



Reentry Resource Guide for Nash County



2023



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover is of the offices of the Rocky Mounty Telegram at the Mills, courtesy of Brian Scott



Resource Guide - Nash County

The service providers listed below are for Nash County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Nash County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Nash County.

NOTE: Part of Rocky Mount is in Edgecombe County, so please contact your parole officer if you’re unsure if an agency, organization or business listed below is located in Nash County.

One-Stop Resource Centers



NEW Reentry Council

1100 Eastern Ave., Suite 101
Nashville, NC 27856

252-567-2819

<https://www.ncreentry.org>

Monday through Friday: 8:30 AM to 5:00 PM

NEW Reentry Council provides referral assistance and comprehensive case management supportive service assistance for the formerly incarcerated in Nash, Edgecombe or Wilson counties. Areas of support include:

- Assistance with purchasing work clothing, tools, equipment, hygiene items; education and vocational training support, including tuition assistance or school supplies
- Transportation assistance for job searches, interviews, work or class.
- Emergency rental assistance.
- Comprehensive case management, including risk/needs assessment, job search assistance, financial planning/ budgeting, and referral services for many other needs.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Urban Community Ministries

916 Branch St.
Rocky Mount, NC 27801

252-985-0078
252-985-1650 (Shelter)

<http://unitedcommunityministries.org>

Monday through Friday: 9:00 AM to 5:00 PM

Provides assistance to those in need through several programs, including: CAP (Clothing Assistance Program); Life Skills Program; Christ CAN, which assists people with rent, utilities, heaters, air conditioners, gas for transportation and spiritual counsel; Food Distribution Program; Road to Self-Sufficiency Program, which helps the homeless overcome barriers to housing. They also serve daily hot meals and provide temporary, emergency shelter. Must provide ID (prison ID is not accepted). Must be vaccinated for Covid.

Assistance is free for those who qualify; some services provided by partner organizations may charge fees

United Way Tar River Region

2501 Sunset Ave.
Rocky Mount, NC 27804

252-937-2213

<https://www.unitedwaytrr.org>

Monday through Thursday: 8:30 AM to 5:00 PM
Friday: 8:30 AM to 1:00 PM

Provides support to dozens of member agency programs in Nash County. In addition to calling the number provided for the Nash office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

The Reach Center

921 Hunter Hill Rd.
Rocky Mount, NC 27804

252-937-2942

<https://www.myreachnc.com>

Monday through Wednesday: 8:00 AM to 5:00 PM

Provides assistance with the following: Food Security, Homelessness Prevention (rent and utility assistance, hotel for fire victims, when funding available), Prescription Medication and Covid Tests and Free Hygiene Kits). No walk-ins allowed. You must call to schedule an appointment. They provide a food box by drive-through at 11:00 AM on the first Thursday of every month, but must call ahead.

Assistance is free for those who qualify

One-Stop Resource Centers



Opportunity Industrialization Center (OIC) Rocky Mount

402 E. Virginia St.
Rocky Mount, NC 27801

252-977-3730

<https://oicone.org>

Monday through Friday: 8:00 AM to 5:00 PM

Offers a job training and assistance program specifically designed for those returning from prison. Also has a location in Wilson.

Free

Food Resources

Salvation Army of Nash, Edgecombe & Wilson Counties

1000 Hunter Hill Rd.
Rocky Mount, NC 27804

252-446-4496

<https://southernusa.salvationarmy.org/nash-edgecombe-wilson/>

Monday through Friday: 9:00 AM to 4:00 PM

Provides food to those in need, along with other services. Bring your prison ID with you to receive service.

Free

A Touch of the Father's Love

530 East Nash St.
Spring Hope, NC 27882

252-343-3362 (Office)
252-377-2209

<http://atouchofthefatherslove.org>

Wednesday and Saturday from 9:00 to 11:00 AM

Provides food and other assistance to those in need.

Free

Medical / Dental Resources

Nash County Health Department

214 S. Barnes St.
Nashville, NC 27856

252-459-9819

[https://nashcountync.gov/229/
Clinical-Services](https://nashcountync.gov/229/Clinical-Services)

Monday through Friday: 8:00 AM to
5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Nash County.

Free

OIC Family Medical Center – Happy Hill Medical Office

300 N. Grace St.
Rocky Mount, NC 27804

252-210-9856

<https://oicmedical.com>

Monday through Saturday: 8:00 AM
to 8:00 PM
Sunday: 10:00 AM to 6:00 PM

The Happy Hill Medical Office in Nash County houses primary care providers, Dentist & Dental Hygienist, Pharmacists & Techs, Integrated Behavioral Health clinicians and the associated clinical support staff. Bring ID with you.

Fee based on a sliding scale (what you can afford).

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources



OIC Behavioral Health – Happy Hill Medical Office

90 Gardian Court
Rocky Mount, NC 27804

252-212-3350

<https://oicbehavioralhealth.org>

Monday through Saturday: 8:00 AM to 8:00 PM
Sunday: 10:00 AM to 6:00 PM

Provides mental and behavioral health assistance and substance abuse assistance.
Must call to schedule an appointment.
Application forms are available on their website.

Fee based on a sliding scale (what you can afford).



The Anchor Holds

252-289-5601

<https://nasen.org/sep/the-anchor-holds-inc>

Sunday through Saturday: 10:00 AM to 6:00 PM

Offers mobile Syringe Exchange Program, Narcan distribution, information on recovery resources and the never use alone resource in Nash County NC.
Here's a list of what they do:

- Delivery Services
- Fentanyl Test Strips/Education
- MAT Education/Referrals
- Naloxone Distribution/Overdose Ed.
- Safe Sex Items
- Syringe Services

Call or text.

Free

Rocky Mount Treatment Center

104 Zebulon Court
Rocky Mount, NC 27804

252-972-4357
252-343-5223 (After Hours Crisis Line)

<https://www.rockymountncdrugrehab.com>

Monday through Friday: 5:30 AM to Noon
Saturday and Sunday: 7:00 AM to 9:00 AM

Provides assistance to help you overcome heroin or opioid drug addiction with drug treatments, therapy, and a variety of other rehabilitation services.
Bring your ID with you (they will accept your prison ID).
New clients must come in for initial consultation on Thursdays at 5:30 AM.
There's a one-time fee of \$40 to become a new patient.
Call before making the trip to make sure they're seeing new clients that day.

Fees are on a sliding scale (based on what you can afford). No one is turned away because of lack of money

Job Training / Job Placement Resources



NCWorks Career Center

793 Country Club Rd.
Rocky Mount, NC 27809

252-467-9300

<https://www.ncworks.gov/>

Monday through Friday: 8:30 AM to
5:00 PM

Offers support for everything from Free
creating a resume and finding the
right job opportunities to
preparing clients for job
interviews. Website has links for
Finding a Job.

Vocational Rehabilitation

301 S. Church St.
Rocky Mount, NC 27804

252-977-2112

[www.ncdhhs.gov/divisions/
vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to
5:00 PM

Provides a variety of services, Free
depending on your specific
needs. They are customized to
help you find a job and offer
career counseling, education and
training, job placement assistance
and on-going support, medical
treatments and assistive
technology. Works specifically
with those who have physical,
mental or emotional disabilities.

Peace Makers

2221 W. Raleigh Blvd.
Rocky Mount, NC 27803

252-212-5044

[https://rockymountpeacemakers.org/
hometown-hires/](https://rockymountpeacemakers.org/hometown-hires/)

Monday through Thursday: 8:30 AM
to 5:30 PM
Friday: 8:30 AM through 4:00 PM
Saturday: 10:00 AM through 3:00 PM

Offers a training and employment Free
program called Hometown Hires
that seeks to partner with families
and individuals as they move out
of generational poverty through
job training, education and a
network of community partners.
They help break down
employment barriers for people
with criminal backgrounds and/or
histories of drug abuse, domestic
violence and homelessness.

Job Training / Job Placement Resources

Holden Temporaries, Inc.

3024 Zebulon Rd.
Rocky Mount, NC 27804

252-451-0004

<https://holdentemporaries.net>

Monday through Friday: 7:30 AM to
5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Requires two IDs (they will not accept your prison ID).

Free



When People Work (WPW)

Wilson Office
2270 Nash St. N
Wilson, NC 27896

252-289-9993

<https://www.whenpeoplework.org/>

Monday through Friday: 8:00 AM to
5:00 PM

When People Work (WPW) creates person-centered plans for justice impacted citizens and veterans that help them re-enter society. They provide job-training, jobs, housing, legal services, medical and mental health services, substance abuse counseling, financial literacy, education and transportation. There office is in Wilson, but they may be able to help you in Nash County if you'll call.

Assistance is free; some services provided by partner organizations may charge fees

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Financial Resources



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. You can even open an account without having any money, so that as soon as you find a job you'll have a financial account already in place. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**. Please note: This account does not come with a credit card but with a debit card. A debit card allows you to pay for services and withdraw money using funds already in your account.

There are no fees to open or maintain an account

Transportation Resources

Tar River Transit

Main Office:

100 Coastline St., Suite 315
Rocky Mount, NC 27802

Exact Pickup and Drop Off spots at several locations throughout Nash County

252-972-1174

<https://tarrivertransit.org>

General Services Hours

Monday through Friday: 6:45 AM to 6:45 PM

Saturday: 9:15 AM to 5:45 PM
(No service on holidays)

Exact Pickup and Drop Off times vary depending on route

Provides public transportation throughout Rocky Mount with one route that travels to Nashville. Visit their website for specific route maps and times. Visit their website for route times and locations.

Fare is \$1.25

Clothing Resources

Goodwill Industries of Rocky Mount

2824 Zebulon Rd.
Rocky Mount, NC 27804

252-446-4639

www.gienc.org

Monday through Friday: 9:00 AM to 8:30 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. There are numerous locations across Nash County. Go online to find the location closest to you.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

Salvation Army of Nash, Edgecome & Wilson Counties

1000 Hunter Hill Rd.
Rocky Mount, NC 27804

252-446-4496

<https://southernusa.salvationarmy.org/nash-edgecombe-wilson/>

Monday through Friday: 9:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID. Get an extra 25% off all clothes every Wednesday.

Price varies by item

Injoy Thrift Store

1020 Liberty Lane
Rocky Mt, NC 27804

252-442-8484

Find them on Facebook at The Salvation Army Family Store and Donation Center - Raleigh, NC

Monday through Saturday: 10:00 AM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. Operated by several local churches.

Price varies by item



The Light House Thrift Store

3217 Sunset Ave.
Rocky Mount, NC 27804

252-885-8170 (Chris Hall)

Find them on Facebook at Jesus's Light House (The Light House)

Mondays, Tuesdays, Thursdays, Fridays and Saturdays: 9:00 AM to 6:00 PM
Wednesdays: 9:00 AM to 4:00 PM

Offers previously-owned clothing, furniture, toys and other items at extremely low prices. Operated by Redemption Place, a Christian residency program in Rocky Mount founded by former Nash Correctional Institution volunteer Chris Hall. Justin Moore, a former Nash prisoner and Chief Operating Officer for OurJourney, serves as Assistant Director at Redemption Place.

Price varies by item

Directory for Nash County Agencies:

Nash County Probation Department	227 S Barnes St. Nashville, NC 27856	252-459-4554
Nash County DMV (Main Location)	2617 N Wesleyan Blvd. Rocky Mount, NC 27804	252-442-8905
Nash County Dpt. of Social Services	120 W Washington St. Nashville, NC 27856	252-459-9818

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

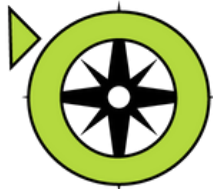
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Nash County (for all military veterans): 252-462-2720 or online at <https://nashcountync.gov/294/Veteran-Services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
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