



# Reentry Resource Guide for Vance County



**2024**



## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.traveltasteandtour.com](http://www.traveltasteandtour.com)



## Resource Guide - Vance County

The service providers listed below are for Vance County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Vance County not listed. Please call 252-220-9516 or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Vance County.

### One-Stop Resource Centers

#### **United Way of Vance County**

715 S Garnett St.  
Henderson, NC 27536  
252-492-8392

<https://unitedwayvance.org/>

Monday through Friday: 8:30 AM to 5:00 PM

Provides support to dozens of member agency programs in Vance County. In addition to calling the number provided for the Vance office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

#### **The Salvation Army of Henderson**

2292 Ross Mill Rd.  
Henderson, NC 27537  
252-438-7107

<https://southernusa.salvationarmy.org/henderson-nc/>

Monday through Thursday: 8:00 AM to 4:00 PM  
Friday: 9:00 AM to Noon  
Sunday: 9:00 AM to 1:00 PM

Provides services to those in need, such as:

- Food pantry
- Rent & utilities emergency help
- Christmas assistance
- Clothing assistance

Bring your prison ID with you to receive service.

Assistance is free for those who qualify

## One-Stop Resource Centers

### Community Partners of Hope

222 Young St.  
Henderson, NC 27536

252-820-0701

<https://sites.google.com/site/cpohope1/home>

Call to schedule an appointment or show up from 5:30 to 7:00 PM each night for temporary shelter

Community Partners of Hope helps homeless men with their immediate need for food, a warm safe place to sleep, and access to shower and toilet facilities for the night.

At this time they operate a temporary emergency shelter and a transitional house to help men take the next step towards wholeness. The shelter is open from October 1st to March 31st. Check-in time is from 5:30 to 7:00 PM each day.

They also try to help men in need to find help to change their circumstances by referrals to the right training, rehabilitation, medical, and support organizations.

Located inside the basement of the First Presbyterian Church of Henderson.

Assistance is free; some services provided by partner organizations may charge fees



### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

## Food Resources

### **Area Christians Together in Service (ACTS)**

201 S. William St.  
Henderson, NC 27536

252-492-8231

Find them on Facebook at ACTS of Henderson, NC

Monday through Thursday: 8:00 AM to 5:00 PM

Friday: 8:00 AM to 4:30 PM

ACTS serves a hot meal through their Soup Kitchen each weekday (Monday through Friday). Clients either come on foot or drive to their location to receive a plate. Clients are also eligible to receive an allotment of food through their Food Pantry every 90 days. They give these out on Tuesday and Thursday morning. You need to call any weekday morning to be put on the food distribution list. You will be scheduled for the next available date for which you are eligible. Free

### **LifeLine Outreach Inc. Food Bank**

2014 Raleigh Rd.  
Henderson, NC 27536

252-438-2098

<https://lifelineoutreach.weebly.com/food-pantry.html>

Tuesday and Friday: 10:30 AM to 2:00 PM

Their food pantry feeds those who are in need of a helping hand by serving fresh vegetables, fruits, eggs, milk, bakery and meats (when available). A photo ID is required to receive a food box and there are no deliveries. Only one box per month per household is allowed. They also operate a thrift store (see **Clothing Resources**). Free

### **Harvest of Love Food Pantry**

90 South Lake Lodge Extension,  
Henderson, NC 27537

252-492-1824

<http://ransomwaytemple.org/ministries/harvest-of-love-food-pantry/>

First and third Saturday of each month: 9:00 AM to Noon

Provides food for people at risk of hunger. They provide basic provisions and non-perishable items free of charge. Located inside the Greater Ransom Way of the Cross Temple. Free

## Medical / Dental Resources

### Vance County Health Clinic

115 Charles Rollins Rd.  
Henderson, NC 27537

252-492-7915

<https://www.gvph.org/>

Monday through Friday: 8:30 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Vance County. They also have a dental clinic that offers basic dental services. Free

### Rural Health Group at Henderson

100 Parkview Drive West,  
Henderson, NC 27536

252-438-3549

<https://rhgnc.org/henderson-medical/>

Monday through Friday: 8:00 AM to 5:00 PM  
Saturday: 8:00 AM to Noon

Rural Health Group is a non-profit, federally qualified community health center dedicated to providing primary medical care and other health-related services to the region's underserved. Translation services are available.

All services are offered on a sliding fee scale based upon income and family size

### Rural Health Group Dental at Henderson

100 Parkview Drive West,  
Henderson, NC 27536

252-438-3549

<https://rhgnc.org/henderson-dental/>

Monday through Thursday: 7:50 AM to 6:00 PM  
(Closed for lunch from Noon to 1:00 PM each day.)

Rural Health Group Dental is a non-profit, federally qualified community health center dedicated to providing dental care to the region's underserved. Translation services are available.

All services are offered on a sliding fee scale based upon income and family size

## Medical / Dental Resources



### NC MedAssist

866-331-1348

[medassist.org](https://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.**



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources



### Daymark Recovery Services - Vance Center

943-H West Andrews Ave.  
Henderson, NC 27536

252-433-0061  
866-275-9552 (24 Hr. Crisis Hotline)

<https://www.daymarkrecovery.org/locations/vance-center>

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability.

Fees are based on a sliding scale based on income



### NC Harm Reduction - Vance County Mobile Unit

They do not have a physical location

910-262-2496 (Kim McCann)  
919-370-0671 (Loftin Wilson)

<https://www.nchrc.org/>

Call for Delivery Hours

Provides needle exchange, naloxone and other services for those who use drugs. You must call to arrange delivery.

All services are free



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](https://mhascreening.org)



## Mental Health & Substance Abuse Resources

### Rural Health Group at Henderson

100 Parkview Drive West,  
Henderson, NC 27536

252-438-3549

<https://rhgnc.org/>

Monday through Friday: 8:00 AM to  
5:00 PM

Saturday: 8:00 AM to Noon

Rural Health Group is a non-profit, federally qualified community health center dedicated to providing primary medical care and other health-related services to the region's underserved, including behavioral health care. Rural Health Group's Integrated Primary Care (IPC) combines medical and behavioral health services to more fully address the spectrum of problems that patients bring to primary medical care. Translation services are available.

All services are offered on a sliding fee scale based upon income and family size

## Job Training / Job Placement Resources



### NCWorks Career Center

826 S Garnett St.  
Henderson, NC 27536

252-598-5200

<https://www.ncworks.gov/>

Monday through Friday: 8:30 AM to  
5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job. Free

### Vocational Rehabilitation

10 Medical Court  
Henderson, NC 27536

252-598-5150

[www.ncdhhs.gov/divisions/vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to  
5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. Free

## Job Training / Job Placement Resources

### Vance Vance Warren Opportunity

180 S. Beckford Dr.  
Henderson, NC 27536

252-492-0161

<https://www.fvwopp.com/>

Monday through Friday: 7:45 AM to 4:30 PM

The Career-Up Program provides personal development training that helps participants get, keep or advance to a better job. The program also provides supportive services that enhance career development.

Participants are eligible for

- Education Assistance
- Employment Assistance
- Housing Assistance (Rent & Utilities)
- Transportation Assistance

Must complete an online client contact form (at <https://www.fvwopp.com/progam-forms>)

Free to those who qualify



### StepUp Durham

112 Broadway St., Suite B  
Durham, NC 27701

919-813-0207

[www.stepupdurham.org](http://www.stepupdurham.org)

Email Syretta Hill at [syretta@stepupdurham.org](mailto:syretta@stepupdurham.org) to set up an appointment to meet with a counselor.

Monday through Thursday: 8:30 AM to 4:30 PM

Friday: 8:30 AM to 2:30 PM

Offers personalized services to those returning from prison, including resume-writing assistance, advice on how to explain your criminal record, career coaching, access to computers, help with interviewing skills and job placement services. Provide cash bonuses for staying with the same job. Cannot offer assistance to those on the sex offender registry in person, only over the phone, due to the close proximity of a daycare to the facility.

**Always check with your parole officer before leaving Orange County.**

Free

## Financial Resources



### Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free



### Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

## Transportation Resources

### **Kerr Area Rural Travel (KARTS)**

*Main Office:*  
1575 Ross Mill Rd.  
Henderson, NC 27537

252-438-2573

<http://www.kartsnc.com/>

*Ride Hours:*  
Monday through Saturday: 6:00 AM  
to 6:00 PM  
(No service on Sundays holidays)

Provides public transportation throughout Vance County. You must call to schedule your ride by 1:00 PM the day before your trip. They also provide trips outside of the county to Chapel Hill, Durham, Raleigh and Wake Forest.

**Always ask your Parole Officer before leaving Vance County.**

Round trip in-county rates are between \$8 and \$16 depending on how many miles you need to travel. Out-of-county round trip rates are \$20 or \$25 depending on county.

## Clothing Resources

### **Salvation Army Family Store – Henderson**

218 Raleigh Rd.  
Henderson, NC 27536

252-598-1050

Find them on Facebook at Henderson Salvation Army Family Store

Monday through Saturday: 9:00 AM  
to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They will often provide you with a voucher for free clothes if you let them know at the counter when you come in that you were just released from prison.

Price varies by item

### **LifeLine Outreach Inc.**

2014 Raleigh Rd.  
Henderson, NC 27536

252-438-2098

<https://lifelineoutreach.weebly.com/thrift-store.html>

Tuesday through Saturday: 10:00 AM  
to 5:00 PM

They sell a variety of items such as clothing, shoes, household appliances, furniture, toys and books. They also operate a food pantry (see **Food Resources**).

Price varies by item

**Directory for Vance County Agencies:**

Vance County Probation Department	122 Young St., Suite C Henderson, NC 27536	252-438-4535
Vance County DMV (Main Location)	1080 Eastern Blvd. Henderson, NC 27536	252-438-8930
Vance County Dpt. of Social Services	500 N Beckford Dr., Suite C Henderson, NC 27536	252-492-5001

**Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

**Other Organizations that Offer Assistance:**

**Other Organizations that Offer Assistance:**

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

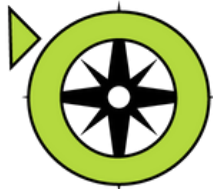
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Vance County (for all military veterans): 252-438-4619 or online at <https://www.vancecounty.org/departments/veterans-service-office/>

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



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