



# Reentry Resource Guide for Wayne County



**2022**




*with partner info!*

## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover: Downtown Goldsboro, from "Visit Goldsboro NC" website



## Resource Guide - Wayne County

The service providers listed below are for Wayne County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing and/or on the Our Partners page of our website.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Wayne County not listed. Please call 252-220-9516 or email [info@ourjourney2gether.org](mailto:info@ourjourney2gether.org) to report any discrepancies or to suggest other service providers in Wayne County.

### One-Stop Resource Centers

#### United Way of Wayne County

2803 Cashwell Dr., Suite B  
Goldsboro, NC 27534

919-735-3591

[www.unitedwayne.org](http://www.unitedwayne.org)

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Wayne County. In addition to calling the number provided for the Wayne office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees



#### Wayne County Reentry Council

300 Wayne Memorial Dr.  
Goldsboro, NC 27534

919-739-6930

[www.waynecc.edu/continuing-ed/programs/hrd/wayne-county-reentry-council-faq/](http://www.waynecc.edu/continuing-ed/programs/hrd/wayne-county-reentry-council-faq/)

Monday through Friday: 8:30 AM to 5:00 PM

Provides support and the coordination of services for justice involved individuals, including employment assistance/job readiness training, substance use treatment, transportation assistance, mental health referrals, transitional/short term housing assistance, and other basic needs (such as food and clothing). The phone number provided is for Brandi Matthews, Reentry Coordinator.

Assistance is free; some services provided by partner organizations may charge fees

## Food Resources

### **Community Soup Kitchen**

112 W. Oak Street  
Goldsboro, NC 27530

919-731-3939

Find them on Facebook at  
Community Soup Kitchen of  
Goldsboro, Inc.

Monday through Saturday: 8:30 AM  
to 1:00 PM

Meals are served from 11:00 AM to  
12:00 PM.

Provides free hot meals, including Free  
for the holidays. In addition,  
clients can learn about local  
clinics, job centers, and more.  
Arrive early for meals.

### **North Carolina Poverty Coalition, Inc.**

106 S Goldsboro St.  
Fremont, NC 27830

919-617-1444

Find them on Facebook at North  
Carolina Poverty Coalition, Inc.

Tuesday: 9:00 AM to 11:00 AM

Friday: 10:00 AM to 1:00 PM

Helps those with emergency food Free  
needs. Also provides limited help  
finding temporary shelter.

### **The Salvation Army of Goldsboro**

610 N William St.  
Goldsboro, NC 27530

919-735-4811

[southernusa.salvationarmy.org/  
goldsboro](https://southernusa.salvationarmy.org/goldsboro)

Monday through Thursday: 9:00 AM  
to 4:00 PM (closed from 12:00 to  
1:00 each day for lunch)

Provides food to those in need Free  
such as frozen meat, canned  
goods, drinks, snacks, etc. Also  
provides some hygiene products.  
Must bring a picture ID with you.  
Food boxes are provided once  
every 90 days.

## Medical / Dental Resources

### Wayne County Social Services

301 N Herman St.  
Goldsboro, NC 27530

919-580-4034

[www.waynegov.com/418/Social-Services](http://www.waynegov.com/418/Social-Services)

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Free

### Wayne Action Teams for Community Health (WATCH)

1105 Parkway Dr.  
Goldsboro, NC 27534  
(At the YMCA)

919-222-4531

Monday through Thursday: 8:00 AM to 4:30 PM

2700 Wayne Memorial Dr.  
Goldsboro, NC 27534  
(Behind the Emergency Department at Wayne UNC Health)

919-731-6934

Monday through Thursday: 8:00 AM to 5:00 PM

Friday: 8:00 AM to 12:00 PM for walk-ins and labs only

[www.watchwayne.org](http://www.watchwayne.org)

Offers primary care to those without insurance. Also provides free chronic disease prescription medication for those who qualify (not all medications are offered, only those that are available through a special program sponsored by the medication companies). Also has a referral service for those in need of dental care, vision care, and mental health/substance abuse care. In addition to the locations listed, WATCH also has a Mobile Medical Unit that travels to certain locations throughout Wayne County Monday through Thursday of each week.

To qualify for service you must:

1. Live in Wayne County and have proof of residency
2. Not have ANY form of healthcare, not even Medicaid or Medicare

Call to set up an initial appointment at the location that is most convenient for you.

Assistance is free; some services provided by partner organizations may charge fees

## Medical / Dental Resources



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

## Mental Health & Substance Abuse Resources

### Client First Behavioral Health

2719 Graves Dr., Suite 5  
Goldsboro, NC 27534

919-330-4367

[www.caare-inc.org](http://www.caare-inc.org)

Monday through Thursday: 8:00 AM to 6:00 PM  
Friday: 8:00 AM to 5:00 PM  
(Closed each day for lunch)

Provides several services to those in need of health care assistance, including therapy sessions, medication management, substance abuse counseling, peer support services, and employment assistance for those with with significant mental health or substance abuse issues. Call to set up an initial consultation appointment.

Offers "affordable services," but you will need some form of insurance (Medicaid and Medicare are both accepted)

## Mental Health & Substance Abuse Resources

### Waynesboro Family Clinic

1706 Wayne Memorial Dr.  
Goldsboro, NC 27534

919-734-6676  
919-580-5016 (After Hours  
Emergency Hotline)

Find them on Facebook at  
Waynesboro Family Clinic PA

Monday through Friday: 8:00 AM to  
6:00 PM

Provides support and treatment  
for adults with behavioral  
disorders or mental illness, as well  
as recovery treatment for those  
struggling with substance abuse.  
Christian based. Call to schedule  
an initial consultation.

Call for fees

### Comprehensive Treatment Center - Goldsboro

1700 E Ash St., Suite 201  
Goldsboro, NC 27530

919-813-7569

[www.ctcprograms.com/location/  
goldsboro-comprehensive-  
treatment-center/?  
utm\\_source=GMB&utm\\_medium=or  
ganic&utm\\_campaign=listing&utm\\_te  
rm=brand](http://www.ctcprograms.com/location/goldsboro-comprehensive-treatment-center/?utm_source=GMB&utm_medium=organic&utm_campaign=listing&utm_term=brand)

#### *Business Hours:*

Monday through Friday: 5:00 AM to  
2:00 PM

Saturday: 6:00 AM to 10:00 AM

#### *Medicating Hours:*

Monday through Friday: 5:00 AM to  
11:00 AM

Saturday: 6:00 AM to 9:00 AM

Offers medication-assisted  
treatment (MAT) for adults who  
are struggling with opioid  
addiction. In addition to providing  
methadone or other medication,  
they require clients to take part in  
individual and group counseling.

They seek to address the  
physical, behavioral, emotional,  
and social aspects of opioid  
addiction and recovery.

Call for an appointment so they  
can do an assessment of your  
needs. When you have your first  
appointment you should be  
prepared to stay for at least three  
hours.

You will need to bring a picture ID  
(your prison ID will not be  
enough).

Accept Medicaid and  
Medicare as payment.  
You can also apply for a  
state grant and, if  
approved, the state will  
pay for your  
medications.

## Job Training / Job Placement Resources

### Vocational Rehabilitation

902 Corporate Dr.  
Goldsboro, NC 27534

919-778-3795

[www.ncdhhs.gov/divisions/vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology.

Free



### NCWorks Career Center - Wayne County

2006 Wayne Memorial Dr.  
Goldsboro, NC 27534

919-731-7950

[www.ncworks.gov](http://www.ncworks.gov)

Monday through Friday: 8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for finding a Job.

Free

### WAGES

2006 Wayne Memorial Dr.  
Goldsboro, NC 27534

919-734-1178

[www.wagesnc.org](http://www.wagesnc.org)

Monday through Friday: 8:30 AM to 5:00 PM

Offers a comprehensive program called Self-Sufficiency that aids with employment training and job search, teaches budgeting, provides gas vouchers for participants, gives computer training and even offers stress management. Participants must meet the following qualifications:

1. Live in Wayne County with proof of residency
2. Be eligible based on the NC Poverty Guidelines
3. Be willing to obtain a High School diploma or GED
4. Sign a contract agreeing to the goals of the program

Free to those who qualify



## Job Training / Job Placement Resources

### **Mega Force Staffing - Goldsboro**

506 N. Spence Ave., Suite B  
Goldsboro, NC 27534

919-778-4992

[www.megaforce.com](http://www.megaforce.com)

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

You can apply online or walk-in and use their kiosks to apply. To apply at their location, you must go from 9:00 AM to 4:00 PM Monday through Friday. Requires state ID and Social Security card.

Free

## Financial Resources



### **Operation HOPE**

704-680-3163 or  
888-388-4673

<https://operationhope.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### **Goldsboro-Wayne Transportation Authority (GWTA)**

Pickup and Drop Off spots at several locations throughout Wayne County

919-736-1374

[ridegwta.com](http://ridegwta.com)

#### *Bus Schedule*

Monday through Friday: 5:30 AM to 6:30 PM

Saturdays & Holidays: 9:30 AM to 6:30 PM

#### *Van Schedule*

Earliest pickup is 5:00 AM, latest pickup is 6:00 PM

Provides public bus transportation throughout Wayne County. Also provides van transportation that will pick you up, take you to your destination and return you. You must schedule van transportation at least 2 business days in advance.

Bus service is \$1.00. Must have exact change when boarding. Pass booklet with 11 passes is \$10.00 (must be purchased at the ticket window at the GWTA office.) Van service is \$5.00 per person per destination. Must have exact change when boarding.

### **Wayne County Services on Aging**

2001 E. Ash St.  
Goldsboro, NC 27530

919-731-1591

[www.waynegov.com/360/Services-on-Aging](http://www.waynegov.com/360/Services-on-Aging)

Monday, Tuesday, Thursday: 7:30 AM to 7:00 PM

Wednesday & Friday: 7:30 AM to 5:00 PM

Saturday: 8:30 AM to 12:00 PM

Provide medical and general transportation to seniors throughout Wayne County. Also offers other services to seniors, such as basic health screening and activities for seniors at the Peggy M. Seegars Senior Center, such as bingo, Bible study and line dancing.

Free to seniors

## Clothing Resources

### **Goodwill Industries - Goldsboro**

1213 Parkway Dr.  
Goldsboro, NC 27534

919-778-3680

[www.gienc.org](http://www.gienc.org)

Monday through Friday: 9:00 AM to 8:00 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: 12:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

### **Seymour Johnson AFB Thrift Shop**

1585 Andrews St., Building 3000  
Goldsboro, NC 27534

919-722-1995

Find them on Facebook at Seymour Johnson AFB Thrift Shop

Tuesday and Thursday: 9:30 AM to 1:00 PM

Offers furniture, clothing, household items and much more at extremely low prices. You must have a military ID to place items on consignment, but anybody can shop here.

Prices vary depending on item

### **Manna House Community Outreach**

126 West Walnut St.  
Goldsboro, NC 27530

919-736-2909

[www.harvestfellowshipchurch.net](http://www.harvestfellowshipchurch.net)

Monday, Tuesday and Wednesday: 8:00 AM to 10:00 AM

Provides clothing for those in need with drive-through services. Also provides some food assistance and limited free furniture.

To receive these items you'll need to let them know your sizes and what you need and they'll gather everything together for you and give it you the following week. Located on the campus of Harvest Fellowship Church. No ID required.

Free

## Clothing Resources

### **The Salvation Army of Goldsboro Family Store**

309 E Holly St.  
Goldsboro, NC 27530  
919-736-7014

Find them on Facebook at the  
Salvation Army of Goldsboro, NC

Tuesday through Saturday: 10:00 AM  
to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. Every Tuesday and Thursday they offer even more reduced prices.

Prices vary depending on item

**Directory for Wayne County Agencies:**

Wayne County Probation Department	109 S Ormond Ave Goldsboro, NC 27530	919-731-7902
Wayne County DMV	701 W Grantham St. Goldsboro, NC 27530	919-731-7963
	110 N Chestnut St. Mt Olive, NC 28365	919-658-3942
Wayne County Dpt. of Social Services	301 N Herman St. Goldsboro, NC 27530	919-580-4034

**Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

**Other Organizations that Offer Assistance:**

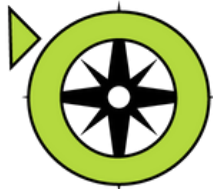
NC Justice Center (provides information about getting a State ID, reclaiming your voting rights and overcoming other barriers to reentry) **Important Message: You can now have your voting rights restored immediately!**: 919-856-2570 or online at [www.ncjustice.org/projects/fair-chance-criminal-justice-project/](http://www.ncjustice.org/projects/fair-chance-criminal-justice-project/)

National Suicide Prevention Hotline: 1-800-273-8255 or online at [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

Veterans Resources in Wayne County (for all military veterans): 919-731-1490 or online at [www.waynegov.com/427/Veterans-Services](http://www.waynegov.com/427/Veterans-Services)

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)



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