



Reentry Resource Guide for Haywood County



2023



now with partner info!

PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of visitncsmokies.com



Resource Guide - Haywood County

The service providers listed below are for Haywood County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Haywood County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Haywood County.

One-Stop Resource Centers

Mountain Projects

2177 Asheville Rd.
Waynesville NC 28786

828-452-1447

<https://mountainprojects.org/>

Monday through Thursday: 7:30 AM
to 5:30 PM

Mountain Projects seeks to develop and implement comprehensive programs which are designed to improve the social, economic, educational, health, emotional and environmental aspects of the lives of the families and individuals eligible to participate in programs in Haywood County. They offer Section 8 housing assistance, food assistance, transportation and more. You will need to fill out a pre-application online. Click on “What We Do” on the main menu, then select “Apply for Assistance” from the drop-down menu.

Assistance is free to those who qualify; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Haywood Pathways Center

179 Hemlock St.
Waynesville NC 28786

828-246-0332

[https://
www.haywoodpathwayscenter.org/](https://www.haywoodpathwayscenter.org/)

Always Open
(Community Dinner: 5:45 PM to 6:30
PM each night)

Provides food, shelter and individualized supportive services for individuals returning from prison, including mental health/ substance use assistance, job preparation and healthcare.

Assistance is free; some services provided by partner organizations may charge fees

United Way of Haywood County

81 Elmwood Way
Waynesville, NC 28786

828-356-2832

<https://www.uwhaywood.org/>

Monday through Friday: 9:00 AM to
5:00 PM

Provides support to dozens of member agency programs in Haywood County. In addition to calling the number provided for the Haywood office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

WNC Salvation Army

290 Pigeon St.
Waynesville, NC 28786

828-456-7111

[https://
southernusa.salvationarmy.org/
waynesville](https://southernusa.salvationarmy.org/waynesville)

Monday through Saturday: 9:00 AM
to 4:00 PM

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing.

Assistance is free

Food Resources

Haywood Christian Ministry

150 Branner St.
Waynesville NC 28786

828-456-4838

<https://hcmnc.org/>

Office Hours:

Monday through Friday: 9:00 AM to 4:00 PM (Closed one hour for lunch)

Food Distribution Hours:

Monday, Wednesday and Friday:
9:00 AM to 4:00 PM (Closed one hour for lunch)

Provides weekly grocery supplements (including shelf stable goods as well as fresh produce and meat when available) and emergency food bags to those in the community who are facing hunger.

No ID is required, but you will need to give you name, address and income level.

They also have a thrift store. See **Clothing Resources.**

You may also be able to receive other help from them, such as temporary crisis assistance.

Free to those who qualify

The Community Kitchen

922 Champion Dr.
Canton, NC 28716

828-648-0014

<https://thecommunitykitchen.mystrikingly.com/>

Shopping Center:

Monday, Tuesday, Thursday, Friday,
Saturday: Opens at 4:30 PM

Hot Dinner:

Monday, Tuesday, Thursday, Friday,
Saturday: 5:00 PM to 6:00 PM

Food Box Distribution:

Second and Fourth Tuesday of every month from 10:00 AM to Noon
Fourth Wednesday of every month from 6:00 PM to 7:00 PM

Provides food to those in need in Haywood County in several ways, including food boxes and a hot dinner five nights a week. They also have a Shopping Center where you can purchase food at a reduced price, including fresh produce.

Food boxes and hot dinners are free; Shopping Center prices vary by item

Food Resources

Grace Church in the Mountains Food Pantry

394 N. Haywood St.
Waynesville, NC 28786

828-456-6029

<https://www.gracewaynesville.com/food-pantry-hours.html>

Monday through Friday: 10:00 AM to 11:00 AM

Provides food to those in need in Haywood County. You can access the Food Pantry at the back of the church off of Miller Street. Free

Medical / Dental Resources

Haywood County Health and Human Services Agency

157 Paragon Parkway
Clyde, NC 28721

825-452-6620
828-452-6701 (Dental)

<https://www.haywoodcountync.gov/800/Health-Human-Services>

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including dental care, disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Haywood County. Free



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions. Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more or call NC MedAssist and speak to a representative.

Mental Health & Substance Abuse Resources

Appalachian Community Services

91 Timberlane Rd.
Waynesville, NC 28786

828-452-1395

<https://www.acswnc.com/haywood-county>

Monday through Friday: 8:00 AM to 5:00 PM

They offer outpatient treatment services that include, but are not limited to, individual and group therapy, family counseling, psycho-educational and psychotherapy, and peer support. They also offer alcohol and substance use treatment, including MAT. They have a free special program just for people who are justice involved called Treatment for Effective Community Supervision (TESC). The the goal of TECS is to decrease the chance that individuals involved with the criminal justice system will have their probation revoked and/or will become incarcerated by helping them address their risks and needs through treatment.

The TESC program is free to those returning from prison. The other services are provided on a sliding scale based on income. They also accept Medicaid, Medicare and many forms of private insurance.

Mental Health & Substance Abuse Resources

Meridian Behavioral Health

307 Broadview Rd.
Waynesville, NC 28786
828-452-9258

1207 East St.
Waynesville, NC 28786
828-456-2997

131 Walnut St.
Waynesville, NC 28786
828-456-8604

888-315-2880 (Crisis Line)
828-226-4818 (After Hours)

<https://www.brchs.com/services/behavioral-health-counseling/>

Monday through Friday: 8:30 AM to 5:00 PM

Provides judgement-free behavioral health and counseling services to people in Haywood County with mental illness and/or substance use issues.

They offer a variety of programs to support recovery and recovery maintenance.

Meridian is now part of Blue Ridge Health.

They accept Medicaid, Medicare and many forms of private insurance. No one is turned away regardless of their ability to pay.



NC Harm Reduction - Haywood County Mobile Unit

828-283-0690 (Help Line)
828-550-4294 (Veronika Ethereal)

<https://www.nchrc.org/syringe-services-programs/>

Mondays through Friday (call or text for more information and delivery hours)

Provides needle exchange services, fentanyl strips, Narcan and substance use assistance referrals.

Free

Job Training / Job Placement Resources



NCWorks Career Center

1170 N Main St.
Waynesville, NC 28786

828-456-6061

<https://www.ncworks.gov/>

Monday through Thursday: 8:30 AM
to 5:00 PM

Friday: 8:30 AM to Noon

Offers support for everything from Free
creating a resume and finding the
right job opportunities to
preparing clients for job
interviews. Website has links for
Finding a Job.

Vocational Rehabilitation Center

59 Haywood Office Park, Suite 1
Waynesville, NC 28785

828-558-6100

[https://www.ncdhhs.gov/divisions/
vocational-rehabilitation-services](https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:30 AM to
5:00 PM

Provides a variety of services, Free
depending on your specific
needs. They are customized to
help you find a job and offer
career counseling, education and
training, job placement assistance
and on-going support, medical
treatments and assistive
technology. Works specifically
with those who have physical,
mental or emotional disabilities.

Career Connections Center Haywood County

160 South Main St.
Waynesville NC

828-246-9233

<https://www.goodwillnwnc.org/train/>

Monday through Friday: 8:00 AM to
5:00 PM

Provides an array of targeted Free
skills training programs, largely in
partnership with the community
college system. These short-term
programs train students to
become employable in high
demand fields such as healthcare,
customer service and hospitality
industries, trades skills such as
welding, office technology,
culinary, professional truck driver
training, and many others.
Students may also choose to take
stackable credentials in some
locations so that they can enter
the workforce with one credential
and add training or credentials to
their career track while working.

Job Training / Job Placement Resources

Manpower Staffing Solutions

351 Walnut St.
Waynesville, NC 28786

828-452-1494

[https://
www.manpowergroupusa.com/
manpower/locations/waynesville](https://www.manpowergroupusa.com/manpower/locations/waynesville)

Monday through Friday: 8:00 AM to
5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free



INspire Recovery to Careers

828-490-0588 (Dillon Moss)
828-490-3609 (Anton Sluder)

<https://www.landofsky.org/>

Monday through Friday: 8:00 AM to
5:00 PM

Offers a job placement program for men with substance abuse issues who are in the early stages of recovery. They're part of Land of Sky Regional Council, which is located in Buncombe County, but will also help anyone returning from prison to Haywood County.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to
5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Financial Resources



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. You can even open an account without having any money, so that as soon as you find a job you'll have a financial account already in place. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**. Please note: This account does not come with a credit card but with a debit card. A debit card allows you to pay for services and withdraw money using funds already in your account.

There are no fees to open or maintain an account

Transportation Resources

Haywood Public Transit

Main Office:
50 Armory Dr.
Clyde, NC 28721
828-565-0362

<https://haywoodtransit.com/>

General Services Hours:
Monday through Friday: 6:00 AM to 5:30 PM

Rides are available through their set loop routes and by reservation. Their set loop bus routes travel weekdays through the core of Haywood County, serving both Clyde and Canton (Black Bear "EAST" route) and Hazelwood and Waynesville (Mountaineer "WEST" Route). Multiple stops are available for both routes. Haywood Community College is available on both routes. To learn more about their bus routes, visit their website or call. Their van service will pick you up and bring you back from your destination. To schedule van pickup, please call two business days day before your planned trip.

Fares will vary depending on whether you ride the bus or a van and your destination. Call for prices. **You may qualify for free bus passes through Mountain Projects, which is listed under **One-Stop Resource Centers**.

Clothing Resources

Goodwill Industries Thrift Stores

229 Paragon Pkwy
Clyde, NC 28721
828-452-5691

75 Plaza Loop
Canton, NC 28716
828-648-6522

<https://www.goodwillnwno.org/shop/>

Monday through Saturday: 10:00 AM to 8:00 PM
Sunday: 1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

Salvation Army Family Store

330 Pigeon St.
Waynesville, NC 28786

828-452-9728

<https://southernusa.salvationarmy.org/waynesville>

Monday through Saturday: 9:00 AM to 4:15 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID.

Prices vary depending on item

HCM Thrift Store

150 Branner Ave.
Waynesville, NC 28786

828-456-2909

<https://hcmnc.org/thrift-store>

Monday through Friday: 9:00 AM to 4:00 PM
Saturday: 9:00 AM to 1:00 PM

JCI Thrift Store sells a variety of men's, women's, and children's clothes, housewares, furniture, collectibles and much more. Every Tuesday they have a special sale. All proceeds support Haywood Christian Ministry.

Prices vary depending on item

Directory for Haywood County Agencies:

Haywood County Probation Department	285 N Main St., Fisk Bldg. Waynesville, NC 28786	828-452-5106
Haywood County DMV	290 Lee Rd. Clyde, NC 28721	828-627-6969
Haywood County Dpt. of Social Services	157 Paragon Parkway Clyde, NC 28721	828-452-6620

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

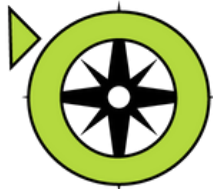
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Haywood County (for all military veterans): 828-452-6634 or online at <https://www.haywoodcountync.gov/229/Veterans-Services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
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