



Reentry Resource Guide for Gates County



2024



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.elevation.maplogs.com



Resource Guide - Gates County

The service providers listed below are for Gates County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Gates County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Gates County.

NOTE: Gates County is limited in reentry support resources, which is why some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Gates County for reentry assistance. However, you should always contact your parole officer before leaving Gates County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Gates County may result in a violation of the conditions of your post-release.

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

One-Stop Resource Centers

The Salvation Army of the Albemarle Region

602 N. Hughes Blvd.
Elizabeth City, NC 27909

252-338-4120

<https://southernusa.salvationarmy.org/albemarle/>

Monday through Thursday: 9:00 AM to 4:00 PM (Closed for lunch from Noon to 1:00 PM.)
Friday: 9:00 AM to Noon

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing. See **Clothing Resources** for information about their thrift store. **Always contact your parole officer before leaving Gates County.**

Assistance is free; some services provided by partner organizations may charge fees

Albemarle Area United Way

1413 Parkview Dr.
Elizabeth City, NC 27909

252-333-1510

<https://www.aaunitedway.org/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Pasquotank and surrounding counties, including Gates. In addition to calling the number provided for the Pasquotank County office, you can get 24-hour assistance by calling the United Way hotline by dialing 211. **Always contact your parole officer before leaving Gates County.**

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Recidivism Reduction Educational Programs Services, Inc. (RREPS)

<https://rreps.net/>

Founded by formerly incarcerated activist Kerwin Williams, RREPS provides support to individuals returning after incarceration. RREPS can help you obtain proper identification from various state and federal agencies. Through their Transitional Partners (TP) program, they may be able to connect you with a formerly incarcerated person in your area who can help you navigate reentry.

To request assistance, visit the RREPS website, click on the "About" tab, then click on "Contact" and fill out the form with your information. For the field labeled "Focus Area," select "Recidivism Reduction" from the dropdown menu. For the field labeled "Subject", enter "Need Help" and for the field labeled "Message" enter whatever you'd like to say about your current situation. Then click on "Submit". Kerwin and his team will respond to your message within 24 hours.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Food Bank of the Albemarle

109 Tidewater Way
Elizabeth City, NC 27909

252-335-4035

<https://afoodbank.org/>

Tuesday: 9:00 AM to 11:45 AM
Wednesday: 5:00 PM to 7:00 PM
Thursday: 4:00 PM to 6:00 PM

Provides food to those in need in Pasquotank and neighboring counties, including Gates. **Always contact your parole officer before leaving Gates County.**

Free

Medical / Dental Resources

Gates County Health Department

29 Medical Center Rd.
Gates, NC 27937

252-357-1380

<https://www.arhs-nc.org/>

Monday through Friday: 8:00 AM to 5:00 PM
First and third Thursday of each month: 5:00 PM to 7:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Pasquotank County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare and private insurances.

Community Care Clinic

918 Greenleaf St.
Elizabeth City, NC 27909

252-384-4733

<https://doctor.webmd.com/practice/community-care-clinic-b98e7363-737c-e211-a5a4-001f29e3eb44>

Mondays through Thursday: 8:30 AM to 4:00 PM
Friday: 8:30 AM to Noon

Provides primary health care to anyone in Pasquotank County, regardless of their ability to pay. Services include: checkups, treatment, pregnancy care (where applicable), immunizations and child care (where applicable), prescription medicine and mental and substance abuse where applicable.

Always contact your parole officer before leaving Gates County.

All programs fees are based on income and for patients without insurance.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

Mental Health & Substance Abuse Resources

PORT Health

102 Medical Dr.
Elizabeth City, NC 27909

252-335-0803
866-488-7678 (Crisis Line)

<https://www.porthhealth.org/treatment/adult-services/alcohol-substance-usetreatment/medication-assisted-therapy>

Monday through Friday: 8:00 AM to 5:00 PM

The PORT Health Methadone Clinic believes that Medication Assisted Therapy (MAT) is most effective when it is administered in conjunction with comprehensive therapeutic services. The combination of these two treatments creates better outcomes for the patient, such as increased independence and greater integration back into their family and the community. They also offer various forms of mental health therapy.

Always contact your parole officer before leaving Gates County.

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

Mental Health & Substance Abuse Resources

Albemarle Counseling Group

1129 Horseshoe Rd.
Elizabeth City, NC 27909

252-335-2018

<https://albemarlecounselinggroup.com/>

Mondays through Friday: 8:00 AM to 5:00 PM

Offers programs for adults that are facing depression, anxiety or other mental health concerns.

Always contact your parole officer before leaving Gates County.

Accepts Medicare, Medicaid and most insurance.

Center for Emotional Health

905 Halstead Blvd., Unit 7
Elizabeth City, NC 27909

252-318-7552

<https://www.cehcharlotte.com/>

Monday through Friday: 8:00 AM to 5:00 PM

Provides treatment and support for mental health issues, including:

- Out-patient Therapy
- Medication Management
- Veterans Support Services
- Trans-Cranial Magnetic Stimulation (TMS)
- Tele-Psychiatry

Always contact your parole officer before leaving Gates County.

Accepts Medicare, Medicaid and most insurance. They also offer sliding scale rates for those who qualify.



Mental Health America

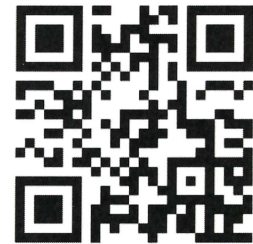
800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources



NCWorks Career Center

111 Jordan Plaza
Elizabeth City, NC 27909

252-621-6350

<https://www.ncworks.gov/>

Monday through Thursday: 8:30 AM
to 4:00 PM

Friday: 8:30 AM to 2:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

Always contact your parole officer before leaving Gates County.

Vocational Rehabilitation Center

401 South Griffin St, Suite 100
Elizabeth City, 27909

252-621-6160

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to
5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

Always contact your parole officer before leaving Gates County.

Coastal Staffing - Elizabeth City

1601 N Road St., Suite C
Elizabeth City, NC 27909

252-338-9133

<https://coastalstaffingservice.com/>

Monday through Friday: 8:00 AM to
5:00 PM

Offers temporary to permanent job placement from clerical to construction jobs. Must consent to a background check. Drug screening may be required. Call for an appointment or apply online. No walk ins.

Free

Always contact your parole officer before leaving Gates County.

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

Transportation Resources

Inter-County Public Transportation Authority (ICPTA)

Office:
110 Kitty Hawk Dri.
Elizabeth City, NC 27909

252-338-4480

<https://icpta.net/>

Office Hours:
Monday through Friday: 6:00 AM to 5:00 PM

Same Day Service Hours:
Monday through Friday: 8:00 AM to 4:00 PM

Scheduled Van Service Hours:
Monday through Friday: 4:30 AM to 7:30 PM

Provides transportation services to Gates County residents. They offer the following:

- Same Day Service in Elizabeth City. Riders can now request a ride from their smartphone to and from anywhere within the zone. ICPTA Same Day Service only operates within the city limits of Elizabeth City.
- Scheduled Van Transportation throughout Gates County. They will pick you up and bring you back. Must schedule pickup at least 48 hours before your trip.

Always contact your parole officer before leaving Gates County.

All rides are currently free

Clothing Resources

Goodwill Industries Thrift Store

502 W Ehringhaus St.
Elizabeth City, NC 27909

252-562-6610

<https://www.gienc.org/>

Monday through Saturday: 10:00 AM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Always contact your parole officer before leaving Gates County.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

The Salvation Army Family Store

602 N. Hughes Blvd.
Elizabeth City, NC 27909

252-338-8741

<https://southernusa.salvationarmy.org/albemarle/>

Monday through Saturday: 10:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Always contact your parole officer before leaving Gates County.

Prices vary depending on item

CHKD Thrift Store

1511 W. Ehringhaus Street
Elizabeth City, NC 27909

252-335-5437

<https://www.chkd.org/support-us/thrift-stores/>

Monday through Saturday: 9:00 AM to 7:00 PM
Sunday: Noon to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

They have Discount Days where everything is discounted for designated shoppers.

Always contact your parole officer before leaving Gates County.

Prices vary depending on item

Directory for Gates County Agencies:

Gates County Probation Department	202 Court St. Gatesville NC 27938	252-357-0679
Pasquotank County DMV Always contact your parole officer before leaving Perquimans County.	1164 Hwy 17 Elizabeth City, NC 27909	252-331-4776
Gates County Dpt. of Social Services	122 Main St. Gatesville NC 27938	252-357-0075

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

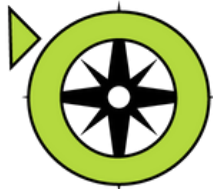
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: www.honestjobs.com

Veterans Resources in Gates County (for all military veterans): 252-357-1780 (Thursdays from 1:00 PM to 3:00 PM. Ask for Chad Stephens.)

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802