



Reentry Resource Guide for Northampton County



2024




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.vrbo.com



Resource Guide - Northampton County

The service providers listed below are for Northampton County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Northampton County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Northampton County.

NOTE: Northampton County is limited in reentry support resources, which is why some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Northampton County for reentry assistance. However, you should always contact your parole officer before leaving Northampton County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Northampton County may result in a violation of the conditions of your post-release.

One-Stop Resource Centers

Choanoke Area Development Association of NC, Inc. (CADA)

120 Sessoms Drive
Rich Square, NC 27869

252-539-4155

<https://www.nc-cada.org/>

Monday through Thursday: 8:30 AM to 5:00 PM
Friday: 8:30 AM to 1:00 PM

Provides a wide variety of services, including Emergency Assistance, Parenting Classes, Employment assistance and much more. Eligibility is based on income level and program guidelines. Therefore, applicants are encouraged to bring personal identification and proof of income when they apply. Under several stimulus programs, eligibility based on federal poverty guidelines has been expanded, so residents of all income levels are encouraged to contact their staff to determine if they are eligible for services.

Assistance is free to those who qualify; some services provided by partner organizations may charge fees

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Salvation Army of Henderson

2292 Ross Mill Rd.
Henderson, NC 27537

252-438-7107

<https://southernusa.salvationarmy.org/henderson-nc/>

Monday through Thursday: 9:00 AM to 4:00 PM
Friday: 9:00 AM to Noon

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance and Clothing. Located in Vance County and serves Northampton County.

Always contact your parole officer before leaving Northampton County.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Union Mission of Roanoke Rapids

1310 Roanoke Ave.
Roanoke Rapids, NC 27820

252-537-3372

<https://unionmissionrr.org/>

Monday through Thursday: 9:00 am
to 5:00 PM

This faith based organization offers a wide variety of services, such as a live-in program, work opportunities, help securing a job and substance abuse treatment. A drug test may be done, but if positive it does not disqualify as long as the person commits to follow the program and the next drug test is negative. They are not equipped to accept people with certain mental illnesses, some disabilities or sex offenders. To be considered for the live-in program call and ask to speak to the executive director. Their food bank and thrift shop are available to anyone. Located in Halifax County.

Always contact your parole officer before leaving Northampton County.

Assistance is free, but people participating in their live-in program are expected to work on the premises or at a job in the community. Must adhere to their curfew. Attendance at a daily chapel is required. Also Sunday service attendance is required.

Roanoke Valley United Way, Inc.

917 Roanoke Ave.
Roanoke Rapids, NC 27870

252-537-3744

<https://rvunitedway.org/>

Monday through Friday: 9:00 AM to
5:00 PM

Provides direct support and connects those in need with partner organizations. Call them for an appointment. In addition to calling the number provided, you can get assistance by calling the United Way hotline by dialing 211. This United Way is in Halifax County, but they also serve Northampton County.

Always contact your parole officer before leaving Northampton County.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Recidivism Reduction Educational Programs Services, Inc. (RREPS)

<https://rreps.net/>

Founded by formerly incarcerated activist Kerwin Williams, RREPS provides support to individuals returning after incarceration. RREPS can help you obtain proper identification from various state and federal agencies. Through their Transitional Partners (TP) program, they may be able to connect you with a formerly incarcerated person in your area who can help you navigate reentry.

To request assistance, visit the RREPS website, click on the "About" tab, then click on "Contact" and fill out the form with your information. For the field labeled "Focus Area," select "Recidivism Reduction" from the dropdown menu. For the field labeled "Subject", enter "Need Help" and for the field labeled "Message" enter whatever you'd like to say about your current situation. Then click on "Submit". Kerwin and his team will respond to your message within 24 hours.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Food Bank of the Albemarle - Mobile Food Pantry

120 Sessoms Drive
Rich Square, NC 27869

252-539-4155

<https://afoodbank.org/get-help/mobile-food-pantries/>

Every fourth Monday: Noon to 1:00 PM

Provides free food to residents of Northampton County. Located inside the Cherokee Area Development Association building.

Free

Food Resources

Union Mission of Roanoke Rapids

1310 Roanoke Ave.
Roanoke Rapids, NC 27870
252-537-3372 (Select Option 1)
<https://unionmissionrr.org/>

Monday through Thursday: 9:00 AM to 5:00 PM

Provides food to those in need, along with other services, such as temporary shelter, local transportation (within reason). Call first before going. Does not provide resources for those convicted of sex offenses or violent crimes. They also have computers available for those who need access to the internet.

Free

Always contact your parole officer before leaving Northampton County.

Bertie Mobile Food Pantry

221 Wynns Grove Church Rd.
Colerain, NC 27924
252-335-4035
<https://afoodbank.org/get-help/mobile-food-pantries/>

Third Thursday of each month: 4:30 PM to 6:00 PM

Provides food to Bertie County residents. Located in the parking lot of the Greater Wynns Grove Church.

Assistance is free

Always contact your parole officer before leaving Northampton County.

Medical / Dental Resources

Northampton County Health Department

9495 NC-305
Jackson, NC 27845
252-534-5841
<https://northamptonhd.com/en/>

Monday through Friday: 8:30 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. They also have a pharmacy at the Windsor location. They will help with referrals to other health care providers in Northampton County.

Offers services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare and private insurance.

Medical / Dental Resources

Rural Health Group

2066 NC Highway 125
Roanoke Rapids, NC 27870

252-536-5000

[https://
ruralhealthgro.wpenginepowered.co
m/rhg-at-roanoke-rapids/](https://ruralhealthgro.wpenginepowered.com/rhg-at-roanoke-rapids/)

Monday through Friday: 8:00 AM to
5:00 PM

Provides quality medical care,, behavioral health care, pharmacy, health education, nutrition and case management services.

Always contact your parole officer before leaving Northampton County.

Helps people without regard to their ability to pay

Rural Health Group - Dental

2066 NC Highway 125
Roanoke Rapids, NC 27870

252-536-5000

[https://
ruralhealthgro.wpenginepowered.co
m/rhg-at-roanoke-rapids-dental/](https://ruralhealthgro.wpenginepowered.com/rhg-at-roanoke-rapids-dental/)

Monday through Thursday: 7:50 AM
to 6:00 PM (closed for lunch from
1:00 PM to 1:30 PM)

Provides quality dental care.
Always contact your parole officer before leaving Northampton County.

Helps people without regard to their ability to pay



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free to most people returning after incarceration

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

Mental Health & Substance Abuse Resources

Port Health

144 Community College Rd., Suite B
Ahoskie, NC 27910

252-209-8932
866-488-7678 (Crisis Line)

<https://www.porthhealth.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Port Health's mission is to improve the lives, health and well-being of individuals and families dealing with substance use and mental health disorders by providing a comprehensive range of services that treat the whole person and empower patients to find their way forward.

Always contact your parole officer before leaving Northampton County.

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

Mental Health & Substance Abuse Resources

Agape Health Services

1130 Godwin Dr.
Williamston, NC 27892

252-789-0401

<https://www.agapechc.org/>

Mondays through Friday: 8:00 AM to 5:00 PM (Closed for lunch from Noon to 1:00 PM daily.)

Agape Health Services offers the following services:

- Medication Assistance Treatment (MAT)
 - Opioid Use Disorder treatment
 - Alcohol and smoking cessation
 - Individual counseling
- Bring ID, Social Security Card, proof of income and proof of insurance or Medicaid (if available).

Your Parole Office may be able to help you with these documents. Must fill out an application and be approved for services.

Always contact your parole officer before leaving Northampton County.

They offer reduced fees for the uninsured based on income, family size and federally determined percentage of "Poverty Levels." Accepts Medicare, Medicaid and most insurance.

The HOPE Exchange

Fixed Site:

817 East Blvd. Suite 1B
Williamston, NC 27892

Mobile Delivery Site:

200 Greene St.
Williamston, NC 27892

252-310-0017 or
252-793-1607

Find them on Facebook at The HOPE Exchange

They properly dispose of used needles, provide sterile syringes, naloxone, fentanyl test strips, HIV and HepC testing, personal hygiene supplies, information about treatment options, all in a safe, judgement-free place.

Call for details about their hours and mobile delivery schedule.

Ask for Yerlin Villegas.

The HOPE Exchange is part of the Martin-Tyrell-Washington District Health Center.

Always contact your parole officer before leaving Northampton County.

Free



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Mental Health & Substance Abuse Resources

Murfreesboro Primary Care

305 Beachwood Blvd.
Murfreesboro, NC 27855

252-398-3323

<https://rcchc.org/roanoke-chowan-community-health-center-locations/murfreesboro-primary-care.html>

Monday through Thursday: 7:30 AM to 6:00 PM
Friday: 7:30 AM to 1:00 PM

Offers behavioral health assistance, which includes pain management, substance abuse and opioid addiction treatment. May provide transportation if qualified. Located in Hertford County.

Always contact your parole officer before leaving Northampton County.

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

Job Training / Job Placement Resources



NCWorks Career Center

406 Premier Blvd.
Roanoke Rapids, NC 27870

252-537-4188

<https://www.ncworks.gov/>

Monday through Friday: 8:30 AM to 5:00 PM

Offers support with everything from pulling together a resume and finding the right training opportunities to prepping jobseekers for interviews. Makes referrals to local businesses for employment. Provides internet access for those who need the use of a computer. Ask for Nicholas Carlson (formerly incarcerated man who now works for NC Works.)

Always contact your parole officer before leaving Northampton County.

Free

Vocational Rehabilitation

615 Julian R Allsbrook Hwy.
Roanoke Rapids, NC 27870

252-537-1126

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology.

Always contact your parole officer before leaving Northampton County.

Free

Job Training / Job Placement Resources

Holden Temporaries, Inc.

326 Smith Church Rd.
Roanoke Rapids, NC 27870

252-535-3105

<https://holdentemporaries.net/>

Monday through Friday: 7:30 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Also offer day-labor jobs. Provides the following personal protection equipment: safety hats, gloves, glasses, back support, dust mask and ear plugs. By appointment only, no walk-ins. Ask for Sheryl McNeil.

Always contact your parole officer before leaving Northampton County.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Financial Resources



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

Transportation Resources

Choanoke Public Transportation Authority

Office:

505 N. Main St.
Rich Square, NC 27869

252-539-2022
(Extension 222 to schedule ride)

<https://choanokepta.org>

Office and Service Hours:

Monday through Friday: 8:00 AM to 5:00 PM

Choanoke Public Transportation Authority serves the citizens of Bertie, Halifax, Hertford and Northampton Counties. Request for van transportation must be made by 10:00 a.m. the day before transportation is needed. See website for more information on routes, fares, and schedules.

General Public Fare Fee is \$2.00. You must have exact fare to ride.

Clothing Resources

Hannah's Place Thrift Store

1034 Roanoke Ave.
Roanoke Rapids, NC 27870

252-541-1127

<https://hannahsplacenc.org/thrift-store.html>

Tuesday through Thursday: 10:00 AM to 4:30 PM
Saturday: 10:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. All proceeds go towards helping survivors of domestic violence and sexual assault.

Always contact your parole officer before leaving Northampton County.

Prices vary depending on item

Union Mission of Roanoke Rapids-Thrift Store

1310 Roanoke Ave.
Roanoke Rapids, NC 27870

252-537-3372

<https://unionmissionrr.org/programs/>

Monday through Thursday: 9:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Always contact your parole officer before leaving Northampton County.

Prices vary depending on item



The Light House Thrift Store

3217 Sunset Ave.
Rocky Mount, NC 27804

252-885-8170 (Chris Hall)

Find them on Facebook at Jesus's Light House (The Light House)

Mondays, Tuesdays, Thursdays, Fridays and Saturdays: 9:00 AM to 6:00 PM

Wednesdays: 9:00 AM to 4:00 PM

Offers previously-owned clothing, furniture, toys and other items at extremely low prices. Operated by Redemption Place, a Christian residency program in Rocky Mount founded by former Nash Correctional Institution volunteer Chris Hall. Justin Moore, a former Nash prisoner and Chief Operating Officer for OurJourney, serves as Assistant Director at Redemption Place.

Always contact your parole officer before leaving Northampton County.

Price varies by item

Directory for Northampton County Agencies:

Northampton County Probation Department	102 W Jefferson, Suite #3 Jackson NC 27845	252-534-5671
Halifax County DMV Always contact your parole officer before leaving Northampton County.	26 Three Bridges Road Roanoke Rapids, NC 27870	252-536-4046
Northampton County Dpt. of Social Services	9588 NC 305 Hwy. Jackson, NC 27845	252-534-5811

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

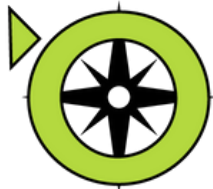
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: www.honestjobs.com

Veterans Resources in Northampton County (for all military veterans): 252-705-1452 or online at <https://www.northamptonnc.com/180/Veteran-Service-Office>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802