

# Reentry Resource Guide for Beaufort County









### PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a Selection beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover: Downtown Washington (courtesy of pixels.com)



### **Resource Guide - Beaufort County**

The service providers listed below are for Beaufort County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Beaufort County not listed. Please call 252-220-9516 or email <u>contact@ourjourney2gether.com</u> to report any discrepancies or to suggest other service providers in Beaufort County.

### **One-Stop Resource Centers**



#### Beaufort County Reentry -Crossing the Bridge

101 West 14th St., Suite 200 Greenville, NC 27834

252-717-9600

https://ctb2019.org/beaufort\_county

Tuesday through Thursday: 9:00 AM to 5:00 PM

Provides the following reentry services to individuals returning to Beaufort County after incarceration: housing assistance, transportation assistance, father initiative programs, legal services, mentorship programs, employment assistance, behavioral health and mental health services, job readiness programs, and basic need assistance. The number provided is for Rev. Rodney Cole, who oversees the network of service providers in Beaufort County. If Rev. Cole doesn't answer, leave a message or go online, click on Intake Form, and fill out your information. The address provided is in Pitt County. You don't need to live in Pitt County to be eligible for assistance.

Assistance is free

### **One-Stop Resource Centers**

#### **Beaufort County United Way**

113 E 15th St. Washington, NC 27889

252-975-6209

https://www.unitedwaybc.net/

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Beaufort County. In addition to calling the number provided for the Beaufort office, you can get assistance by calling the United Way hotline by dialing 211. Assistance is free; some services provided by partner organizations may charge fees

## The Salvation Army of Washington

112 E. 7th St. Washington, NC 27889

252-946-2523

https:// southernusa.salvationarmy.org/ washington/

Monday through Friday: 9:00 AM to 5:00 PM Saturday: 10:00 AM to 4:00 PM Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing.

Assistance is free; some services provided by partner organizations may charge fees

### **Food Resources**

#### St. Vincent de Paul Food Pantry

112 W. 9th St. Washington, NC 27889

252-495-8255

Provides food and assistance to those in need in all of Beaufort County. Must be a resident of Beaufort County. Located inside the Mother of Mercy Catholic Church.

Free

https://www.motherofmercync.com/ event/saint-vincent-de-paul-foodpantry

Wednesdays from 9:00 AM to Noon

### **Food Resources**

### **Eagle's Wings Food Pantry**

932 W. 3rd St. Washington, NC 27889

252-975-1138

https://eagles-wings.org/

Tuesdays from 9:00 AM to 11:00 AM and from 2:00 PM to 4:00 PM

#### **Zion Shelter & Kitchen**

114 W. Martin Luther King Dr. Washington, NC 27889

252-975-1978

https:// zionshelterandkitchen.wordpress.co m/

Hot meals served daily from 11:00 AM to 11:30 AM

Provides food to those in need. You must bring a photo ID with you that has a Beaufort County address on it. Free

Provides safe shelter each night for approximately 12 homeless males as well as laundry facilities and a bathroom with a shower. They also serve a free, hot nutritious meal Monday through Friday to any hungry person.

### **Medical / Dental Resources**

### Beaufort County Health Department

1436 Highland Dr. Washington, NC 27889

252-946-1902

https://www.bchd.net/174/Public-Health

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of Free basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Beaufort County.

### **Medical / Dental Resources**

# Agape Community Health Center

120 Martin Luther King Jr. Dr. Washington, NC 27889

252-940-0602 (Main) 252-644-7056 (Dental) 252-940-1063 (Pharmacy)

https://www.agapechc.org/

*Medical Hours:* Monday through Friday: 8:00 AM to 5:00 PM

Dental Hours: Monday, Tuesday and Thursday: 8:00 AM to 5:00 PM

*Pharmacy Hours:* Monday through Friday: 8:30 AM to 5:30 PM



#### NC MedAssist

866-331-1348

medassist.org

Provides direct primary and preventive medical, dental, pharmacy, and behavioral health services to the population in Beaufort County.

Fee based on a sliding scale (what you can afford).

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

### **Medical / Dental Resources**



#### **Parks Insurance**

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

### Mental Health & Substance Abuse Resources

DREAM Provider Care Services, Inc.

216 Stewart Parkway Washington, NC 27889

252-946-0585

https:// www.dreamprovidercare.com/

Monday, Wednesday and Friday: 8:00 AM to 8:00 PM Tuesday and Thursday: 8:00 AM to 7:00 PM Saturday: 9:00 AM to 5:00 PM Offers treatment for individuals with alcohol and/or substance addiction. The program includes life skills education, group therapy, individual counseling, family support and more. Fee based on a sliding scale (what you can afford).

### Prevention Point Program

1436 Highland Dr. Washington, NC 27889

252-940-5093

https://co.beaufort.nc.us/403/ Prevention-Point-Program

Monday through Friday: 8:00 AM to 5:00 PM

Discreetly provides syringes, safe Free injection equipment, Narcan/ Naloxone, and educational materials. They also collect used syringes, diabetic needles and hormone needles and provide treatment or care referrals.

### **Job Training / Job Placement Resources**



### **NCWorks Career Center**

1502 N. Market St. Washington, NC 27889

252-940-0900

https://www.ncworks.gov/

Monday through Friday: 8:30 AM to 4:30 PM

Offers support for everything from Free creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

#### **Vocational Rehabilitation**

953 Washington Square Mall Washington, NC 27889

252-623-5430

https://www.ncdhhs.gov/divisions/ vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

### Mega Force Staffing

2001 W 15th St. Washington, NC 27889

252-975-3150

https://www.megaforce.com/

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Requires two IDs.

ourjourney2gether.com

### **Financial Resources**

### **Operation HOPE**

704-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.



### Stretch Financial

877-275-4115

https://www.stretch.money/

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under Justice-Involved.

There are no fees to open or maintain an account

Free

### **Transportation Resources**

#### **Beaufort Area Transit System**

Main Office: 1534 W. 5th St. Washington, NC 27889

252-946-5778

http://bcdcsolutions.org/41-2/

General Services Hours: Monday through Friday: 7:00 AM to 5:00 PM

Beaufort Area Transit System (BATS) provides transportation needs for the general public, the elderly, and persons with disabilities. You must call at least 24 hours ahead of time to schedule a ride. They'll pick you up and return you to your house. The cost of transportation depends on the geographic location of the origin and destination. Call for more information.

Fares will vary

### **Clothing Resources**

#### Goodwill Thrift Store -Washington

630 W. 15th St. Washington, NC 27889

252-975-3162

Find them on Facebook at Goodwill **Donation Center & Store Washington** NC

Monday through Friday: 9:00 AM to 8:00 PM Saturday: 9:00 AM to 6:00 PM Sunday: Noon to 6:00 PM

#### Salvation Army Thrift Store

112 E. 7th St. Washington, NC 27889

252-946-2523

https:// southernusa.salvationarmy.org/ washington/

Monday through Friday: 9:00 AM to 5:00 PM Saturday: 10:00 AM to 4:00 PM

and other items at extremely low prices. You can often find namebrand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Offers previously-owned clothing

Price varies by item

prices. You can often find namebrand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID.

Offers previously-owned clothing

and other items at extremely low

### **Clothing Resources**

# Twice as Nice Consignment Shop

105 W Main St. Washington, NC 27889

252-975-8133

Find them on Facebook at Twice As Nice Consignment Shop

Tuesday and Wednesday: Noon to 5:00 PM Thursday through Saturday: 10:30 AM to 5:00 PM Offers previously-owned clothing and other items at extremely low prices. Price varies by item

#### **Directory for Beaufort County Agencies:**

Beaufort County Probation Department	1308 Highland Dr, Suite 102 Washington, NC 27889	252-946-6548
Beaufort County DMV (Main Location)	1821 Carolina Ave. Washington, NC 27889	252-946-3995
Beaufort County Dpt. of Social Services	632 W 5th St. Washington, NC 27889	252-975-5500

#### Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): <u>www.fns.usda.gov/snap/supplemental-nutrition-assistance-program</u>

LIEAP (Low Income Energy Assistance): <u>www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap</u>

TANF (Temporary Assistance for Needy Families): <u>www.ncdhhs.gov/divisions/social-services/</u> work-first-family-assistance

#### Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <u>https://thenationalreentrynetwork.org/</u>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): <u>www.felonyrecordhub.com</u>

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): <a href="https://www.honestjobs.com">www.honestjobs.com</a>

Veterans Resources in Beaufort County (for all military veterans): 252-946-8016 or online at <u>https://co.beaufort.nc.us/311/Veterans-Services</u>

<u>NC211.org</u> (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit <u>www.ourjourney2gether.com/essential-services</u>.



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