



Reentry Resource Guide for Hyde County



2024



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.reddit.com



Resource Guide - Hyde County

The service providers listed below are for Hyde County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Hyde County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Hyde County.

NOTE: Hyde County is limited in reentry support resources, which is why some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Hyde County for reentry assistance. However, you should always contact your parole officer before leaving Hyde County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Hyde County may result in a violation of the conditions of your post-release.

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

One-Stop Resource Centers

The Salvation Army of Washington

112 E. 7th St.
Washington, NC 27889

252-946-2523

<https://southernusa.salvationarmy.org/washington/>

Tuesday through Saturday: 10:00 AM to 4:00 PM

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing.

Always contact your parole officer before leaving Hyde County.

Assistance is free; some services provided by partner organizations may charge fees

Beaufort County United Way

113 E 15th St.
Washington, NC 27889

252-975-6209

<https://www.unitedwaybc.net/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Beaufort and surrounding counties. In addition to calling the number provided for the Beaufort County office, you can get 24-hour assistance by calling the United Way hotline by dialing 211. The address provided is for the main Washington office in Beaufort County, which also services Hyde County.

Always contact your parole officer before leaving Hyde County.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Recidivism Reduction Educational Programs Services, Inc. (RREPS)

<https://rreps.net/>

Founded by formerly incarcerated activist Kerwin Williams, RREPS provides support to individuals returning after incarceration. RREPS can help you obtain proper identification from various state and federal agencies. Through their Transitional Partners (TP) program, they may be able to connect you with a formerly incarcerated person in your area who can help you navigate reentry. To request assistance, visit the RREPS website, click on the "About" tab, then click on "Contact" and fill out the form with your information. For the field labeled "Focus Area," select "Recidivism Reduction" from the dropdown menu. For the field labeled "Subject", enter "Need Help" and for the field labeled "Message" enter whatever you'd like to say about your current situation. Then click on "Submit". Kerwin and his team will respond to your message within 24 hours.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Hyde County Mobile Food Pantry - Scranton

4240 US 264
Scranton, NC 27875

252-335-4035

<https://afoodbank.org/>

First Tuesday of every month: 11:30 AM to 1:00 PM

Provides food to those in need.

Free

Food Resources

Hyde County Mobile Food Pantry - Swan Quarter

20421 US 264
Swan Quarter, NC 27885

252-335-4035

<https://afoodbank.org/>

Fourth Tuesday of every month:
11:45 AM to 1:15 PM

Provides food to those in need.

Free

Zion Shelter & Kitchen

114 W. Martin Luther King Dr.
Washington, NC 27889

252-975-1978

[https://
zionshelterandkitchen.wordpress.co
m/](https://zionshelterandkitchen.wordpress.com/)

Hot meals served daily from 11:00
AM to 11:30 AM

Provides safe shelter each night for approximately 12 homeless males as well as laundry facilities and a bathroom with a shower. They also serve a free, hot nutritious meal Monday through Friday to any hungry person. **Always contact your parole officer before leaving Hyde County.**

Free

Medical / Dental Resources

Hyde County Health Department

1151 Main St.
Swan Quarter, NC 27885

252-926-4399

[https://www.hydecourtync.gov/
departments/health_department.php](https://www.hydecourtync.gov/departments/health_department.php)

Monday through Friday: 8:00 AM to
5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Hyde County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare and private insurances.

Medical / Dental Resources

Agape Health Services

1130 Godwin Dr.
Williamston, NC 27892

Medical: 252-789-0401

Dental: 252-802-3013

Pharmacy: 252-802-3066

<https://www.agapechc.org/>

Medical: Mondays through Friday:
8:00 AM to 5:00 PM

Dental: Wednesday: 8:00 AM to 5:00
PM

Pharmacy: Mondays through Friday:
8:30 AM to 5:30 PM

(The location is closed for lunch from
Noon to 1:00 PM daily.)

Agape Health Services offers the
following services:

- Primary health care
 - Dental
 - On-site pharmacy
 - Medication Assistance
Treatment (MAT)
 - Drug treatment
 - Alcohol and smoking cessation
- Bring ID, Social Security Card,
proof of income and proof of
insurance or Medicaid (if
available).

Your Parole Office may be able to
help you with these documents.
Must fill out an application and be
approved for services.

**Always contact your parole
officer before leaving Hyde
County.**

They offer reduced fees
for the uninsured based
on income, family size
and federally
determined percentage
of "Poverty Levels."
Accepts Medicare,
Medicaid and most
insurance.



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide
program for those who do not
have the means to buy life-saving
medications to treat chronic
diseases such as heart disease,
diabetes, and asthma. To qualify
you must live in NC, not have any
insurance (not even Medicaid)
and have income that is at or
below 300% of the national
poverty average. (To give you an
example, if you live with one other
person, the combined yearly
income for both of you can't be
more than \$54,930, or \$4,577 per
month.) Visit their website to
enroll or call for more information.
They also have a Mobile Free
Pharmacy that travels the state
handing out free Over The
Counter medications to anyone,
no ID required.

Free for those who
qualify and aren't
insured

**OurJourney can help
you enroll in NC
MedAssist's free
pharmacy program!
Call us 252-220-1956
to learn more.**

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Port Health - Greenville Methadone Program

501 Paladin Dr.
Greenville, NC 27834

252-353-5346
866-488-7678 (Crisis Line)

<https://www.porthhealth.org/treatment/adult-services/alcohol-substance-usetreatment/medication-assisted-therapy>

Everyday: 6:00 AM to 5:00 PM

The Greenville Methadone Clinic believes that Medication Assisted Therapy (MAT) is most effective when it is administered in conjunction with comprehensive therapeutic services. The combination of these two treatments creates better outcomes for the patient, such as increased independence and greater integration back into their family and the community. **Always contact your parole officer before leaving Hyde County.**

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition. To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Mental Health & Substance Abuse Resources

Agape Health Services

1130 Godwin Dr.
Williamston, NC 27892

252-789-0401

<https://www.agapechc.org/>

Mondays through Friday: 8:00 AM to 5:00 PM (Closed for lunch from Noon to 1:00 PM daily.)

Agape Health Services offers the following services:

- Medication Assistance Treatment (MAT)
 - Opioid Use Disorder treatment
 - Alcohol and smoking cessation
 - Individual counseling
- Bring ID, Social Security Card, proof of income and proof of insurance or Medicaid (if available).

Your Parole Office may be able to help you with these documents. Must fill out an application and be approved for services.

Always contact your parole officer before leaving Hyde County.

They offer reduced fees for the uninsured based on income, family size and federally determined percentage of "Poverty Levels." Accepts Medicare, Medicaid and most insurance.

The HOPE Exchange

Fixed Site:

817 East Blvd. Suite 1B
Williamston, NC 27892

Mobile Delivery Site:

200 Greene St.
Williamston, NC 27892

252-310-0017 or
252-793-1607

Find them on Facebook at The HOPE Exchange

They properly dispose of used needles, provide sterile syringes, naloxone, fentanyl test strips, HIV and HepC testing, personal hygiene supplies, information about treatment options, all in a safe, judgement-free place. Call for details about their hours and mobile delivery schedule. Ask for Yerlin Villegas.

The HOPE Exchange is part of the Martin-Tyrell-Washington District Health Center.

Always contact your parole officer before leaving Hyde County.

Free

Community Care Clinic of Dare Syringe Services Program

425 Health Center Dr.
Nags Head, NC 27959

252-261-3041

<https://www.dareclinic.org/>

Monday through Thursday: 9:00 AM to 2:00 PM

This is a needle exchange program. They also offer Narcan. Ask for Lyn Jenkins or Cindy Bonney.

Always contact your parole officer before leaving Hyde County.

Free

Job Training / Job Placement Resources



NCWorks Career Center

954 Marshall Collins Dr., Room 142
Manteo, NC 27954

252-621-6356

<https://www.ncworks.gov/>

Monday through Friday: 8:30 AM to
4:00 PM

Offers support for everything from Free
creating a resume and finding the
right job opportunities to
preparing clients for job
interviews. Website has links for
Finding a Job.

NWDB

30 Oyster Creek Rd.
Swan Quarter, NC 27885

252-312-6859

Located inside the Hyde County Free
Government Building, this
NCWorks satellite office will allow
you access to a computer and
printer for job searches and
resume creating. Call for Hours of
Operation.

Vocational Rehabilitation Center

405 East Blvd.
Williamston, NC 27892

252-802-5400

[https://www.ncdhhs.gov/divisions/
vocational-rehabilitation-services](https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to
5:00 PM

Provides a variety of services, Free
depending on your specific
needs. They are customized to
help you find a job and offer
career counseling, education and
training, job placement assistance
and on-going support, medical
treatments and assistive
technology. Works specifically
with those who have physical,
mental or emotional disabilities.

Mega Force Staffing

2001 W 15th St.
Washington, NC 27889

252-975-3150

<https://www.megaforce.com/>

Monday through Friday: 8:00 AM to
5:00 PM

Temporary agency offering job Free
placement in local businesses for
clients who can pass a drug test
and have reliable transportation.
They do conduct a background
check, and some business they
work with will not hire ex-felons,
but others will.
**Always contact your parole
officer before leaving Hyde
County.**

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

Transportation Resources

Hyde County Transit (HCT)

Office:

30 Oyster Creek Rd.
Swan Quarter, NC 27885

252-926-4178

[https://www.hydecountync.gov/
public_transportation.php](https://www.hydecountync.gov/public_transportation.php)

Office Hours:

Monday through Friday: 8:00 AM to
5:00 PM

Service Hours:

Monday through Friday: 8:00 AM to
5:00 PM

Provides van transportation services to Hyde County. They will pick you up, take you to your destination in Hyde County and return you.

Presently, HCT has a fleet of nine vehicles, five of which are wheelchair accessible. HCT has provided over 21,000 one-way trips for the residents of Hyde and Tyrrell Counties.

You must schedule your trip no later than 24 hours before you want to be picked up and no later than Noon the day before you want to be picked up.

One-way fare: \$1.25

Two-way fare: \$2.25

Rides are available outside of Hyde County for additional fees.

Clothing Resources

Goodwill Thrift Store - Washington

630 W. 15th St.
Washington, NC 27889

252-975-3162

Find them on Facebook at Goodwill
Donation Center & Store Washington
NC

Monday through Friday: 9:00 AM to
8:00 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Always contact your parole officer before leaving Hyde County.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each.

Other items are priced low also.

Hyde County Hotline Thrift

34818 US 264
Engelhard, NC 27824

252-925-2500

Find the on Facebook at Hyde
County Hotline

Wednesday through Saturday: 8:30
AM to 2:00 PM

Offers previously-owned clothing and other items at low prices.

Prices vary by item

Clothing Resources

Salvation Army Thrift Store

112 E. 7th St.
Washington, NC 27889

252-946-2523

<https://southernusa.salvationarmy.org/washington/>

Monday through Friday: 9:00 AM to 5:00 PM
Saturday: 10:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID.

Always contact your parole officer before leaving Hyde County.

Price varies by item

Twice as Nice Consignment Shop

105 W Main St.
Washington, NC 27889

252-975-8133

Find them on Facebook at Twice As Nice Consignment Shop

Tuesday and Wednesday: Noon to 5:00 PM
Thursday through Saturday: 10:30 AM to 5:00 PM

Offers previously-owned clothing and other items at low prices.
Always contact your parole officer before leaving Hyde County.

Price varies by item

Directory for Hyde County Agencies:

Hyde County Probation Department	1430 Main St. Swan Quarter, NC 27885	252-926-2404
Beaufort County DMV Always contact your parole officer before leaving Hyde County.	1821 Carolina Ave. Washington, NC 27889	252-946-3995
Hyde County Dpt. of Social Services	35015 US 264 Engelhard, NC 27824	252-926-4476

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

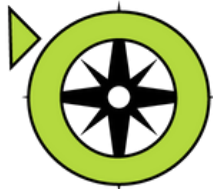
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: www.honestjobs.com

Veterans Resources in Hyde County (for all military veterans): 252-926-1956 or online at https://www.hydecountync.gov/departments/veterans_services.php

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802