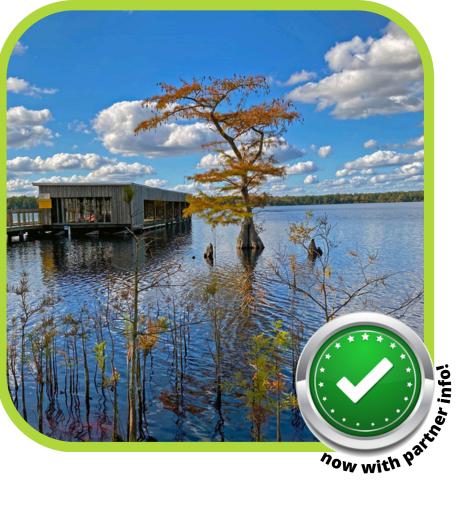


Reentry Resource Guide for Bladen County









PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along
 with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when
- you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a 🕜 beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Resource Guide - Bladen County

The service providers listed below are for Bladen County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Bladen County not listed. Please call (888) 50 REENTRY or email <u>contact@ourjourney2gether.com</u> to report any discrepancies or to suggest other service providers in Bladen County.

One-Stop Resource Centers

Men & Women United for Youth Through their Moving Forward program, they serve residents of & Families Bladen County who have one or more barriers to employment. 25805 Andrew Jackson Hwy E MFP will provide case Delco, NC 28436 management for each program 910-655-3811 participant. They assess each client and help set goals that are https:// realistic and attainable for each www.menandwomenunited.org/ individual. In addition, they moving-forward/ identify community resources that may provide support and Monday through Thursday: 9:00 AM advocacy. to 5:00 PM This location provided is in Friday: 9:00 AM to Noon Columbus County. Men & Women United for Youth & Families services multiple counties. including Bladen County. Always ask your Parole Officer before leaving Bladen County.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

The Salvation Army Cape Fear

20 North 4th St. Wilmington, NC 28401

910-762-7354

https:// southernusa.salvationarmy.org/capefear/

Monday through Friday: 8:00 AM to 5:00 PM

Provides services to those in need, such as:

- Food pantry
- Rent & utilities emergency help
- Christmas assistance
- Clothing assistance

Bring your prison ID with you to receive service. Please note: The address provided is in New Hanover County. This Salvation Army services multiple counties, including Bladen County. Always ask your Parole Officer before leaving Bladen County. Assistance is free; some services provided by partner organizations may charge fees

Lumber River United Way

301 N Water St. Lumberton, NC 28358

910-739-4249

https://www.lumberriveruw.org/

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Bladen County. In addition to calling the number provided for the Bladen County office, you can get 24-hour assistance by calling the United Way hotline by dialing 211.

The address provided is for the main Lumberton office in Robeson County, which also services Bladen County. Always ask your Parole Officer before leaving Bladen County. Assistance is free; some services provided by partner organizations may charge fees

Free

Go Further Connect

https://gofurtherconnect.com/



Do you need a **resource**? Do you need a **job**? Do you need **inspiration**? Do you need to **connect**?



Visit www.GoFurtherConnect.com to start connecting now Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

One-Stop Resource Centers



Recidivism Reduction Call Center

https://rreps.net/recidivismreduction-hotline

888-852-0004

North Carolina ePASS

https://epass.nc.gov/

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



Fenced In: Fighting for Freedom Advocacy

336-840-7570

https://aprilbarberscales.com/#ourservices

Monday - Friday: 9:00 am to 5:00 pm April spent over 33 years in prison and now helps others returning after long prison sentences of 20 years or more. If that's you, April will prepare a tailored plan according to your vision of release and will provide a prepaid cell phone and gift card as funding permits. She is also a certified peer support specialist who offers support for those who struggle with mental health, psychological trauma, or substance use. April is an OurJourney board member.

Free if you served 20 years or more.

Food Resources

Bladenboro Baptist Church Food Pantry

500 S. Main St. Bladenboro, NC 28320

910-863-3618

http://fbcbladenboro.org/

Second Saturday of each month from 9:00 AM to 10:00 AM

Bladenboro First Baptist Church assists individuals and families in the community who have come upon hard times and are in need of something to eat.

Free

Medical / Dental Resources

Bladen County Health Department

300 Mercer Mill Rd. Elizabethtown, NC 28337

910-862-6900

https://bladennc.govoffice3.com/ index.asp? SEC=A8A2468C-7CA6-406E-AA96-D7D4A14CD741&Type=B BASIC

Monday through Friday: 8:30 AM to 5:00 PM

CommWell Health of Tar Heel

16526 NC Highway 87 West Tar Heel, NC 28392

877-935-5255

https://commwellhealth.org/

Monday through Thursday: 8:00 AM to 5:30 PM Friday: 8:00 AM to 1:00 PM

Offers assistance with a variety of Free basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Bladen County.

Offers compassionate delivery of

behavioral health services for all.

quality medical, dental and

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.



Medical / Dental Resources

NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease. diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.



Parks Insurance

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday through Friday: 9:00 AM to 5:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

LifeBridge Healthcare

200 W. Broad St. Elizabethtown, NC 28337

910-738-7880

http://lifebridgeds.com/

Monday through Friday: 9:00 AM to 6:00 PM

LifeBridge Healthcare provides services to adults who have chemical addiction disorders and dual diagnoses.

They provide the following four services:

- Substance Abuse Intensive
 Outpatient Program
- Outpatient Therapy
- Medication Management
- DWI Assessments

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

Monarch

412 Peanut Rd., Suite B Elizabethtown, NC 28337

910-863-4137

https://monarchnc.org/

Monday through Friday: 8:00 AM to 5:00 PM

Statewide Peer Warm-line

855-733-7762

Available 24/7

Monarch provides Behavioral Health Services that cover mental health services and substance use disorders to people who need it—when they need it. Mental health services cover people suffering from anxiety disorders, depression and a variety of other mental illnesses. They work to jump-start the road to recovery by providing the tools and appropriate level of care needed to make tomorrow better than today.

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

The statewide Peer Warm-line is a Free phone line staffed by Peer Support Specialists who offer non-clinical support and resources to those in crisis. Peer Support Specialists (or "peers") are people living in recovery with mental illness and/or substance use disorder who provide support to others who can benefit from their lived experience. Their unique expertise helps reduce stigma while strengthening overall engagement in care. Like 988, North Carolina's Peer Warm-line is available 24 hours a day, 7 days a week.

Mental Health & Substance Abuse Resources

Heels Care Network

https://care.unc.edu/resource/mentalhealth-gps/

Hope4NC

855-587-3463

https://www.ncdhhs.gov/divisions/ mental-health-developmentaldisabilities-and-substance-abuse/ hope4nc

Available 24/7

Darkness Rising - Rebuild Program

919-589-7808

https://findmeatherapist.org/

Monday to Friday: 9:00 Am to 8:00 Pm This is an online network of North Carolina and national mental health resources and support groups.

Access is free: some providers listed may charge fees for their services

Free

Hope4NC is here to connect you with the help you need, whenever you need it, whether that's mental health assistance, substance abuse assistance or if you're having suicidal thoughts.

The Rebuild program provides Free therapist connection for the formerly incarcerated while also paying for the first 10 sessions. Rebuild serves the BIPOC community. Black, indigenous, people of color. Call for more information.

Job Training / Job Placement Resources

NCWorks Career Center

401 Mercer Mill Rd. Elizabethtown. NC 28337

910-862-3255

https://www.ncworks.gov/

Monday through Thursday: 8:30 AM to 5:00 PM

Offers support for everything from Free creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Job Training / Job Placement Resources

Vocational Rehabilitation

2948 W Broad St. Elizabethtown, NC 28337

910-872-5569

https://www.ncdhhs.gov/divisions/ vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

First Source Staffing

114 West King Street Elizabethtown, NC 28337

910-862-7064

http://firstsourcestaff.com/pages/ fsstaffing

Monday through Friday: 9:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Free

Financial Resources



Operation HOPE

704-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Bladen Area Rural Transportation System (BARTS)

608 McLeod St. Elizabethtown, NC 28337

910-862-6930

https://bladennc.govoffice3.com/ index.asp? SEC=8FF52E1F-52D7-4888-9734-3 B865C8614D5&Type=B_BASIC

Service Hours: Monday through Friday: 7:00 AM to 3:00 PM Provides van transportation by appointment for residents of Bladen County. They will pick you up, take you to your destination in Bladen County and return you. You must schedule your trip no later than 24 hours before you want to be picked up. No reservations after 2:00 PM the day before the appointment.

Fares are on varying scale depending on your destination and ability to pay

Clothing Resources

Bladen Crisis Thrift Store

109-111 Martin Luther King Dr. Elizabethtown, NC 28337

910-879-1033

Find them on Facebook at Bladen Crisis Thrift Store

Monday through Thursday: 10:00 AM to 3:30 PM Friday: 10:00 AM to 5:00 PM Saturday: 9:00 AM to 3:30 PM

Bladen County Helping Hands

207 S Poplar St. Elizabethtown, NC 28337

910-874-0072

Find them on Facebook at Bladen County Helping Hands

Monday and Tuesday: 10:00 AM to 4:00 PM Wednesday through Friday: 10:00 AM to 5:00 PM Saturday: 9:00 AM to 3:00 PM Offers previously-owned clothing and other items at extremely low prices. Prices vary depending on item

Offers previously-owned clothing and other items at extremely low prices.

Prices vary depending on item

Directory for Bladen County Agencies:

Bladen County Probation Department	106 E. Broad St. Elizabethtown, NC 28337	910-862-4068
Bladen County DMV	197 S. Pine St. Elizabethtown, NC 28337	910-862-3169
Bladen County Dpt. of Social Services	208 E. McKay St. Elizabethtown, NC 28337	910-862-6800

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): <u>www.fns.usda.gov/snap/supplemental-nutrition-assistance-program</u>

LIEAP (Low Income Energy Assistance): <u>www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap</u>

TANF (Temporary Assistance for Needy Families): <u>www.ncdhhs.gov/divisions/social-services/</u> work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <u>https://thenationalreentrynetwork.org/</u>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): <u>www.felonyrecordhub.com</u>

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Braden County (for all military veterans): 910-862-6950 or online at <u>https://bladenonline.com/veteran-services-in-bladen-county/</u>

<u>NC211.org</u> (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit <u>www.ourjourney2gether.com/essential-services</u>.



OurJourney PO Box 2862 Rocky Mount, NC 27802 (888) 50 REENTRY