



Reentry Resource Guide for Cabarrus County



2023




now with partner info!

PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover: Downtown Concord (photo by ourstate.com)



Resource Guide - Cabarrus County

The service providers listed below are for Cabarrus County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing and/or on the Our Partners page of our website.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Cabarrus County not listed. Please call 704-220-9516 or email info@ourjourney2gether.org to report any discrepancies or to suggest other service providers in Cabarrus County.

One-Stop Resource Centers

Opportunity House

72 Corban Ave. NW
Concord, NC 28025

704-786-4020

<https://www.opphouse.net/>

Monday through Thursday: 8:30 AM to 2:00 PM
Friday: 8:30 AM to 1:00 PM

Provides a food pantry and clothing closet for homeless and near homeless; access to free washers and dryers for laundry; full-service bathroom with showers (toiletries are provided); and tents and backpacks available upon request to individuals experiencing homelessness with the most critical need. Assists navigating barriers to employment, education, health, sobriety, and recent incarceration. Also offers: computer lab, adult tutoring, caseworker assistance, church services, Bible Study, and Parish Nurse on Tuesdays & Thursdays.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

United Way of Cabarrus County

57 Union St., Suite #1002
Concord, NC 28025

704-786-4179

<https://unitedwaygreaterclt.org>

Monday through Thursday: 8:00 AM
to 5:00 PM

Provides support to dozens of member agency programs in Cabarrus County. In addition to calling the number provided for the Cabarrus office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

Cooperative Christian Ministry

246 Country Club Drive NE
Concord, NC 28025

704-786-4709

<https://cooperativeministry.com/>

Monday through Friday: 10:00 AM to
1:00 PM

Food Pantry is also open on
Thursdays from 3:30 to 6:00 PM for
those who need to come by after
work

CCM's mission is to provide immediate assistance to members of the community who are experiencing crisis in the areas of food, housing, education or finances while engaging them in a series of actions that will empower them to move beyond crisis.

They partner with area churches to provide a hot takeout meal every Wednesday. Call for church closest to you.

CCM has a special program just for seniors, the disabled and those who are military veterans called Grace Place.

Assistance is free; some services provided by partner organizations may charge fees



Crossroads Reentry

PO Box 861
Huntersville, NC 28070

704-499-1332

www.crossroadsreentry.org

Call for Hours of Operation

Offers a wide variety of services to those returning from prison: any need, anywhere. They specialize in helping you locate transitional housing. Call and leave a message for Jeff Cloud and he will call you back promptly.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Baptist Sharing House

117 Peachtree Ave.
Concord, NC 28025

704-788-6507

<https://www.cabarrusbaptist.com/baptist-sharing-house/>

Monday, Tuesday & Thursday: 8:00
to 11:00 AM

Provides food and/or clothing to Cabarrus County residents in need. Free

C and F Ministry – Seeds of Blessings

265 Manor Ave.
Concord, NC 28025

704-788-4726

https://concordchristiancenter.com/events_items/second-harvest-food-bank-seeds-of-blessings

Thursdays from 10:00 AM to Noon
Saturdays from 11:00 am to 1:00 PM

Provides Second Harvest Food Bank services to those in need of food. Free

The Salvation Army of Cabarrus and Stanly Counties

216 Patterson Ave SE
Concord, NC 28025

704-782-7822

Find them on Facebook at The Salvation Army of Cabarrus and Stanly Counties

Monday through Friday: 8:00 AM to 4:30 PM
Sunday: 9:30 AM to Noon

Provides food and/or clothing to Cabarrus County and Stanly County residents in need. Free
They also offer emergency shelter to the unhoused.

Medical / Dental Resources

Cabarrus Health Alliance (formerly Cabarrus County Health Department)

300 Mooresville Rd.
Kannapolis, NC, 28081

704-920-1000

<https://www.cabarrushealth.org>

Monday through Friday: 8:00 AM to
5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Also offers dental care. Will help with referrals to other health care providers in Cabarrus County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare, and private insurances.

Community Free Clinic

528 A Lake Concord Rd. NE
Concord, NC 28025

704-782-0650

<https://communityfreeclinic.org/>

Monday through Thursday: 9:00 AM
to 5:00 PM
2nd Wednesday of Each Month: 6:00
to 8:00 PM

Provides adult primary care to uninsured residents of Cabarrus County who fall at or below the 125% federal poverty line. The clinic offers an on-site pharmacy, lab services, and referrals at no charge. Masks required.

Free to those who qualify

Logan Family Medicine & Dental Clinic

298 Lincoln St., SW
Concord, NC 28025

704-792-2313

<https://www.crchc.org/logan-family-medicine>

Monday, Tuesday, Thursday and
Friday: 8:00 AM to 5:00 PM
Wednesday: 7:00 AM to 5:00 PM

Offers more than just primary care. Their services include behavioral health and psychiatry services, dental services, and health coaching. They also provide COVID-19 vaccines and testing within the community. They provide their services to everyone, regardless of a patient's ability to pay.

Fees are based on a sliding scale based on income

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 704-220-1956 to learn more.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free to those who qualify

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Daymark Recovery Services - Cabarrus Center

280 Executive Park Dr., Suite 160
Concord, NC 28025

704-933-3212
866-275-9552 (24 Hr. Crisis Hotline)

<http://www.daymarkrecovery.org/locations/fbc-cabarrus>

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability.

Fees are based on a sliding scale based on income

Cabarrus Health Alliance - Harm Reduction

300 Mooresville Rd.
Kannapolis, NC, 28081

704-920-1126

<https://www.cabarrushealth.org/407/Syringe-Service-Program>

Wednesday and Friday: Noon to 4:30 PM

Provides free, sterilized needles, injecting supplies, and condoms; education on overdose prevention and Narcan training; free, walk-in testing and counseling for HIV and Hepatitis A & B, appointments for STI screening and treatment, and much more. Once you enter the building, head to the Care Center (2nd door on your left).

Free

NAMI Cabarrus

1907 W Park Dr.
North Cabarrusboro, North Carolina 28659,

704-436-8736
800-451-9682 (24/7 NC Helpline)

<https://namicabarrus.org/>

Monday through Friday: 8:30 AM to 5:00 PM

Dedicated to improving the quality of life for people with mental illness and their families through support, education, and advocacy.

They offer free support groups:

- Designed for adults (18+) with mental health conditions
- Led by people with mental health conditions
- 90 minutes long and meets weekly, every other week or monthly (varies by location)
- No specific medical therapy or treatment is endorsed
- Confidential

Call for more information or to find a support group near you.

Free

Job Training / Job Placement Resources



NC Works Career Center - Concord

845 Church St. N, Suite #201
Concord, NC 28025

704-786-3183

<https://www.ncworks.gov/>

Monday through Thursday: 8:00 AM
to 4:30 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job. They are also a terrific source for other reentry resource information and referrals.

Free

Vocational Rehabilitation

820 Florence St NW
Concord, NC 28027

704-706-6850

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to
5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

Rowan-Cabarrus Community College R3 Career Services

660 Concord Parkway
Concord, NC 28027

704-216-7201

<https://www.rccc.edu/r3/>

Monday through Thursday: 9:00 AM
to 7:00 PM
Friday: 9:00 AM to 2:00 PM

The R3 Center is a career development center to aid individuals who are unemployed or underemployed. Its mission is based around "3 Rs" – Refocus, Retrain and Re-employ. The center offers a wide range of services for those looking for employment or a new career.

Free

Job Training / Job Placement Resources

Hire Dynamics

1219 Concord Parkway N
Concord, NC 28025

704-784-9300

<https://hiredynamics.com/locations/concord-nc/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Requires two IDs (one can be your prison ID)

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Cabarrus County Transportation Services (CCTS)

Main Office:
1303 S Cannon Boulevard
Kannapolis, NC 28083

704-920-2246

[https://www.cabarruscounty.us/
Government/Departments/Human-
Services/Transportation](https://www.cabarruscounty.us/Government/Departments/Human-Services/Transportation)

Office Hours:

Monday through Friday: 8:00 to 5:00
PM

Transportation Hours:

Monday through Friday:
8:00 AM to 4:00 PM (return trip
cannot start after 4:00 PM)

Cabarrus County Transportation Services (CCTS) provides transportation for eligible Cabarrus County citizens. CCTS provides door-to-door services, but you must schedule your trip before 1:00 PM of the day before you need transportation.

Fares vary depending on the reason for the trip and may be free

Clothing Resources

Goodwill Thrift Store

5511 Poplar Tent Rd.
Concord, NC 28027

704-782-0829

[https://goodwillsp.org/shop/retail-
stores/concord/](https://goodwillsp.org/shop/retail-stores/concord/)

Monday, Wednesday through
Saturday: 10:00 AM to 9:00 PM
Tuesday: 9:00 AM to 9:00 PM
Sunday: 10:00 AM to 7:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

The Salvation Army of Cabarrus and Stanly Counties

216 Patterson Ave SE
Concord, NC 28025

704-782-7822

Find them on Facebook at The Salvation Army of Cabarrus and Stanly Counties

Monday through Friday: 8:00 AM to 4:30 PM
Sunday: 9:30 AM to Noon

Provides food and/or clothing to Cabarrus County and Stanly County residents in need. They also offer emergency shelter to the unhoused.

Price varies by item. They may provide you with a clothing voucher if you let them know that you've recently been released from prison.

CVAN's Cool Used Stuff

543 Concord Parkway N.
Concord, NC 28027

704-721-9020

<https://cvan.org/ResaleStore.aspx>

Tuesday through Saturday: 10:00 AM to 5:00 PM

Offers previously-owned clothing, shoes, furniture, electronics and other items at extremely low prices. All profits go directly to helping battered women and their children find safety, shelter and support through CVAN's many services.

Price varies by item.

Hidden Treasures

500 Church St N
Concord, NC 28025

980-781-4647

Find them on Facebook at Hidden Treasures

Monday through Saturday: 10:00 AM to 5:00 PM

Offers previously-owned clothing, shoes, furniture, electronics and other items at extremely low prices. This is a nonprofit organization that seeks to help residents of Cabarrus County.

Prices vary depending on item. They may give you a voucher for free clothes if you mention that you just got out of prison

Directory for Cabarrus County Agencies:

Cabarrus County Probation Department	77 Union St South Concord, NC 28025	704-782-2712
Cabarrus County DMV	2192 Kannapolis Hwy. Concord, NC 28027	704-782-7214
Cabarrus County Dpt. of Social Services	1303 S Cannon Blvd. Kannapolis, NC 28083	704-920-1400

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

NC Justice Center (provides information about getting a State ID, reclaiming your voting rights and overcoming other barriers to reentry) **Important Message: You can now have your voting rights restored immediately!** 704-856-2570 or online at <https://www.ncjustice.org/projects/fair-chance-criminal-justice-project/>

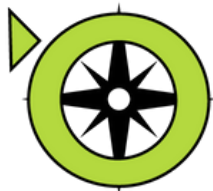
National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
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