



Reentry Resource Guide for Wayne County



2024



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover is courtesy of www.visitgoldsboronc.com



Resource Guide - Wayne County

The service providers listed below are for Wayne County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Wayne County not listed. Please call (888) 50-REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Wayne County.

One-Stop Resource Centers

United Way of Wayne County

2803 Cashwell Dr., Suite B
Goldsboro, NC 27534

919-735-3591

www.unitedwayne.org

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Wayne County. In addition to calling the number provided for the Wayne office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees



Wayne County Reentry Council

300 Wayne Memorial Dr.
Goldsboro, NC 27534

919-739-6930

www.waynecc.edu/continuing-ed/programs/hrd/wayne-county-reentry-council-faq/

Monday through Friday: 8:30 AM to 5:00 PM

Provides support and the coordination of services for justice involved individuals, including employment assistance/job readiness training, substance use treatment, transportation assistance, mental health referrals, transitional/short term housing assistance, and other basic needs (such as food and clothing). The phone number provided is for Brandi Matthews, Reentry Coordinator.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?
Do you need a job?
Do you need inspiration?
Do you need to connect?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Food Resources

Community Soup Kitchen

112 W. Oak Street
Goldsboro, NC 27530

919-731-3939

Find them on Facebook at
Community Soup Kitchen of
Goldsboro, Inc.

Monday through Saturday: 8:30 AM
to 1:00 PM
Meals are served from 11:00 AM to
12:00 PM.

Provides free hot meals, including Free
for the holidays. In addition,
clients can learn about local
clinics, job centers, and more.
Arrive early for meals.

North Carolina Poverty Coalition, Inc.

106 S Goldsboro St.
Fremont, NC 27830

919-617-1444

Find them on Facebook at North
Carolina Poverty Coalition, Inc.

Tuesday: 9:00 AM to 11:00 AM
Friday: 10:00 AM to 1:00 PM

Helps those with emergency food Free
needs. Also provides limited help
finding temporary shelter.

The Salvation Army of Goldsboro

610 N William St.
Goldsboro, NC 27530

919-735-4811

[southernusa.salvationarmy.org/
goldsboro](https://southernusa.salvationarmy.org/goldsboro)

Monday through Thursday: 9:00 AM
to 4:00 PM (closed from 12:00 to
1:00 each day for lunch)

Provides food to those in need Free
such as frozen meat, canned
goods, drinks, snacks, etc. Also
provides some hygiene products.
Must bring a picture ID with you.
Food boxes are provided once
every 90 days.

Medical / Dental Resources

Wayne County Social Services

301 N Herman St.
Goldsboro, NC 27530

919-580-4034

www.waynegov.com/418/Social-Services

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Free

Wayne Action Teams for Community Health (WATCH)

1105 Parkway Dr.
Goldsboro, NC 27534
(At the YMCA)

919-222-4531

Monday through Thursday: 8:00 AM to 4:30 PM

2700 Wayne Memorial Dr.
Goldsboro, NC 27534
(Behind the Emergency Department at Wayne UNC Health)

919-731-6934

Monday through Thursday: 8:00 AM to 5:00 PM

Friday: 8:00 AM to 12:00 PM for walk-ins and labs only

www.watchwayne.org

Offers primary care to those without insurance. Also provides free chronic disease prescription medication for those who qualify (not all medications are offered, only those that are available through a special program sponsored by the medication companies). Also has a referral service for those in need of dental care, vision care, and mental health/substance abuse care. In addition to the locations listed, WATCH also has a Mobile Medical Unit that travels to certain locations throughout Wayne County Monday through Thursday of each week.

To qualify for service you must:

1. Live in Wayne County and have proof of residency
2. Not have ANY form of healthcare, not even Medicaid or Medicare

Call to set up an initial appointment at the location that is most convenient for you.

Assistance is free; some services provided by partner organizations may charge fees

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Client First Behavioral Health

2719 Graves Dr., Suite 5
Goldsboro, NC 27534

919-330-4367

www.caare-inc.org

Monday through Thursday: 8:00 AM to 6:00 PM
Friday: 8:00 AM to 5:00 PM
(Closed each day for lunch)

Provides several services to those in need of health care assistance, including therapy sessions, medication management, substance abuse counseling, peer support services, and employment assistance for those with significant mental health or substance abuse issues. Call to set up an initial consultation appointment.

Offers “affordable services,” but you will need some form of insurance (Medicaid and Medicare are both accepted)

Waynesboro Family Clinic

1706 Wayne Memorial Dr.
Goldsboro, NC 27534

919-734-6676

919-580-5016 (After Hours
Emergency Hotline)

Find them on Facebook at
Waynesboro Family Clinic PA

Monday through Friday: 8:00 AM to 6:00 PM

Provides support and treatment for adults with behavioral disorders or mental illness, as well as recovery treatment for those struggling with substance abuse. Christian based. Call to schedule an initial consultation.

Call for fees



Mental Health America

800-969-6642

<https://www.mhanational.org/>

[https://screening.mhanational.org/
screening-tools/](https://screening.mhanational.org/screening-tools/)

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition. To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Mental Health & Substance Abuse Resources



NC Harm Reduction - Goldsboro

1308 Dock St.
Wilmington, NC 28401
919-344-6353 (Rene Pate)
<https://www.nchrc.org/>

Provides needle exchange and Narcan. You may come by their office or call for mobile delivery. They also provide HIV, syphilis and Hepatitis C testing every Thursday. They can even help you with food and clothing and often have free bus passes to share.

All services are free

Call for Hours of Operation

Comprehensive Treatment Center - Goldsboro

1700 E Ash St., Suite 201
Goldsboro, NC 27530
919-813-7569
www.ctcprograms.com/location/goldsboro-comprehensive-treatment-center/?utm_source=GMB&utm_medium=organic&utm_campaign=listing&utm_term=brand

Business Hours:
Monday through Friday: 5:00 AM to 2:00 PM
Saturday: 6:00 AM to 10:00 AM
Medicating Hours:
Monday through Friday: 5:00 AM to 11:00 AM
Saturday: 6:00 AM to 9:00 AM

Offers medication-assisted treatment (MAT) for adults who are struggling with opioid addiction. In addition to providing methadone or other medication, they require clients to take part in individual and group counseling. They seek to address the physical, behavioral, emotional, and social aspects of opioid addiction and recovery. Call for an appointment so they can do an assessment of your needs. When you have your first appointment you should be prepared to stay for at least three hours. You will need to bring a picture ID (your prison ID will not be enough).

Accept Medicaid and Medicare as payment. You can also apply for a state grant and, if approved, the state will pay for your medications.

Job Training / Job Placement Resources

Vocational Rehabilitation

902 Corporate Dr.
Goldsboro, NC 27534

919-778-3795

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology.

Free



NCWorks Career Center - Wayne County

2006 Wayne Memorial Dr.
Goldsboro, NC 27534

919-731-7950

www.ncworks.gov

Monday through Friday: 8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for finding a Job.

Free



WAGES

2006 Wayne Memorial Dr.
Goldsboro, NC 27534

919-734-1178

www.wagesnc.org

Monday through Friday: 8:30 AM to 5:00 PM

Offers a comprehensive program called Self-Sufficiency that aids with employment training and job search, teaches budgeting, provides gas vouchers for participants, gives computer training and even offers stress management. Participants must meet the following qualifications:

1. Live in Wayne County with proof of residency
2. Be eligible based on the NC Poverty Guidelines
3. Be willing to obtain a High School diploma or GED
4. Sign a contract agreeing to the goals of the program

Free to those who qualify

Job Training / Job Placement Resources

Mega Force Staffing - Goldsboro

506 N. Spence Ave., Suite B
Goldsboro, NC 27534

919-778-4992

www.megaforce.com

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

You can apply online or walk-in and use their kiosks to apply. To apply at their location, you must go from 9:00 AM to 4:00 PM Monday through Friday. Requires state ID and Social Security card.

Free

Financial Resources



Operation HOPE

704-680-3163 or
888-388-4673

<https://operationhope.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Goldsboro-Wayne Transportation Authority (GWTA)

Pickup and Drop Off spots at several locations throughout Wayne County

919-736-1374

ridegwta.com

Bus Schedule

Monday through Friday: 5:30 AM to 6:30 PM

Saturdays & Holidays: 9:30 AM to 6:30 PM

Van Schedule

Earliest pickup is 5:00 AM, latest pickup is 6:00 PM

Provides public bus transportation throughout Wayne County. Also provides van transportation that will pick you up, take you to your destination and return you. You must schedule van transportation at least 2 business days in advance.

Bus service is \$1.00. Must have exact change when boarding. Pass booklet with 11 passes is \$10.00 (must be purchased at the ticket window at the GWTA office.) Van service is \$5.00 per person per destination. Must have exact change when boarding.

Wayne County Services on Aging

2001 E. Ash St.
Goldsboro, NC 27530

919-731-1591

www.waynegov.com/360/Services-on-Aging

Monday, Tuesday, Thursday: 7:30 AM to 7:00 PM

Wednesday & Friday: 7:30 AM to 5:00 PM

Saturday: 8:30 AM to 12:00 PM

Provide medical and general transportation to seniors throughout Wayne County. Also offers other services to seniors, such as basic health screening and activities for seniors at the Peggy M. Seegars Senior Center, such as bingo, Bible study and line dancing.

Free to seniors

Clothing Resources

Goodwill Industries - Goldsboro

1213 Parkway Dr.
Goldsboro, NC 27534

919-778-3680

www.gienc.org

Monday through Friday: 9:00 AM to 8:00 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: 12:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Seymour Johnson AFB Thrift Shop

1585 Andrews St., Building 3000
Goldsboro, NC 27534

919-722-1995

Find them on Facebook at Seymour Johnson AFB Thrift Shop

Tuesday and Thursday: 9:30 AM to 1:00 PM

Offers furniture, clothing, household items and much more at extremely low prices. You must have a military ID to place items on consignment, but anybody can shop here.

Prices vary depending on item

Manna House Community Outreach

126 West Walnut St.
Goldsboro, NC 27530

919-736-2909

www.harvestfellowshipchurch.net

Monday, Tuesday and Wednesday: 8:00 AM to 10:00 AM

Provides clothing for those in need with drive-through services. Also provides some food assistance and limited free furniture.

To receive these items you'll need to let them know your sizes and what you need and they'll gather everything together for you and give it you the following week. Located on the campus of Harvest Fellowship Church. No ID required.

Free

Clothing Resources

The Salvation Army of Goldsboro Family Store

309 E Holly St.
Goldsboro, NC 27530
919-736-7014

Find them on Facebook at the
Salvation Army of Goldsboro, NC

Tuesday through Saturday: 10:00 AM
to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. Every Tuesday and Thursday they offer even more reduced prices.

Prices vary depending on item

Directory for Wayne County Agencies:

Wayne County Probation Department	109 S Ormond Ave Goldsboro, NC 27530	919-731-7902
Wayne County DMV	701 W Grantham St. Goldsboro, NC 27530	919-731-7963
	110 N Chestnut St. Mt Olive, NC 28365	919-658-3942
Wayne County Dpt. of Social Services	301 N Herman St. Goldsboro, NC 27530	919-580-4034

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

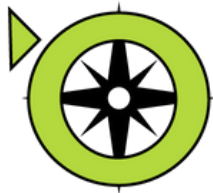
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Wayne County (for all military veterans): 919-731-1490 or online at <https://www.waynegov.com/427/Veterans-Services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. This program is free of charge. To learn more or to enroll, call 252-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50-REENTRY