

# Reentry Resource Guide for Harnett County



2025





### PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when
- you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. Our Journey always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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# Resource Guide - Harnett County

The service providers listed below are for Harnett County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

Our Journey has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Harnett County not listed. Please call (888) 50 REENTRY or email <a href="mailto:contact@ourjourney2gether.com">contact@ourjourney2gether.com</a> to report any discrepancies or to suggest other service providers in Harnett County.

# **One-Stop Resource Centers**



## North Carolina Second Chance Community Development Corporation

910-242-4749

https://www.nc2ndchancecdc.org/

Monday through Friday: 9:00 AM to 5:00 PM

North Carolina Second Chance Community Development Corporation is a non-profit organization that helps citizens released from incarceration and their families achieve a successful re-entry back into society. They provide reentry services, connections, and restorative resources for participants both inside and outside of prison. They also offer harm reduction services to those who use drugs. You may be asked to leave a message. If so, someone will call you back.

Assistance is free; some services provided by partner organizations may charge fees

# **One-Stop Resource Centers**

#### **Beacon Rescue Mission**

207 West Broad St. Dunn, NC 28334

910-892-5772

https://www.beaconmission.com/

Office Hours:

Monday through Friday: 10:00 AM to

4:00 PM

Shelter Hours: Open 24/7 The Beacon Rescue Mission offers faith based programs that address not just the physical needs of food, shelter, and clothing, but focus on the source of why a person becomes homeless.

They also offer a program called 365 Back to Work that can help you find employment. You will need a valid ID and will have to pass a drug test before starting work.

See **Clothing Resources** for information about their thrift stores.

Assistance is free



# Community Success Initiative (CSI)

1830-B Tillery Place Raleigh, NC 27604

919-754-5332

https://www.communitysuccess.org/contact-us/

Monday through Friday: 8:30 AM to 5:00 PM

CSI provides access and links those returning from prison to direct services, such as education, medical attention, housing, and employment.

Located in the NCWorks building in Wake County, but they will also help returning citizens in Harnett County.

Always contact your parole officer before traveling outside of Harnett County.

Assistance is free; some services provided by partner organizations may charge fees

#### North Carolina ePASS

https://epass.nc.gov/

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.
You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for

other state services.
You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an

account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

# **One-Stop Resource Centers**

### **United Way of Lee County**

507 N Steele St. Sanford, NC 27330

919-776-5823

https://www.leecountyunitedway.org/

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Harnett County. In addition to calling the number provided, you can get assistance by calling the United Way hotline by dialing 211. The address provided is for the Lee County location, but if you call the number provided they can direct you to service providers throughout Harnett County. Always contact your parole officer before traveling outside of Harnett County.

Assistance is free; some services provided by partner organizations may charge fees



## Fenced In: Fighting for Freedom **Advocacy**

336-840-7570

https://aprilbarberscales.com/#our-<u>services</u>

Monday - Friday: 9:00 am to 5:00 pm April spent over 33 years in prison Free if you served 20 and now helps others returning after long prison sentences of 20 years or more. If that's you, April will prepare a tailored plan according to your vision of release and will provide a prepaid cell phone and gift card as funding permits. She is also a certified peer support specialist who offers support for those who struggle with mental health, psychological trauma, or substance use. April is an OurJourney board member.

years or more.

# **Food Resources**

### **Harnett Food Pantry**

413 W Old Rd. Lillington NC, 27546

910-985-7787

https://theharnettfoodpantry.org/

Monday: 4:00 PM to 6:30 PM Tuesday: 1:00 PM to 4:00 PM Thursday: 10:00 AM to 1:00 PM Provides food to those in need. Clients must live in Harnett County and their household income must be below 200% of poverty. Only physical addresses can be used, post office boxes are not accepted.

A simple application is completed upon the client's first visit to the Pantry and updated once a year.

Free

## **Food Resources**

### Five N Two Food Pantry

17247 NC 27 W Sanford, NC 27332

919-343-3000

https://

www.fiventwofoodpantry.com/

Monday: 1:00 PM to 4:00 PM Wednesday and Friday: Noon to 3:00

PM

Provides weekly food boxes to those in need in Harnett County that include canned fruits and vegetables, rice and pasta, canned meats, breakfast foods, frozen foods.

When you visit the pantry for the first time, you will be asked to provide them with all of your basic information.

Each time you come to the pantry, you need to bring a photo ID. Once a year, you will need to provide proof of address.

Free to Harnett County residents who qualify

## With Love From Jesus Food **Pantry**

361 W. 2nd St. Clayton 27528

919-233-8010

https://www.withlovefromjesus.org/ to-receive-help/

Thursday: 9:30 AM to 11:30 AM Sunday: 5:00 PM to 6:30 PM

Provides food to those in need. They also have clothing, small household essentials and furniture.

Please do not arrive more than 15 minutes before the doors open. You may receive services twice a month.

No ID, referral or proof of income or residency required. All are welcome!

Always contact your parole officer before traveling outside of Harnett County.

Free

# **Medical / Dental Resources**

## **Harnett County Health Department**

307 W Cornelius Harnett Blvd., Lillington, NC 27546

910-893-7550

https://www.harnett.org/health/

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of Free basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Harnett County.

# **Medical / Dental Resources**

## **First Choice Community Health** Center (FCCHC)

40 Autumn Fern Trail Lillington, NC 27546

910-364-0970

https://www.firstchoicechc.org/

Monday- Friday: 8:00 AM to 5:00 PM

FCCHC provides primary health care and dental services to the underserved citizens of Harnett and surrounding counties. They have a pharmacy and also provide behavioral health services.

Their Sliding Fee Program allows for reduced fees for services provided for those who qualify. They also accept most insurance plans and Medicaid and Medicare.



### **Parks Insurance**

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday- Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers to a representative. doctor visits, medication. behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 919-220-1956 to learn more or call Parks Insurance and speak



#### **NC MedAssist**

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease. diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They have a Mobile Pharmacy that travels the state handing out free Over The Counter medications, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

# **Medical / Dental Resources**

### **Project Access**

700 Tilghman Dr., Suite 728 Dunn, NC 28334

910-766-7658

https://www.johnstonhealth.org/ patients-visitors/billing-financialassistance/project-access/

Monday through Friday: 8:00 AM to 4:30 PM

Project Access of Johnston County/Harnett County is a physician-led volunteer initiative that gives low-income, uninsured county residents access to comprehensive medical care. Through Project Access, physicians and community partners like UNC Health Johnston or Betsy Johnson Hospital, donate medical services without receiving reimbursement or compensation. Project Access is not health insurance. It is, however, an

innovative, voluntary program designed to help community residents stabilize their health in a time of need when health insurance is not available.

Free to those who qualify. To qualify you must be an uninsured Johnston County or Harnett County resident ages 19 to 65 and not eligible for Medicaid, Medicare, Worker's Compensation, VA benefits, or any other type of health insurance plan or coverage.

# Mental Health & Substance Abuse Resources



### **Heels Care Network**

https://care.unc.edu/resource/mentalhealth-gps/

This is an online network of North Free Carolina and national mental health resources and support groups.

## **Daymark Recovery Service**

5841 US 421 South Lillington, NC 27506

910-893-5727 866-275-9552 (24-Hour Crisis Hotline)

http://www.daymarkrecovery.org/ locations/harnett-center

Office Hours:

Monday through Friday: 8:00 AM to

5:00 PM

Emergency Crisis Hours: Anytime day or night, 24/7 Provides comprehensive outpatient behavioral healthcare services and emergency crisis assistance. Call to set up an initial consultation appointment. If it's an emergency, you may visit without an appointment anytime day or night.

Fees are on a sliding scale, meaning you pay for what you can afford. They also accept Medicaid. No one is turned away for lack of money.

## **Mental Health & Substance Abuse Resources**



# NC Harm Reduction - Johnston County Mobile Unit

984-800-4124 (Chelsea Dauphinee)

https://www.nchrc.org/syringeservices-programs/

Mondays Only (call for schedule)

Provides needle exchange, Narcan and other services to those who use drugs. This is a Johnston County mobile unit that may not deliver to your area of Harnett County.

Always contact your parole officer before traveling outside of Harnett County.

Free

#### **Mental Health America**

800-969-6642

https://www.mhanational.org/

https://screening.mhanational.org/screening-tools/

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

### Statewide Peer Warm-line

855-733-7762

Available 24/7

The statewide Peer Warm-line is a Free phone line staffed by Peer Support Specialists who offer non-clinical support and resources to those in crisis. Peer Support Specialists (or "peers") are people living in recovery with mental illness and/or substance use disorder who provide support to others who can benefit from their lived experience. Their unique expertise helps reduce stigma while strengthening overall engagement in care. Like 988, North Carolina's Peer Warm-line is available 24 hours a day, 7 days a week.

# Mental Health & Substance Abuse Resources

### Hope4NC

855-587-3463

https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc

Available 24/7

Hope4NC is here to connect you with the help you need, whenever you need it, whether that's mental health assistance, substance abuse assistance or if you're having suicidal thoughts.

Free

# Darkness Rising - Rebuild Program

919-589-7808

https://findmeatherapist.org/

Monday to Friday: 9:00 Am to 8:00 Pm

The Rebuild program provides therapist connection for the formerly incarcerated while also paying for the first 10 sessions. Rebuild serves the BIPOC community. Black, indigenous, people of color. Call for more information.

Free

### Fellowship Hall, Inc.

5140 Dunstan Rd Greensboro, NC 27405

336-553-6596

https://fellowshiphall.com/

Monday-Saturday: 8:00am-8:00pm

Sunday: 8:00am-4:30pm

Fellowship Hall is a private, notfor-profit 501(c)(3) specialty hospital treating adult women and men suffering from addiction to alcohol and/or drugs. If you or a loved needs help, please call admissions at 336-553-6596. They offer inpateint treatment in Guilford county but have a virtual option for anyone in NC at <a href="https://fellowshiphall.com/addictio.../">https://fellowshiphall.com/addictio.../</a> outpatient-treatment/

Many factors determine thecost of treatment, such as your individual treatment plan, your length of stay, and any additional services you may need. We are innetwork with many insurance plans who offer substance use disorder treatment benefits. Please note that we do not accept Medicaid or Medicare.

# **Job Training / Job Placement Resources**



### **NCWorks Career Center**

900 S 9th St. Lillington, NC 27546

910-893-2191

https://www.ncworks.gov/

Monday -Thursday: 8:00 AM

to 5:00 PM

Friday: 7:00 AM to 3:30 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

### **Vocational Rehabilitation** Center

224 E Peedin Rd. Smithfield, NC 27577

984-223-3600

https://www.ncdhhs.gov/ divisions/vocationalrehabilitation-services

Monday through Friday: 8:30 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. Always contact your parole officer before leaving Harnett County.

Free

## **Express Employment Professionals**

328 N Brightleaf Blvd. Smithfield, NC 27577

919-243-2017

https:// www.expresspros.com/ johnstoncountync/

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering Free job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Always contact your parole officer before traveling outside of **Harnett County.** 

# **Job Training / Job Placement Resources**

Triad South Literacy Works, Inc. (TSLW)

200 South King Ave. Dunn, NC 28334

910-891-4111

https:// trianglesouthliteracy.org/ math/

Contact for class hours

TSLW offers a free educational course to help an adult learner develop math skills, basic computer usage skills, home budgeting, or other basic skills customized to the needs of the student. Most of this instruction is with a tutor who helps one or a few students that meet at a time agreeable

to everyone.

Free

## **Financial Resources**



### **Operation HOPE**

704-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

# **Transportation Resources**



## **Harnett County Transportation** (HARTS)

Main Office: 250 Alexander Dr. Lillington, NC 27546

910-814-4019

https://www.harnett.org/harts/

General Services Hours: Monday through Friday: 8:00 AM to 5:00 PM

HARTS provides transportation through Dial-A-Ride and Demand-Response service trips. HARTS structures routes and schedules to transport as many different passengers as possible using various fare types and destinations.

HARTS transit service is Curb-to-Curb. Curb-to-Curb means a service that picks up and delivers passengers at the curb or roadside, as distinguished from door-to-door.

To arrange for transportation, call at least two business days before you need a ride.

All trips are \$3.00 per each way inside of Harnett County and \$5.00 each way outside of Harnett County

# **Clothing Resources**

# **County Restore**

2200 W Cumberland St. Dunn, NC 28334

910-891-7770

https://habitatharnett.org/restore-shop/

Monday through Saturday: 9:00 AM

to 6:00 PM

Habitat For Humanity of Harnett The ReStore sells mostly donated clothes, furniture, houseware, craft supplies and building supplies at very affordable prices. Proceeds from sales help fund the building of Habitat homes in Harnett County. Their merchandise changes daily so you never know what you'll find.

Prices vary depending on item

# **Salvation Army Family Store**

309 N 9th St. Smithfield, NC 27577

919-934-9641

https:// southernusa.salvationarmy.org/ smithfield/

Tuesday-Saturday: 9:00AM-5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find namebrand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID. Always ask your parole officer

before leaving Harnett County.

Prices vary depending on item

# **Clothing Resources**

# **Beacon Rescue Mission Thrift Stores**

104 S Clinton Ave. Dunn, NC 28334 910-892-5263

117 E H St. Erwin, NC 28339 910-897-4070

1456 NC-55 Coats, NC 27521 910-897-3404

1027 S Main St. Lillington, NC 27546 910-814-0604

https://www.beaconmission.com/ thrift-stores

Monday-Saturday: 10:00 AM - 6:00 PM Offers a variety of men's, women's, and children's clothes, housewares, furniture, collectibles, antiques, and crafts, all at low-prices.
All proceeds support the Beacon Rescue Mission.

Prices vary depending on item

## **Education Resources**

### **Harnett County Center**

126 Alexander Dr Lillington, NC 27546

910-893-7530

https://harnett.ces.ncsu.edu/

Monday - Friday: 8:00 AM to 5:00 PM The Harnett County Center has partnered with NC State to offer classes and events for residents of Harnett County. The classes include topic such as Lawn & Garden classes, Agriculture & Food, Home & Family and more. See the website for more information and dates.

Cost varies per course. See website for details.

### **Directory for Harnett County Agencies:**

Harnett County 1107 E Broad St. 910-891-2842

Probation Department Dunn, NC 28334

Harnett County DMV 1005 Edwards Brothers Dr. 910-893-8939

Lillington, NC 27546

Harnett County Dpt. 311 W Cornelius Harnett Blvd. 910-893-7500

of Social Services Lillington, NC 27546

### **Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): <a href="https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program">www.fns.usda.gov/snap/supplemental-nutrition-assistance-program</a>

LIEAP (Low Income Energy Assistance): <u>www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap</u>

TANF (Temporary Assistance for Needy Families): <a href="https://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance">www.ncdhhs.gov/divisions/social-services/work-first-family-assistance</a>

### Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <a href="https://thenationalreentrynetwork.org/">https://thenationalreentrynetwork.org/</a>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): <a href="https://www.felonyrecordhub.com">www.felonyrecordhub.com</a>

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Harnett County (for all military veterans): 910-893-7574 or online at <a href="https://www.harnett.org/veterans/">https://www.harnett.org/veterans/</a>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney Essential Services program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit www.ourjourney2gether.com/essential-services.



OurJourney PO Box 2862 Rocky Mount, NC 27802 (888) 50 REENTRY