

Reentry Resource Guide for Duplin County



2024





PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. Our Journey always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Resource Guide - Duplin County

The service providers listed below are for Duplin County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark.

Our Journey has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Duplin County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Duplin County.

NOTE: Because Duplin County is limited in reentry support resources, some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Duplin County for reentry assistance. However, you should always contact your parole officer before leaving Duplin County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Duplin County may result in a violation of the conditions of your post-release.

One-Stop Resource Centers

Duplin Christian Outreach Ministry

514 South Norwood St. Wallace, NC 28466

910-285-6000

https://www.duplinchristian.com/

Call for Hours of Operation

Partners with other organizations to provide assistance to individuals in Duplin County who are in need. They offer the following services:

- Food Pantry
- Wellness Counseling
- Some financial assistance to help during a crisis
- Temporary and transition housing assistance

Assistance is free to those who qualify; some services provided by partner organizations may charge fees

One-Stop Resource Centers

United Way of Sampson County

118 E. Elizabeth St. Clinton, NC 28328

910-592-4263

http://www.unitedwaysampson.org/

Monday through Friday: 8:00 AM to 5:00 PM

Provides support to dozens of member agency programs in several counties, including Pender County. In addition to calling the number provided for the Sampson office, you can get assistance by calling the United Way hotline by dialing 211.

Always contact your parole officer before leaving Duplin County.

Assistance is free; some services provided by partner organizations may charge fees

Pender County Christian Services

210 West Freemont St. Burgaw, NC 28425

910-259-5840

https://
pendercountychristianservices.com/

Monday through Friday: 8:00 AM to 3:00 PM

Provides food, clothing, work force training, personal care assistance (hygiene), some emergency financial aid and wellness healthcare financial aid. They can also make referrals to other providers in the area.

Always contact your parole officer before leaving Duplin

County.

Assistance is free; some services provided by partner organizations may charge fees

North Carolina ePASS

https://epass.nc.gov/

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Food Resources

Community Soup Kitchen

112 W. Oak Street Goldsboro, NC 27530

919-731-3939

Find them on Facebook at Community Soup Kitchen of Goldsboro, Inc.

Monday through Saturday: 8:30 AM to 1:00 PM
Meals are served from 11:00 AM to 12:00 PM.

Provides free hot meals, including Free for the holidays. In addition, clients can learn about local clinics, job centers, and more.

Arrive early for meals.

Always contact your parole officer before leaving Duplin County.

North Carolina Poverty Coalition, Inc.

106 S Goldsboro St. Fremont, NC 27830

919-617-1444

Find them on Facebook at North Carolina Poverty Coalition, Inc.

Tuesday: 9:00 AM to 11:00 AM Friday: 10:00 AM to 1:00 PM

Helps those with emergency food Free needs. Also provides limited help finding temporary shelter.

Always contact your parole

Always contact your parole officer before leaving Duplin County.

The Salvation Army of Goldsboro

610 N William St. Goldsboro, NC 27530

919-735-4811

southernusa.salvationarmy.org/goldsboro

Monday through Thursday: 9:00 AM to 4:00 PM (closed from 12:00 to 1:00 each day for lunch)

Provides food to those in need such as frozen meat, canned goods, drinks, snacks, etc. Also provides some hygiene products. Must bring a picture ID with you. Food boxes are provided once every 90 days.

Always contact your parole officer before leaving Duplin County.

Free

Food Resources

Word of Faith Ministries Food Pantry

1288 N NC 11 903 Hwy. Kenansville, NC 28349

910-296-1728

Follow on Facebook at Word of Faith Ministries - Kenansville

Monday and Sunday: 9:00 AM to

Noon

Wednesday: 9:00 AM to Noon and

7:00 PM to 9:00 PM

Provides food to those in need such as frozen meat, canned goods, drinks, snacks, etc. Free

Share the Table

12395 NC Hwy 50 Hampstead, NC 28443

910-616-8897

https://sharethetablenc.com/food-programs/

Community Meal Hours: Sunday: 4:30 PM to 6:00 PM

Food Pantry Hours:

Sunday: 4:30 PM to 6:00 PM Tuesday, Wednesday: 10:00 AM to 2:30 PM (closed for lunch from 11:30

AM to 1:00 PM)

Thursday: 10:00 AM to 3:30 PM (closed for lunch from 11:30 AM to

2:00 PM)

Provides food to those who are struggling with food instability, a lack of community feel, or other issues to get a good meal in a safe, comfortable environment. Some of their food programs include: Community Meals (hot meals served weekly) and a Food Panty, where families and individuals can choose their own food once a week in a grocery store setting.

Always contact your parole officer before leaving Duplin County.

Free. There are no eligibility requirements.

Medical / Dental Resources

Duplin County Health Department

340 Seminary St. Kenansville, NC 28349

910-296-2130

https://dchealth.duplincountync.com/

Monday through Friday: 8:00 AM to 5:30 PM (closed for lunch between Noon and 1:00 PM each day)

This center provides treatment of acute and chronic illnesses, information on women's health issues, children's health care and immunizations, adolescent health care, school, employment and sports physical health screenings, drug testing, diagnostic laboratory, health education and counseling. The Hampstead address is an annex that offers limited services and hours of operation.

Services provided on a sliding fee scale based on income for anyone regardless of ability to pay. Also accept Medicaid, Medicare and will file private insurance

Goshen Medical Center

102 N. Main St. Kenansville, NC 283492

910-335-2360

https://goshenmedical.org/locations/kenansville/

Monday through Thursday: 7:00 AM to 6:00 PM (closed for lunch from 1:00 PM to 2:00 PM)

Provides access to healthcare regardless of your ability to pay. Sliding fee scale based on income. If patient's total household size and income results in 100% discount, there is however a nominal fee. If the patient is verifiably homeless and truly living on the street, they are only required to pay \$1.00 for services.

Call for an appointment. You will need a photo ID, proof of residency and income.

Fee based on a sliding scale (what you can afford). They accept private insurance, Medicaid and Medicare. No one is turned away due to inability to pay for services.

GMC - Beulaville Pharmacy

119 Crossover Rd. Beulaville, NC 28518

910-597-4455

https://goshenmedical.org/locations/gmc-beulaville-pharmacy/

Monday through Thursday: 7:30 AM

to 6:00 PM

Friday: 7:30 AM to 5:00 PM Saturday: 8:00 AM to Noon

Provides discounted drug pricing based on your household income for Goshen Medical Center clients.

Fee based on a sliding scale (what you can afford). They accept private insurance, Medicaid and Medicare. No one is turned away due to inability to pay for services.

Medical / Dental Resources

Goshen Dental Center - Faison

460 Southwest Center St. Faison, NC 28341

910-267-0951

https://goshenmedical.org/locations/faison-dental/

Monday through Thursday: 8:00 AM to 5:30 PM (closed for lunch from 1:00 PM to 2:00 PM)
Friday: 8:00 AM to 2:00 PM

The mission of Goshen Medical Center, Inc. is to provide access to affordable dental care for all people in Sampson County, regardless of their ability to pay. The provide medical care, dental care, prescription medication assistance, and can help you enroll in healthcare insurance through the Affordable Care Act.

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

CommWell Health of Penderlea

5531 Eleanor Roosevelt Lane Willard, NC 28478

910-567-6194 877-935-5255 (Appointments)

https://commwellhealth.org/locations/commwell-health-ofpenderlea/

Medical and Dental Hours: Monday, Tuesday, Thursday: 8:00 AM to 5:30 PM

Wednesday: 8:00 AM to 5:00 PM

Provides culturally sensitive, linguistically appropriate, full life cycle primary, preventative, behavioral, and dental health care and enabling and care coordination/health coach services, regardless of one's ability to pay.

Always contact your parole officer before leaving Duplin County.

Fee based on a sliding scale (what you can afford). They accept private insurance, Medicaid and Medicare. No one is turned away due to inability to pay for services.

Medical / Dental Resources



NC MedAssist

866-331-1348

https://medassist.org/

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease. diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.



Parks Insurance

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Comprehensive Treatment Center - Goldsboro

1700 E Ash St., Suite 201 Goldsboro, NC 27530

844-431-7955

https://www.ctcprograms.com/ location/goldsboro-comprehensivetreatment-center

Business Hours:

Monday through Friday: 5:00 AM to

2:00 PM

Saturday: 6:00 AM to 10:00 AM

Medicating Hours:

Monday through Friday: 5:00 AM to

11:00 AM

Saturday: 6:00 AM to 9:00 AM

Offers medication-assisted treatment (MAT) for adults who are struggling with opioid addiction. In addition to providing methadone or other medication, they require clients to take part in individual and group counseling. They seek to address the physical, behavioral, emotional, and social aspects of opioid addiction and recovery. Call for an appointment so they can do an assessment of your needs. When you have your first appointment you should be prepared to stay for at least three hours.

You will need to bring a picture ID (your prison ID will not be enough).

Always contact your parole officer before leaving Duplin County.

Accept Medicaid and Medicare as payment. You can also apply for a state grant and, if approved, the state will pay for your medications.

New Dimension Group

416 West Ridge St. Rose Hill, NC 28458

910-289-2610

http://www.newdimensiongroup.org/ home.html

Monday through Friday: 8:00 AM to 5:00 PM

Offers basic mental health services, behavioral health and substance abuse services as well as enhanced services.

They accept most public and private insurance plans. They also offer options if you have no insurance.

Mental Health & Substance Abuse Resources



Mental Health America

800-969-6642

https://www.mhanational.org/

https://screening.mhanational.org/ screening-tools/

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources



NCWorks Career Center

192 Magnolia Extension Kenansville, NC 28349

910-275-6470

https://www.ncworks.gov

Monday through Friday: 8:00 AM to 5:00 PM

Offers support for everything from Free creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Vocational Rehabilitation

194 Magnolia Extension Kenansville, NC 28349

910-858-8469

https://www.ncdhhs.gov/divisions/ vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. Their main office is in Wilmington, but they provide support and services for residents of Duplin County.

Free

Job Training / Job Placement Resources

Mega Force Staffing

149 Limestone Rd. Kenansville NC 28349

910-275-0124

https://www.megaforce.com/

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Also offer daylabor jobs.

Free

Financial Resources



Operation HOPE

704-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Financial Resources



Stretch Financial

877-275-4115

https://www.stretch.money/

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. You can even open an account without having any money, so that as soon as you find a job you'll have a financial account already in place. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under Justice-Involved. Please note: This account does not come with a credit card but with a debit card. A debit card allows you to pay for services and withdraw money using funds already in your account.

There are no fees to open or maintain an account

Transportation Resources

Duplin County Public Transportation

Main Office: 208 South Main St. Kenansville, NC 28349

910-296-2333

https://www.duplincountync.com/ transportation/

Office Hours:

Monday through Friday: 8:00 AM to

5:00 PM

Transportation Hours:

Monday through Friday: 5:00 AM to

5:00 PM

Provides van transportation to Duplin County residents. They pick you up and drop you off. You must make a reservation for pickup at least 48 hours before you want to be picked up. They cannot provide pickup services to every location, so call to find out if free rides after paying they come to your location.

Fares will vary depending on destination. Call for exact pricing. Riders can purchase a Value Voucher at the Main Office and receive two for eight rides.

Clothing Resources

The Sanctuary Project Thrift Store

101 East Main St. Wallace, NC 28466

910-619-7522

https://tspweb.us/the-sanctuaryproject-thrift-store/

Wednesday through Saturday: Noon to 6:00 PM

Offers previously-owned men's and women's clothing. All proceed benefit the Sanctuary Project, a nonprofit organization supporting Duplin County's economically disadvantaged and minority communities.

Prices vary by item.

Clothing Resources

Goodwill Industries - Goldsboro

1213 Parkway Dr. Goldsboro, NC 27534

919-778-3680

https://www.gienc.org/

Monday through Friday: 9:00 AM to

8:30 PM

Saturday: 9:00 AM to 6:00 PM Sunday: 12:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find namebrand clothes in good to great condition.

Always contact your parole officer before leaving Duplin County.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Pender County Christian Services Second Blessings Thriftique

210 West Freemont St. Burgaw, NC 28425

910-259-5840

https://

pendercountychristianservices.com/

Monday, Tuesday, Thursday, Friday, Saturday: 9:00 AM to 3:00 PM

Offers clothing, books, knick-knacks, glassware, dinnerware, jewelry, toys, wall decor, home goods, and more at very minimal prices.

Always contact your parole officer before leaving Duplin County.

Prices vary by item.

Directory for Duplin County Agencies:

Duplin County 103 Duplin St. 910-296-0111

Probation Department Kenansville, NC 28349

Duplin County DMV 133 Routledge Rd. 910-296-0234

Kenansville, NC 28349

Duplin County Dpt. 423 N Main St. 910-296-2200

of Social Services Kenansville, NC 28349

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at https://thenationalreentrynetwork.org/.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Duplin County (for all military veterans): 910-296-2114 or online at https://www.duplincountync.com/veteran-services/

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney:

Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney PO Box 2862 Rocky Mount, NC 27802