



# Reentry Resource Guide for Bertie County



**2024**




## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.onlyinyourstate.com](http://www.onlyinyourstate.com)



## Resource Guide - Bertie County

The service providers listed below are for Bertie County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Bertie County not listed. Please call 252-220-9516 or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Bertie County.

**NOTE: Bertie County is limited in reentry support resources, which is why some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Bertie County for reentry assistance. However, you should always contact your parole officer before leaving Bertie County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Bertie County may result in a violation of the conditions of your post-release.**

### One-Stop Resource Centers

#### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

## One-Stop Resource Centers

### **The Salvation Army of Washington**

112 E. 7th St.  
Washington, NC 27889

252-946-2523

<https://southernusa.salvationarmy.org/washington/>

Tuesday through Saturday: 10:00 AM to 4:00 PM

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing.

**Always contact your parole officer before leaving Bertie County.**

Assistance is free; some services provided by partner organizations may charge fees

### **Albemarle Area United Way**

1413 Parkview Dr.  
Elizabeth City, NC 27909

252-333-1510

<https://www.aaunitedway.org/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Pitt County. In addition to calling the number provided for the Pitt County office, you can get 24-hour assistance by calling the United Way hotline by dialing 211. The address provided is for the main Greenville office in Pitt County, which also services Martin County.

**Always contact your parole officer before leaving Bertie County.**

Assistance is free; some services provided by partner organizations may charge fees

### **Catholic Charities - Tar River Region**

Holy Family Catholic Church  
1453 North Road St.  
Elizabeth City, NC 27909

252-426-7717

<https://www.catholiccharitiesraleigh.org/albemarle-about/>

Monday, Wednesday, Friday: 8:30 AM to 3:00 PM

Provides healthy food and rent/utility assistance to Individuals and families in Bertie County. They provide clients with electronic monthly food cards. These can be used to purchase sanitary, hygiene, and food products. To determine eligibility, please call. No walk-ins. People seeking assistance with food will also be screened for other needs which Catholic Charities can either address, or make a referral to a community partner.

**Always contact your parole officer before leaving Bertie County.**

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers



### **Recidivism Reduction Educational Programs Services, Inc. (RREPS)**

<https://rreps.net/>

Founded by formerly incarcerated activist Kerwin Williams, RREPS provides support to individuals returning after incarceration. RREPS can help you obtain proper identification from various state and federal agencies. Through their Transitional Partners (TP) program, they may be able to connect you with a formerly incarcerated person in your area who can help you navigate reentry.

To request assistance, visit the RREPS website, click on the "About" tab, then click on "Contact" and fill out the form with your information. For the field labeled "Focus Area," select "Recidivism Reduction" from the dropdown menu. For the field labeled "Subject", enter "Need Help" and for the field labeled "Message" enter whatever you'd like to say about your current situation. Then click on "Submit". Kerwin and his team will respond to your message within 24 hours.

Assistance is free; some services provided by partner organizations may charge fees

## Food Resources

### **Good Shepherd Food Pantry of Bertie County**

819 Governors Rd.  
Windsor, North Carolina 27983

252-794-1095

<https://goodshepherdfoodpantry.org/>

Second and third Saturdays of each month: 10:00 AM to 1:00 PM  
Every fourth Thursday: 10:00 AM to Noon

Provides free food to residents of Bertie County over the age of 18. You must bring a utility bill as proof of residence. They offer a variety of food items and most are local farm fresh fruits & vegetables, meats, non-perishable canned goods, juices, and pastries and bread items.

Free

## Food Resources

### **Faith Community Outreach**

301 South Front St.  
Hamilton, NC 27840  
(Inside the Morris Lynch Community Center)

Wednesday: 7:00 AM to 8:00 AM

302 N. Grimes St.  
Robersonville, NC 27871

Tuesday and Thursday: 5:00 PM to 6:00 PM

Saturday: Noon to 1:00 PM

252-377-3122  
252-717-9600

<https://fco2019.org/>

Provides food assistance through their hunger relief program. They also provide community resources and educational programs to those in need. Bring ID (prison ID accepted). Call ahead to be sure they are open.

**Free**  
**Always contact your parole officer before leaving Bertie County.**

### **Bertie Mobile Food Pantry**

221 Wynns Grove Church Rd.  
Colerain, NC 27924

252-335-4035

<https://afoodbank.org/get-help/mobile-food-pantries/>

Third Thursday of each month: 4:30 PM to 6:00 PM

Provides food to Bertie County residents. Located in the parking lot of the Greater Wynns Grove Church.

Assistance is free

## Medical / Dental Resources

### **Bertie County Rural Health Association**

104 Rhodes Ave.  
Windsor, NC 27983  
252-794-3042 (Main Office)  
252-794-1765 (Pharmacy)

307 Main St.  
Lewiston, NC 27849  
252-348-2545

<https://www.bcrha.org/>

Monday, Tuesday, Wednesday: 8:30 AM to 5:30 PM  
Thursday: 8:00 AM to 7:00 PM (Windsor Location Only)  
Friday: 8:30 AM to Noon

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. They also have a pharmacy at the Windsor location. They will help with referrals to other health care providers in Bertie County.

Offers services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare and private insurances.

### **Agape Health Services**

1130 Godwin Dr.  
Williamston, NC 27892

**Medical:** 252-789-0401  
**Dental:** 252-802-3013  
**Pharmacy:** 252-802-3066

<https://www.agapechc.org/>

**Medical:** Mondays through Friday: 8:00 AM to 5:00 PM  
**Dental:** Wednesday: 8:00 AM to 5:00 PM  
**Pharmacy:** Mondays through Friday: 8:30 AM to 5:30 PM

(The location is closed for lunch from Noon to 1:00 PM daily.)

Agape Health Services offers the following services:

- Primary healthcare
  - Dental
  - On-site pharmacy
  - Medication Assistance Treatment (MAT)
  - Drug treatment
  - Alcohol and smoking cessation
- Bring ID, Social Security Card, proof of income and proof of insurance or Medicaid (if available).

Your Parole Office may be able to help you with these documents. Must fill out an application and be approved for services.

**Always contact your parole officer before leaving Bertie County.**

They offer reduced fees for the uninsured based on income, family size and federally determined percentage of "Poverty Levels." Accepts Medicare, Medicaid and most insurance.

## Medical / Dental Resources



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.**



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.**



## Medical / Dental Resources

### Community Crossroads Clinic

207 Manhattan Ave.  
Greenville, NC 27834

252-752-0829

[https://  
www.communitycrossroadscenter.org/  
our-programs/community-  
crossroads-clinic](https://www.communitycrossroadscenter.org/our-programs/community-crossroads-clinic)

Mondays from 6:30 PM to 9:30 PM  
and the first and third Thursdays of  
each month from 6:30 PM to 9:30  
PM

The Greenville Community Shelter Free  
Clinic is a free medical clinic run  
by medical students at the Brody  
School of Medicine at East  
Carolina University. The clinic  
offers basic medical services and  
referrals to anyone in need of  
them. The clinic offers primary  
care appointments (for chronic  
and acute care needs), referral  
options, prescription medication  
drop-off services, and mental  
health services.

Appointments are on a first-come,  
first-serve basis.

They also offer emergency shelter  
for up to three months and will  
provide referrals for agencies and  
organizations in the community  
that provide other services.

**Always contact your parole  
officer before leaving Bertie  
County.**

## Mental Health & Substance Abuse Resources

### Port Health - Greenville Methadone Program

501 Paladin Dr.  
Greenville, NC 27834

252-353-5346  
866-488-7678 (Crisis Line)

[https://www.porthhealth.org/  
treatment/adult-services/alcohol-  
substance-usetreatment/medication-  
assisted-therapy](https://www.porthhealth.org/treatment/adult-services/alcohol-substance-usetreatment/medication-assisted-therapy)

Everyday: 6:00 AM to 5:00 PM

The Greenville Methadone Clinic  
believes that Medication Assisted  
Therapy (MAT) is most effective  
when it is administered in  
conjunction with comprehensive  
therapeutic services. The  
combination of these two  
treatments creates better  
outcomes for the patient, such as  
increased independence and  
greater integration back into their  
family and the community.

**Always contact your parole  
officer before leaving Bertie  
County.**

Fees are on a sliding  
scale, or based on what  
you can afford to pay.  
Nobody is turned away  
because of an inability  
to pay.

## Mental Health & Substance Abuse Resources

### Agape Health Services

1130 Godwin Dr.  
Williamston, NC 27892

252-789-0401

<https://www.agapechc.org/>

Mondays through Friday: 8:00 AM to 5:00 PM (Closed for lunch from Noon to 1:00 PM daily.)

Agape Health Services offers the following services:

- Medication Assistance Treatment (MAT)
  - Opioid Use Disorder treatment
  - Alcohol and smoking cessation
  - Individual counseling
- Bring ID, Social Security Card, proof of income and proof of insurance or Medicaid (if available).

Your Parole Office may be able to help you with these documents. Must fill out an application and be approved for services.

**Always contact your parole officer before leaving Bertie County.**

They offer reduced fees for the uninsured based on income, family size and federally determined percentage of "Poverty Levels." Accepts Medicare, Medicaid and most insurance.

### The HOPE Exchange

*Fixed Site:*

817 East Blvd. Suite 1B  
Williamston, NC 27892

*Mobile Delivery Site:*

200 Greene St.  
Williamston, NC 27892

252-310-0017 or  
252-793-1607

Find them on Facebook at The HOPE Exchange

They properly dispose of used needles, provide sterile syringes, naloxone, fentanyl test strips, HIV and HepC testing, personal hygiene supplies, information about treatment options, all in a safe, judgement-free place. Call for details about their hours and mobile delivery schedule. Ask for Yerlin Villegas.

The HOPE Exchange is part of the Martin-Tyrell-Washington District Health Center.

**Always contact your parole officer before leaving Bertie County.**

Free



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](https://mhascreening.org)

## Job Training / Job Placement Resources



### NCWorks Career Center

409 Granville St.  
Windsor, NC 27983

252-794-4861

<https://www.ncworks.gov/>

Tuesday and Thursday: 9:00 AM to  
4:00 PM

Offers support for everything from Free  
creating a resume and finding the  
right job opportunities to  
preparing clients for job  
interviews. Website has links for  
Finding a Job.

### Bertie CADA Community Services Center

128 E. Granville St.  
Windsor, NC 27983

252-794-3107  
252-794-3108

[https://nc-cada.org/community-  
service-centers/bertie-county.html](https://nc-cada.org/community-service-centers/bertie-county.html)

Call for Hours of Operation

Choanoke Area Development Free  
Association (CADA) is a private,  
non-profit organization, a  
Community Action Agency, whose  
mission is to assist low income  
citizens achieve self-sufficiency  
and a better quality of life. Their  
purpose is to promote through  
regional cooperation, the  
industrial, agricultural,  
recreational, educational and  
general economic well-being and  
health and welfare of the citizens  
of Bertie, Halifax, Hertford and  
Northampton Counties. Call the  
Center for information.

### Vocational Rehabilitation Center

405 East Blvd.  
Williamston, NC 27892

252-802-5400

[https://www.ncdhhs.gov/divisions/  
vocational-rehabilitation-services](https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to  
5:00 PM

Provides a variety of services, Free  
depending on your specific  
needs. They are customized to  
help you find a job and offer  
career counseling, education and  
training, job placement assistance  
and on-going support, medical  
treatments and assistive  
technology. Works specifically  
with those who have physical,  
mental or emotional disabilities.  
**Always contact your parole  
officer before leaving Bertie  
County.**

## Job Training / Job Placement Resources

### Roebuck Staffing Company

300 E Arlington Blvd., Suite 3A  
Greenville, NC 27858

252-364-8700

<https://www.roebuckstaffing.com/>

Monday through Friday: 8:00 AM to  
5:00 PM

Offers temporary to permanent  
job placement from clerical to  
construction jobs. Must consent  
to a background check. Drug  
screening may be required. Call  
for an appointment or apply  
online. No walk ins.

**Always contact your parole  
officer before leaving Bertie  
County.**

Free

## Financial Resources



### Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to  
5:00 PM

Helps individuals of all ages and  
backgrounds, including the  
formerly incarcerated, by offering  
financial education, one-on-one  
coaching, courses on credit score  
improvement, as well as  
pathways toward homeownership  
and starting a business.

They have eight locations across  
the state of North Carolina, but  
since they can also provide their  
services over the phone, they can  
help you even if you don't live  
near one of their locations.

This is a great (and totally free)  
program for those who want to  
understand how to rebuild their  
credit and financial life after  
incarceration.

Call Alisha Kenny at the number  
provided to set up an initial  
appointment.

Free

## Financial Resources



### Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

## Transportation Resources

### Choanoke Public Transportation Authority

*Office:*

505 N. Main St.  
Rich Square, NC 27869

252-539-2022  
(Extension 222 to schedule ride)

<https://choanokepta.org>

*Office and Service Hours:*

Monday through Friday: 8:00 AM to 5:00 PM

Choanoke Public Transportation Authority serves the citizens of Bertie, Halifax, Hertford and Northampton Counties. Request for van transportation must be made by 10:00 a.m. the day before transportation is needed. See website for more information on routes, fares, and schedules.

General Public Fare Fee is \$2.00

## Clothing Resources

### **Goodwill Industries - Washington**

630 West 15th St.  
Washington, NC 27889

252-975-3162

<https://www.gienc.org/store/washington>

Monday through Friday: 9:00 AM to 8:00 PM  
Saturday: 9:00 AM to 6:00 PM  
Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

**Always contact your parole officer before leaving Bertie County.**

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

### **Salvation Army Family Store - Washington**

114 E. 7th St.  
Washington, NC 27889

252-946-5373

Find them on Facebook at The Salvation Army of Washington, NC

Monday through Friday: 9:00 AM to 5:00 PM  
Saturday: 10:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They may provide you with a voucher for free clothing if you let them know that you've recently been released from prison.

**Always contact your parole officer before leaving Martin County.**

Prices vary depending on item

### **Habitat for Humanity - ReStore**

146 SW Greenville Blvd.  
Greenville, NC 27834

252-329-8364

<https://habitatpittco.org/restore/>

Monday through Saturday: 9:30 AM to 5:30 PM

Restore sells new and used household items, appliances, furnishings, building material, and home improvement items to the public. All materials are donated by individuals, businesses, or contractors and are available for sale to the public for at least 50% below retail prices.

Proceeds from ReStore directly support Habitat for Humanity of Pitt County's mission to build safe, affordable homes in the community.

**Always contact your parole officer before leaving Martin County.**

Prices vary depending on item

### **Directory for Bertie County Agencies:**

Bertie County Probation Department	128 E Granville St. Windsor, NC 27983	252-794-4077
Bertie County DMV	111 South York St. Windsor, NC 27983	252-794-3253
Bertie County Dpt. of Social Services	110 Jasper Bazemore Ave. Windsor, NC 27983	252-794-5320

### **Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

### **Other Organizations that Offer Assistance:**

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

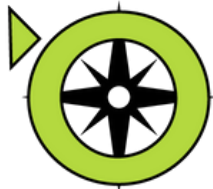
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Bertie County (for all military veterans): 252-794-5304 or online at <http://www.co.bertie.nc.us/departments/vs/vs.html>

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



**OurJourney**  
**PO Box 2862**  
**Rocky Mount, NC 27802**