



Reentry Resource Guide for Randolph County



2024



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

© 2024 by OurJourney Media

All rights reserved. No part of this publication may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, or other electronic or mechanical methods, without the prior written permission of the publisher, except in the case of brief quotations embodied in critical reviews and certain other noncommercial uses permitted by copyright law. For permission requests, contact info@ourjourney2gether.org.

Picture on the front cover courtesy of www.threeriverslandtrust.org



Resource Guide - Randolph County

The service providers listed below are for Randolph County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Randolph County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Randolph County.

One-Stop Resource Centers

United Way of Randolph County

363 S Cox St.
Asheboro, NC 27203

336-625-4207

<https://www.uwrandolph.org>

Monday through Thursday: 9:00 AM
to 5:00 PM
Friday: 9:00 AM to 3:00 PM

Provides support to dozens of member agency programs in Randolph County. In addition to calling the number provided for the Randolph office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

Central Piedmont Community Action

723 South Cox St.
Asheboro, NC 27203

336-636-5179

<https://www.cpcanc.org>

By Appointment Only

Provides help in several categories to those in need: job training/placement, financial literacy, adult education, affordable housing development, transitional housing assistance, transportation and food/clothing assistance.
To receive assistance, you must be able to work at least 34 hours per week.
By appointment only, so call first.
Application available on website.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Christians United Outreach Center (CUOC)

930 S Fayetteville St.
Asheboro, NC 27203

336-625-1500

<https://www.mycuoc.org>

Food Pantry Drive Through and Client Service Hours:

Monday and Tuesday: 10:00 AM to 3:00 PM

Thursday: Noon to 6:00 PM

Friday: 10:00 AM to 2:00 PM

Thrift Store Hours:

Monday, Tuesday, Thursday, Friday
and Saturday: 10:00 AM to 5:00 PM

Provides help in several categories to those in need: emergency medical assistance (including prescription assistance), some financial assistance, transitional housing assistance, transportation and food/clothing assistance. CUOC is a United Way Partner Agency.

Everything but the thrift store is drive-through service only. The thrift store will provide you with free vouchers to use to purchase clothes there.

Assistance is free; some services provided by partner organizations may charge fees

Salvation Army of Asheboro

345 N. Church St.
Asheboro, NC 27203
336-625-0551

Monday through Friday: 8:30 AM to 4:30 PM (closed one hour for lunch)

Sunday: 10:00 AM to 12:00 PM

Thrift Store:

472 East Dixie Dr.
Asheboro, NC 27205
336-328-0891

Monday through Saturday: 10:00 AM to 5:00 PM

<https://southernusa.salvationarmy.org/asheboro>

Provides emergency financial assistance, daily walk-in Food Pantry, temporary shelter, rent and utility assistance, clothing vouchers and more.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

United Way of Randolph County

363 S Cox St.
Asheboro, NC 27203

336-625-4207

<https://www.uwrandolph.org/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Randolph County. In addition to calling the number provided for the Randolph office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Asheboro Shelter of Hope

133 W Wainman Ave.
Asheboro, NC 27203

336-318-0012

<https://asheboroshelterofhope.org/shelter/>

Sunday through Wednesday: 9:00 AM to 5:00 PM
Thursday through Saturday: Open all day

Asheboro Shelter of Hope is a men's emergency homeless shelter. The mission of Shelter of Hope is to provide safe shelter, food, support services and an avenue to self-sufficiency for homeless men.

Free

Food Resources

Our Daily Bread Soup Kitchen

831 East Pritchard St.
Asheboro, NC 27203

336-626-2563

<https://odbkitchen.org/>

Monday through Friday: 11:30 AM to 12:30 PM

They also serve hot lunch meals on the first, third and fourth Saturdays of each month from 11:30 to 12:30 PM

Serves hot meals and dessert in a large bright dining room. Our Daily Bread now serves a full holiday meal Thanksgiving and Christmas Day. Free

The Bargain Shop Thrift & Consignment Food Bank

329 West Bowman Ave.
Liberty, NC 27298

336-622-8312

Find them on Facebook at The Bargain Shop Thrift & Consignment

Monday through Thursdays: 2:00 to 5:00 PM

Provides food to residents of Liberty or Staley in Randolph County. Must provide proof of address. They also provide vouchers for free clothing every three months. Free

Medical / Dental Resources

Randolph County Health Department

2222B S Fayetteville St.
Asheboro, NC 27205

336-318-6200

<https://www.randolphcountync.gov/251/Public-Health>

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Free

Medical / Dental Resources

MERCE Family Healthcare

1831 N. Fayetteville St.
Asheboro, NC 27203

336-672-1300 (Medical)
336-610-7000 (Dental)
336-672-1300 (Urgent Care)

[https://
www.mercefamilyhealthcare.com](https://www.mercefamilyhealthcare.com)

Monday through Thursday: 7:45 AM
to 5:00 PM
Friday: 7:45 AM to Noon

Provide primary medical and dental services, as well as the coordination of additional support resources regardless of your ability to pay. Discounts for essential services are offered based on family size and income. The Medical Center also offers services such as checkups, pregnancy care, immunization, and more.
Must fill out an application.

Fees are on a sliding scale, meaning you pay for what you can afford. No one is turned away because they can't pay. They also accept most Major Health Insurance Plans, Medicare, Medicaid, Blue Cross Blue Shield, & United Healthcare & more. To receive reduced fees you must provide a letter showing how much support you receive from other people.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Medical / Dental Resources



NC MedAssist

866-331-1348

<https://medassist.org/>

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

Mental Health & Substance Abuse Resources



Daymark Recovery Service

110 W. Walker Ave.
Asheboro, NC 27203

336.633.7240
866-275-9552 (24-Hour Crisis
Hotline)

[https://www.daymarkrecovery.org/
locations/fbc-randolph](https://www.daymarkrecovery.org/locations/fbc-randolph)

Open 24/7

Provides comprehensive outpatient behavioral healthcare services and crisis services. Call to set up an initial consultation appointment.

Fees are on a sliding scale, meaning you pay for what you can afford. They also accept Medicaid.

Mental Health & Substance Abuse Resources



Community Hope Alliance

This is a mobile unit, not fixed-location. They will travel to you or to a nearby drop-off point.

336-465-1431
Ask for Kelly Link

Find them on Facebook at
Community Hope Alliance

Call for Delivery Hours

Services offered: Peer-led harm reduction services, including peer support, syringe services, overdose response/prevention/education, naloxone distribution, fentanyl test strip distribution, jail-based education, and linkage to care.

Fees are on a sliding scale, meaning you pay for what you can afford. They also accept Medicaid.

Hope 4 NC

1-855-587-3463

www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc

Offers free and confidential emotional support, counseling referrals and community resources for those in crisis. Available 24 hours a day, seven days a week. A real person will always answer.

Assistance is free; some services provided by partner organizations may charge fees



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition. To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources

Vocational Rehabilitation

958 S Park St.
Asheboro, NC 27203

336-629-1040

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free



NCWorks Career Center - Randolph County

600 S. Fayetteville St.
Asheboro, NC 27203

336-625-5128

www.ncworks.gov

Monday through Friday: 8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for finding a Job.

Free

Express Employment Professionals

131-F Dublin Square Rd.
Asheboro, NC 27203

336-626-7511

<https://www.expresspros.com/asheboronc>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Must have ID (prison ID is accepted)

Free

Financial Resources



Operation HOPE

704-680-3163 or
888-388-4673

<https://operationhope.org/>

Monday through Friday: 8:00 AM to
5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to
6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

Transportation Resources

Regional Coordinated Area Transportation System (RCATS)

347 W. Salisbury St.
Asheboro, NC 27204

336-629-7433

[http://www.senioradults.org/
Transportation.html](http://www.senioradults.org/Transportation.html)

Provides public transportation service to all Randolph County residents on an advance reservation basis. Transportation is free for seniors age 60 and over. Call to arrange a trip. RCATS sets a weekly limit of 3 round trips per person, regardless of destination.

One-way fare is \$2.00 or \$4.00 both ways; must have exact change

Piedmont Authority for Regional Transportation (PART)

Pickup and Drop Off spots at dozens of fixed locations throughout Asheboro and Randleman

336-883-7278

[https://www.partnc.org/174/
Route-10](https://www.partnc.org/174/Route-10)

Service Hours:
Monday through Friday: 6:27 AM to 6:41 PM

PART provides commuter resources in the Triad that include bus transit system, van and carpooling, and more. The Randolph County Express is a bus transit system that connects Asheboro, Randleman, and Greensboro. It provides service to South Asheboro, Randolph Community College, Randolph Health, North Asheboro, Randleman, UNCG, Moses Cone Hospital, and Downtown Greensboro at the Gaylon Depot. For routes and schedules please visit their website. Be sure to speak with your Parole Officer before crossing county lines.

One-way fares are \$2.50. 10 Ride Pass = \$20. 31 Day Pass = \$80

Clothing Resources

Goodwill Industries - Randolph County

1064 East Dixie Dr.
Asheboro, NC 27203
336-610-0406

11316 North Main St.
Archdale, NC 27263
336-431-6021

101 Pointe South Dr.
Randleman, NC 27317
336-495-5020

<https://www.triadgoodwill.org/shop/>

Monday through Saturday: 10:00 AM
to 8:00 PM
Sunday: 1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Live To Give Ministries Thrift Store

1530 E. Dixie Dr.
Asheboro, NC 27203
336-521-9500

Find them on Facebook at Live To Give Ministries

Monday through Friday: 10:00 AM to 5:00 PM
Saturday: 10:00 AM to 3:00 PM

Offers previously-owned clothing, furniture and other items at extremely low prices. You can often find name-brand clothes in good to great condition. All proceeds support the Liberty Food Pantry and Assistance Office. Bring this Reentry Resource Guide with you when you visit and show it to the clerk.

Prices vary depending on item

Salvation Army Family Store

472 E. Dixie Dr.
Asheboro, NC 27205
336-328-0891

Find them on Facebook at The Salvation Army Asheboro Family Store

Monday through Saturday: 10:00 AM
to 5:00 PM

Offers previously-owned clothing, furniture and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They offer vouchers for free clothing for those who have recently returned from prison; ask a clerk for more information.

Prices vary depending on item

Directory for Randolph County Agencies:

Randolph County Probation Department	147 Worth St. Asheboro, NC 27203	336-629-4420
Randolph County DMV	US Highway 220 Business S. Asheboro, NC 27205	336-629-1949
Randolph County Dpt. of Social Services	1512 N Fayetteville St. Asheboro, NC 27203	336-683-8000

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

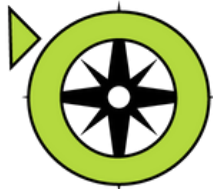
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Randolph County (for all military veterans): 336-318-6909 or online at <https://www.randolphcountync.gov/349/Veterans-Services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802