

# **Reentry Resource Guide for Yadkin County**









# PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a Selection beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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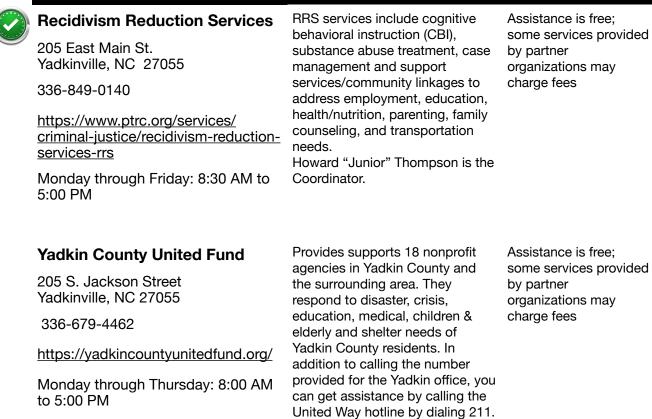


# Resource Guide - Yadkin County

The service providers listed below are for Yadkin County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Yadkin County not listed. Please call 336-220-9516 or email <u>info@ourjourney2gether.org</u> to report any discrepancies or to suggest other service providers in Yadkin County.

# **One-Stop Resource Centers**



# **One-Stop Resource Centers**

# Yadkin Valley Economic Development District, Inc. (YVEDDI)

Main Office: 533 N. Carolina Ave. Hwy 601 N Boonville, NC 27011 336-367-7251

Yadkin County Success Coach: 1413 W. Main St. Yadkinville, NC 27055 336-677-1033 ext. 033

https://yveddi.com/

Monday through Friday: 8:00 AM to 4:30 PM

YVEDDI is a private nonprofit organization designated as the local Community Action Agency for several counties, including Yadkin.

They assist eligible and qualified individuals and families to overcome poverty and become economically self-sufficient. They can help you find employment, get an education, assist with transportation and child care and more. To find out if you and/or your family qualify, call and arrange to talk with a Success Coach. Assistance is free to those who qualify

# Food Resources

## Yadkin Christian Ministries

117 Woodlyn Dr. Yadkinville, NC 27055

336-677-3080

http://www.y-c-m.org/

Monday: 4:30 PM to 6:45 PM Tuesday through Friday: 9:00 AM to 11:45 AM Guests may visit every 30 days for food. Bread and produce are available at anytime if they have sufficient amount on hand. On your first visit you will need to fill out a Client Information Form. Bring you state-issued ID showing your current address and your Social Security card with you. They also provide limited assistance with prescription medication. Free

# **Medical / Dental Resources**

## Yadkin County Health Department

320 W Maple St., Suite B Yadkinville, NC 27055

336-849-7910

https://www.yadkincountync.gov/94/ Medical-Clinic

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Also offers dental care. Will help with referrals to other health care providers in Yadkin County.

Free to those who qualify

qualify

## Hands of Hope Medical Clinic

320-A West Maple St. Yadkinville, NC 27055

336-849-7960

https://hohclinic.org/

Scheduled Appointments: Monday and Tuesday: 8:00 AM to 4:30 PM Walk-in: Each Tuesday beginning at 8:00 AM on a first-come-first-serve basis Medication Pick Up: Wednesday: 9:00 AM to 4:30 PM

Hands of Hope is a primary health Free to those who care location for Yadkin County Citizens between the ages of 18-64 without medical insurance, Medicaid, Medicare or disability. They provide medical care, including complete laboratory tests and medications all free of charge for patients with chronic care diseases and acute needs as available.



# **Medical / Dental Resources**

#### **NC MedAssist**

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease. diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 336-220-1956 to learn more.



## **Parks Insurance**

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions. Free to those who qualify

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

# Mental Health & Substance Abuse Resources

## Daymark Recovery Services -Yadkin Center

320 East Lee Ave. Yadkinville, NC 27055

336-679-8805 866-275-9552 (24 Hr. Crisis Hotline)

http://www.daymarkrecovery.org/ locations/yadkin-center

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability. Fees are based on a sliding scale based on income

# Job Training / Job Placement Resources



# Yadkin County Workforce Center

1001 College Dr. Yadkinville, NC 27055

336-786-4169

https://www.ncworks.gov/

Monday through Thursday: 8:30 AM to 4:30 PM

## **Vocational Rehabilitation**

106 E Elm St. Yadkinville, NC 27055

336-679-4044

www.ncdhhs.gov/divisions/ vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Offers support for everything from Free creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job. They are also a terrific source for other reentry resource information and referrals.

Provides a variety of services, Free depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

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# Job Training / Job Placement Resources

## **Work First Family Assistance**

250 Willow St. Yadkinville, NC 27055

336-849-7910 ext.7522

https://www.yadkincountync.gov/ 278/Work-First-Family-Assistance

Monday through Friday: 8:00 AM to 5;00 PM

North Carolina's Work First Program is based on the philosophy that all people have the responsibility to their families and communities to work and provide for their children. Work First provides temporary shortterm financial assitance to eligible families. The goal of the program is to help families achieve self sufficiency by actively participating in training or work related activities. Work First also provides cash and medical assistance to certain relatives and children in their care. Please come into the office during business hours to apply or call for additional options.

## The Resource Yadkinville

207D Ash St. Yadkinville, NC 27055

336-970-5255

https://www.theresource.com/

Monday through Thursday: 8:00 AM to 5:00 PM Friday: 8:00 AM to 2:00 PM Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Requires two IDs (one can be your prison ID)

Free

Free

# **Financial Resources**



## **Operation HOPE**

336-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

# **Transportation Resources**

## **YVEDDI - Go Transit**

*Main Office:* 533 N. Carolina Ave., Highway 601N Boonville, NC 27011

336-679-2071

https://yveddi.com/yveddi-publictransportation/

Service Hours: Monday through Friday: 6:00 AM to 6:00 PM

Service may be available on holidays and weekends by appointment

YVEDDI - Go Transit provides van transportation for Yadkin County residents. They offer door-to-door transportation services, but you must schedule your trip before 1:00 PM of the day before you need transportation. Fares vary depending destination but are at least \$2 or \$3 one-way. Your can also purchase a Weekly Pass (up to 25 trips) for \$10 and a Monthly Pass (up to 100 trips) for \$30

Free

# **Clothing Resources**

#### **Goodwill Thrift Store**

917 South State St. Yadkinville, NC 27055

336-679-2040

https://www.goodwillnwnc.org/shop/

Monday through Saturday: 10:00 AM to 8:00 PM Sunday: 1:00 AM to 6:00 PM

## **Veterans Thrift Store**

111 W Main St. / 109 E Main St. Boonville, NC 27011

336-469-6940

Find them on Facebook at Veterans Thrift Store

Monday through Friday: 9:00 AM to 5:00 PM Saturday: 10:00 AM to 2:00 PM Offers previously-owned clothing and other items at extremely low prices. You can often find namebrand clothes in good to great condition.

Offers previously-owned clothing,

operated by a US Military Veteran.

shoes, furniture, electronics and

other items at extremely low

prices. This is a nonprofit organization that is owned and

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Price varies by item.

Winter Hours: Monday through Friday: 10:00 AM to 4:00 PM Saturday: 10:00 AM to 2:00 PM

# What'Cha Gimmie Thrift Store

2101 Old US 421 HWY W Yadkinville, NC 27055

336-488-2508

They buy abandoned storage lockers and sell the items we find. House goods, indoor and outdoors furniture, clothing and other items are available at low prices.

Price varies by item.

Find them on Facebook at What'Cha Gimmie

Call for Hours of Operation

## **Directory for Yadkin County Agencies:**

Yadkin County Probation Department	654 Carolina Ave. Yadkinville, NC 27055	336-679-8481
Yadkin County DMV	225 Ash St. Yadkinville, NC 27055	336-679-3232
Yadkin County Dpt. of Social Services	250 E Willow St. Yadkinville, NC 27055	336-849-7910

## Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): <u>www.fns.usda.gov/snap/supplemental-nutrition-assistance-program</u>

LIEAP (Low Income Energy Assistance): <u>www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap</u>

TANF (Temporary Assistance for Needy Families): <u>www.ncdhhs.gov/divisions/social-services/</u> work-first-family-assistance

#### Other Organizations that Offer Assistance:

NC Justice Center (provides information about getting a State ID, reclaiming your voting rights and overcoming other barriers to reentry) **Important Message: You can now have your voting rights restored immediately!**: 336-856-2570 or online at <u>https://www.ncjustice.org/projects/fair-chance-criminal-justice-project/</u>

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): <u>www.felonyrecordhub.com</u>

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): <a href="https://www.honestjobs.com">www.honestjobs.com</a>

<u>NC211.org</u> (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 336-220-9516 or visit <u>www.ourjourney2gether.com/essential-services</u>.



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