



Reentry Resource Guide for Moore County



2024




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Resource Guide - Moore County

The service providers listed below are for Moore County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Moore County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Moore County.

One-Stop Resource Centers

Sandhills Community Action Program

340 Commerce Ave, Suite 20
Southern Pines, NC 28387

910-947-5675

<https://www.sandhillscap.org/>

Monday through Friday: 8:00 AM to 5:00 PM

The Sandhills Community Action Program offers their CSBG/ STARS Self-Sufficiency Program to help low-income, unemployed or underemployed individuals locate employment and rise above the Federal Poverty Guidelines, thus enabling them to become self-sufficient. Case managers are assigned to program participants to provide an array of services to strengthen the family to enhance their ability to attain self-sufficiency.

Services include:

- Case management
- Educational assistance
- Employment assistance

Participants may participate in the CSBG Self-sufficiency Program for up to 3 years.

Assistance is free to those who qualify; Eligible applicants must meet income requirements. The best suited applicants are those who have the desire and motivation to move beyond their current circumstances and who are both willing and able to take the necessary steps to changes their futures.

One-Stop Resource Centers

United Way of Moore County

780 NW Broad St, Suite 110
Southern Pines, NC 28387

910-692-2413

<https://unitedwaymoore.com/>

Monday through Friday: 8:30 AM to
4:30 PM

Provides support to dozens of member agency programs in several counties, including Moore County. In addition to calling the number provided for the Moore office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

Salvation Army of the Sandhills

575 SE Broad St., Suite 7
Southern Pines, NC 28387

910-725-1054

<https://southernusa.salvationarmy.org/sandhills/>

Monday through Friday: 8:30 AM to
4:30 PM

Provides assistance to individuals and families in need of emergency services such as food, clothing, utilities and temporary shelter. They will also make referrals to other local support organizations.

Assistance is free; some services provided by partner organizations may charge fees

Sandhills Coalition

1500 W. Indiana Ave.
Southern Pines, NC 28387

910-693-1600

<https://sandhillscoalition.org/>

Monday through Friday: 8:00 AM to
11:00 AM

The Coalition offers assistance in several ways, including food, clothing, and financial assistance as well as programs to assist individuals and families to become self-sufficient. See **Clothing Assistance** below for information about the Sandhills Coalition Resale Shops.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Food Resources

Right Start Food Assistance

516 Union Church Rd.
Carthage, NC 28327

910-947-3332

<https://carthagechurchofchrist.org/ministries/>

Available on the second and fourth Wednesday of every month from 6:00 PM to 8:00 PM

Provides low-income individuals and households that lack a reliable access to affordable, with nutritious food.

This is a ministry of Carthage Church of Christ.

Free

SoPines UMC Food Pantry

175 Midland Rd.
Southern Pines, NC 28387

910-692-3518

<http://www.southernpinesumc.org/missions-community.html>

Monday: 10:00 AM to Noon

Provides food to residents of Moore County with limited or no income, who simply have fallen on hard times or recently unemployed and need assistance to make ends meet.

Free

Food Resources

St. Anthony of Padua Catholic Church Food Pantry

320 North Ashe St.
Southern Pines, NC 28387

910-693-1600

<https://stanthonyparish.net/food-pantry>

Tuesdays and Thursdays: 10:00 AM to 1:00 PM)

Serves needy residents of Moore County who present themselves at their parish office requesting food assistance. Available once every 60 days.
Street parking is available on North Ashe Street.

Free

Blue Angel Outreach

5 American Legion Ln.
Pinehurst, NC 28374

910-603-4756

<https://www.blueangeloutreach.org/>

Call for Hours of Operation

Provides food to those in need in Moore County at low or not cost. They have three food assistance programs:

- Pantry - perishable and non-perishable free food distribution every 3rd and 4th Saturdays.
- TEFAP- the emergency food assistance program, available every 3rd Wednesday of the month.
- Chain Breakers Food Co-op, providing healthy prepared meals at a discount to those who join.

Free or low cost, depending on program

Medical / Dental Resources

Moore County Health Department

705 Pinehurst Ave.
Carthage, NC 28327

910-947-3300

<https://www.moorecountync.gov/291/Health-Department>

Monday through Friday: 8:00 AM to 5:00 PM

This center provides treatment of acute and chronic illnesses, information on women's health issues, children's health care and immunizations, adolescent health care, school, employment and sports physical health screenings, drug testing, diagnostic laboratory, health education and counseling.

Services provided on a sliding fee scale based on income for anyone regardless of ability to pay. Also accept Medicaid, Medicare and will file private insurance

Medical / Dental Resources

Moore Free & Charitable Care Clinic

211 Trimble Plant Rd., Suite C
Southern Pines, NC 28387

910-246-5333

<https://moorefreecare.org/>

Monday, Wednesday, Thursday: 8:30 AM to 5:00 PM

Tuesday: 8:30 AM to 7:00 PM

Friday: 8:30 AM to 3:00 PM

Provides primary care services for a sliding scale fee for service to adults who meet certain eligibility guidelines. They provide the following health services for adult residents of Moore County:

- Primary and preventive care
- Limited specialty care
- Mental health services
- Limited diagnostic services (laboratory and X-ray)
- Assistance with obtaining prescription drugs through pharmaceutical manufacturer programs
- Dental services by referral
- Group and individual health education
- Community resource information
- Social service information
- Case management

Fee based on a sliding scale (what you can afford) for those who are eligible. All services are provided free or at reduced cost.



NC MedAssist

866-331-1348

<https://medassist.org/>

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

Our Journey can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Daymark Recovery Center - Pinehurst

205 Memorial Dr.
Pinehurst, NC 28374

910-295-6853

<https://www.daymarkrecovery.org/locations/moore-center>

Monday through Friday: 8:00 AM to
5:00 PM

Provides comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options.

Accepts various forms of insurance, including Medicaid, but will also work with those who can't afford treatment.

Mental Health & Substance Abuse Resources



Moore ReCreations

105 East Barrett St.
Carthage, NC 28327

910-722-2265

<https://drugfreemoore.org/moore-recreations/>

Regular Support Hours:
Monday through Friday: 10:00 AM to 4:00 PM

Harm Reduction Program Hours:
Wednesday: 2:00 PM to 6:00 PM

Offers the following to those who use drugs: Free

- Safe disposal of used needles and hypodermic syringes
- New needs, hypodermic syringes and other injection supplies
- Educational materials on overdose prevention, prevention of HIV and Hepatitis C, treatment options for mental health and substance use issues
- Access to Naloxone kits and Narcan
- Individual support through NC Certified Peer Support Specialists



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources



NCWorks Career Center

245 Shepherd Trail
Aberdeen, NC 28315

910-944-7697

<https://www.ncworks.gov>

Monday through Friday: 8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job. Free

Job Training / Job Placement Resources

Vocational Rehabilitation

150 Blake Blvd.
Pinehurst, NC 28374

910-295-1530

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. Their main office is in Wilmington, but they provide support and services for residents of Duplin County.

Free

Mega Force Staffing

160 Pinehurst Ave., Suite B
Southern Pines, NC 28387

910-693-7913

<https://www.megaforce.com/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Also offer day-labor jobs.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

Transportation Resources

Moore County Transportation Services

Main Office:
302 Monroe St.
Carthage, NC 28327
910-947-3389

<https://www.moorecountync.gov/208/Transportation-Services>

Office Hours:
Monday through Friday: 7:30 AM to 6:00 PM

Transportation Hours:
Monday through Friday: 5:00 AM to 5:00 PM

Provides two types of transportation services for Moore County residents:

- A-Pines Line, a fixed route in the Southern Pines and Aberdeen area. See website or call for route information and schedule.
- Token Program, provides transportation for Medical, Employment, Education, Pharmacy, and Grocery-related trips.

Token Program transportation is by appointment only. They pick you up and drop you off. You must make a reservation for pickup must be scheduled between the hours of 8:00 AM and 3:00 PM at least two days before your trip.

A-Pines line fares are \$4.00 per trip. Token Program fares for in-county transportation are \$4.00 each way (\$8.00 round trip)

Clothing Resources

Sandhills Coalition Resale Shops

1117 West Pennsylvania Ave.
Southern Pines, NC 28387
910-246-9845

<https://sandhillscoalition.org/resale-shops-donation-center/the-shops/>

Cris & Florrie's Boutique, Miss Hallie's House and the Sullivan Shop Hours:
Tuesday through Friday: 10:00 AM 4:00 PM
Saturday: 9:00 AM to Noon

The Bargain Barn Hours:
Tuesday through Friday: 10:00 AM 1:00 PM
Saturday: 9:00 AM to Noon

The Sandhills Coalition Resale Shops are 4 separate thrift stores all in one location.

Cris & Florrie's Boutique:
Boutique clothing items, shoes, and accessories starting at just \$1.00.

Miss Hallie's House:
Clothing, shoes, and accessories for just 1.00 each.

The Sullivan Shop:
Furniture, books, household items, and decor with prices to fit any budget.

The Bargain Barn:
A variety of treasures including household items, appliances, and electronics.

Prices vary by item.

Clothing Resources

Goodwill Industries - Southern Pines

115 Commerce Ave.
Southern Pines, NC 28387

910-693-3681

<https://www.gienc.org/>

Monday through Friday: 9:00 AM to 8:30 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: 12:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Directory for Moore County Agencies:

Moore County Probation Department	120 Monroe St. Carthage, NC 28327	910-947-2237
Moore County DMV	521 S Sandhills Blvd. Aberdeen, NC 28315	910-944-7555
Moore County Dpt. of Social Services	1036 Carriage Oaks Dr. Carthage, NC 28327	910-947-2436

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

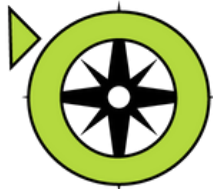
Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Moore County (for all military veterans): 910-x947-3257 or online at <https://www.moorecountync.gov/210/Veterans-Services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney:

Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
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