



Reentry Resource Guide for Pitt County



2023




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover: Mural in Downtown Greenville (courtesy of Brian Scott)



Resource Guide - Pitt County

The service providers listed below are for Pitt County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Pitt County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Pitt County.

One-Stop Resource Centers



Crossing the Bridge

101 West 14th St., Suite 200
Greenville, NC 27834

252-717-9600

<https://ctb2019.org/>

Tuesday through Thursday: 9:00 AM
to 5:00 PM

Provides the following reentry services to individuals returning to Pitt County after incarceration: housing assistance, transportation assistance, father initiative programs, legal services, mentorship programs, employment assistance, behavioral health and mental health services, job readiness programs, and basic need assistance.

The number provided is for Rev. Rodney Cole, who oversees the network of service providers in Pitt County. If Rev. Cole doesn't answer, leave a message or go online, click on Intake Form, and fill out your information.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Pitt Resources Connection

<https://pittresource.org/>

Provides an online database of resource providers throughout Pitt County. Click on the “PRC Database” button at the top of the website and then search the database for your specific need. The Pitt Resources Connection is program of the REAL Crisis Center, listed under **Mental Health / Substance Abuse Assistance** below.

Please Note: OurJourney has not verified all of the information on this website, so some resource provider information may be outdated.

Access to the database is free; agencies and organizations listed in the database may charge fees



Crossroads Reentry

PO Box 861
Huntersville, NC 28070

704-499-1332

www.crossroadsreentry.org

Located near Charlotte, NC, but offers a wide variety of resources and referrals in several categories for those returning from prison regardless of location. Their slogan is “Any need, anywhere.” Call and leave a message for Jeff Cloud and he will call you back promptly.

Assistance is free; some services provided by partner organizations may charge fees

The Salvation Army Cape - Pitt County

2718 South Memorial Drive
Greenville, NC 27834

252-756-3388

<https://southernusa.salvationarmy.org/pitt-county/>

Tuesday through Thursday: 9:00 AM to 5:00 PM

Friday: 9:00 AM to Noon

Provides services to those in need, such as:

- Food pantry
- Rent & utilities emergency help
- Christmas assistance
- Clothing assistance

Bring your prison ID with you to receive service.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

United Way of Pitt County

1440 East Arlington Blvd., Suite B
Greenville, NC 27858

252-758-1604

<https://www.uwpcnc.org/>

Monday through Friday: 9:00 AM to
5:00 PM

Provides support to dozens of member agency programs in Pitt County. In addition to calling the number provided for the Pitt County office, you can get 24-hour assistance by calling the United Way hotline by dialing 211. The address provided is for the main Lumberton office in Robeson County, which also services Pitt County.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

JOY Community Center & Soup Kitchen

700 Albemarle Ave.
Greenville, NC 27834

252-561-7519

<https://joycommunitycenter.org/>

Lunch: Monday through Friday from
10:30 AM to 12:30 PM

Dinner: Monday through Thursday
from 5:00 to 6:00 PM

Serves a free, nutritious lunch meal each weekday and a free, nutritious dinner Monday through Thursday each week. They may also be able to connect you with healthcare resources and job placement assistance.

Free to everyone

Memorial Baptist Church Food Pantry

1510 Greenville Blvd. SE
Greenville, NC 27858

252-756-5314

<https://tmbc.org/ministry/>

2nd and 4th Tuesday of each month

Offers drive-through food assistance to the community on the second and fourth Tuesdays of each month. Call for more information.

Free

Food Resources

Catholic Charities - Tar River Region

1746 Union St.
Greenville NC 27834

252-355-5111

[https://
www.catholiccharitiesraleigh.org/tar-
river/](https://www.catholiccharitiesraleigh.org/tar-river/)

Monday through Thursday: 8:00 AM
to 5:30 PM
(Closed from Noon to 1:00 PM every
Tuesday)

Provides healthy food and nutritional awareness to Pitt County residents in need. Individuals and families can access the food pantry once every 30 days and will be provided referrals to other community food banks. Families seeking assistance with food will also be screened for other needs which Catholic Charities can either address, or make a referral to a community partner.

Assistance is free; some services provided by partner organizations may charge fees

Freedom Family Foundation Food Bank

313 Clifton St., Suite B
Greenville, NC 27858

252-283-0171

[https://
www.freedomfamilyfoundation.com/](https://www.freedomfamilyfoundation.com/)

Monday through Thursday: 10:00 AM
to 3:00 PM
(By appointment only)

Freedom Family Foundation gives Free food to members of the Pitt County community. Food can be given monthly per household. In order to receive services, fill out the application form on their website and bring ID at the time of pickup. You must call and make an appointment before visiting the food bank.

Medical / Dental Resources

Pitt County Health Department

Pitt County Office Park
201 Government Circle
Greenville, NC 27834

252-902-2300

[https://www.pittcountync.gov/229/
Public-Health](https://www.pittcountync.gov/229/Public-Health)

Monday, Wednesday, Thursday and
Friday: 8:00 AM to 5:00 PM
Tuesday: 8:00 AM to 6:00 PM

Offers assistance with a variety of Free basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Pitt County.

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Medical / Dental Resources

Community Crossroads Clinic

207 Manhattan Ave.
Greenville, NC 27834

252-758-9244

[https://
www.communitycrossroadscenter.org/
our-programs/community-
crossroads-clinic](https://www.communitycrossroadscenter.org/our-programs/community-crossroads-clinic)

Mondays from 6:30 PM to 9:30 PM
and the first and third Thursdays of
each month from 6:30 PM to 9:30
PM

The Greenville Community Shelter Free
Clinic is a free medical clinic run
by medical students at the Brody
School of Medicine at East
Carolina University. The clinic
offers basic medical services and
referrals to anyone in need of
them. The clinic offers primary
care appointments (for chronic
and acute care needs), referral
options, prescription medication
drop-off services, and mental
health services.
Appointments are on a first-come,
first-serve basis.
They also offer emergency shelter
for up to three months and will
provide referrals for agencies and
organizations in the community
that provide other services.

James D. Bernstein Community Health Center

261 Belvoir Highway
Greenville, NC 27834

Medical: 252-695-6352

Dental: 252-695-6355

<https://gchcinc.org/clinics/>

Medical: Mondays through
Thursday: 8:30 AM to 7:30 PM
Friday: 8:30 AM to 5:30 PM

Dental: Mondays through Friday:
7:45 AM to 5:45 PM

The James D. Bernstein
Community Health Center,
operated by Greene County
Health Care, is a full service
medical clinic. Also at the same
location is the Bernstein Dental
Services, which specializes in
pediatric and adult dental care.
They offer medical and dental
care on a sliding fee scale for
those who qualify under federal
poverty guidelines.

Fees are on a sliding
scale, or based on what
you can afford to pay.
Nobody is turned away
because of an inability
to pay.

Mental Health & Substance Abuse Resources

CareNet Counseling

108 Oakmont Dr.
Greenville, NC 27858

252-355-2801

<https://carenetnc.org/about/our-regional-centers/eastern-region/>

Monday through Thursday: 8:30 AM to 5:00 PM
Friday: 8:00 AM to Noon

CareNet provides health and hope for those facing personal struggles. They deliver specialized, spiritually-integrated care, education, training and consultations for a variety of mental health issues through the compassionate presence of professionally trained, state licensed and certified professionals.

Fees are on a sliding scale, or based on what you can afford to pay.

Port Health - Greenville Methadone Program

501 Paladin Dr.
Greenville, NC 27834

252-353-5346

<https://www.porthhealth.org/treatment/adult-services/alcohol-substance-usetreatment/medication-assisted-therapy>

Everyday: 6:00 AM to 5:00 PM

The Greenville Methadone Clinic believes that Medication Assisted Therapy (MAT) is most effective when it is administered in conjunction with comprehensive therapeutic services. The combination of these two treatments creates better outcomes for the patient, such as increased independence and greater integration back into their family and the community.

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

REAL Crisis Center

1310 E Arlington Blvd.
Greenville, NC 27858

252-758-4357

<https://realcrisis.org/>

Open 24 hours 7 days a week

The REAL Crisis Center is a not-for-profit organization dedicated to providing immediate and ongoing crisis relief, expert guidance, and tailored services for anyone in need, free from commitment and free of charge. Regardless of your situation or your needs, REAL Crisis Center is here to help you find the resources you need to regain confidence and comfort in your life.

Fees are on a sliding scale, or based on what you can afford to pay.

Mental Health & Substance Abuse Resources

ekiM for Change

115 W. 4th St,
Greenville, NC 27858

252-258-6161

<https://ekimforchange.org/>

Saturday: 1:00 PM to 4:00 PM

They properly dispose of used needles, provide sterile syringes, naloxone, fentanyl test strips, HIV and HepC testing, personal hygiene supplies, information about treatment options, all in a safe, judgement-free place. Delivery is available if you'll make prior arrangements.

Free

Job Training / Job Placement Resources



NCWorks Career Center

3101 Bismarck St.
Greenville, NC 27834

252-355-9067

<https://www.ncworks.gov/>

Monday through Thursday: 8:30 AM
to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

Vocational Rehabilitation Center

404 St. Andrews Dr., Suite 2
Greenville, NC 27834

252-355-9010

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to
5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

Job Training / Job Placement Resources

The PITTworks Project

Pitt County DSS
1717 W. 5th St.
Greenville, NC 27834

252-493-7551

<https://www.pittcountync.gov/574/PITTworks>

Hours vary depending on course availability

The PITTworks Project helps people to get jobs and to get training that will help them get jobs. PITTworks is a joint initiative of the Pitt County Department of Social Services, Pitt Community College, the Pitt County NCWorks Career Center, and other partners. The PITTworks Project is for people who are receiving Food & Nutrition Services (also known as "FNS" or "food stamps") and who want to get jobs.

Free for those who qualify

Roebuck Staffing Company

300 E Arlington Blvd., Suite 3A
Greenville, NC 27858

252-364-8700

<https://www.roebuckstaffing.com/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Pitt Area Transit System (PATS)

Office:

1717 W. 5th St.
Greenville, NC 27834

252-902-2002

<https://www.pittcountync.gov/220/Pitt-Area-Transit-PATS>

Service Hours:

Monday through Saturday: 6:00 AM to 6:00 PM

Provides van transportation services to Pitt County residents living outside the city of Greenville. They will pick you up, take you to your destination in Pitt County and return you.

You must schedule your trip no later than 24 hours before you want to be picked up. No reservations after 2:00 PM the day before the appointment.

One-way fare: \$7.00

Two-way fare: \$14.00

The entire fare must be paid in cash or by check when you're picked up (credit or debit cards aren't accepted)

Transportation Resources

Greenville Area Transit (GREAT)

Office:

600 South Pitt St.
Greenville, NC 27834

252-329-4532

<https://www.greenvillenc.gov/government/public-works/great-bus-system>

Service Hours:

Monday through Friday: 7:25 AM to 5:15 PM

Provides city bus transportation throughout Greenville. Visit their website or call for information about specific routes.

One-way fare: \$1.00;
Unlimited Day Pass: \$2.00
22-Ride Punch Card: \$20.00
44-Ride Punch Card: \$40.00
Those over the age of 65 are eligible for reduced fares

Clothing Resources

Hope of Glory Ministries - Community Outlet Thrift Store

103 E. Arlington Blvd.
Greenville, NC 27858

252-227-4684

<https://www.hope-of-glory.org/community-outlet/>

Monday through Friday: 9:00 AM to 5:00 PM

Saturday: 10:00 AM to 4:00 PM

Clothing, household items, and furniture are among the many items available to the local community at great prices. Each purchase made at the Community Outlet will provide supplemental funds to purchase much needed food for their food pantry, start life skills classes, expand their discipleship ministries and support other ministry operations.

Prices vary depending on item

Goodwill Industries - Pitt County

720 Red Banks Rd.
Greenville, NC 27858
252-321-1886

600 Whitley Dr.
Winterville, NC 28590
252-756-1423

<https://www.gienc.org/>

Monday through Friday: 9:00 AM to 8:30 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

Salvation Army Family Store - Greenville

2700 S Memorial Dr.
Greenville, NC 27834
252-364-8736

Tuesday through Saturday: 9:00 AM to 5:00 PM

3752 S. Main St.
Farmville, NC 27828
252-753-2784

Tuesday through Friday: 9:00 AM to 4:30 PM
Saturday: 9:00 AM to 1:00 PM

<https://southernusa.salvationarmy.org/pitt-county/>

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They may provide you with a voucher for free clothing if you let them know that you've recently been released from prison.

Prices vary depending on item

Habitat for Humanity - ReStore

146 SW Greenville Blvd.
Greenville, NC 27834
252-329-8364

<https://habitatpittco.org/restore/>

Monday through Saturday: 9:30 AM to 5:30 PM

Restore sells new and used household items, appliances, furnishings, building material, and home improvement items to the public. All materials are donated by individuals, businesses, or contractors and are available for sale to the public for at least 50% below retail prices. Proceeds from ReStore directly support Habitat for Humanity of Pitt County's mission to build safe, affordable homes in the community.

Prices vary depending on item

Directory for Pitt County Agencies:

Pitt County Probation Department	200 S Greene St. Greenville, NC 27834	252-830-8524
Pitt County DMV	4651 N Creek Dr. Greenville, NC 2783	252-830-3456
Pitt County Dpt. of Social Services	1717 W 5th St. Greenville, NC 2783	252-902-1110

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

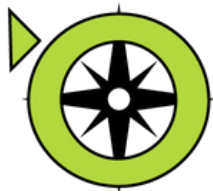
National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802