



# Reentry Resource Guide for Alamance County



**2024**




*now with partner info!*

## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.cityofburlington.com](http://www.cityofburlington.com)



## Resource Guide - Alamance County

The service providers listed below are for Alamance County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Alamance County not listed. Please call 252-220-9516 or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Alamance County.

### One-Stop Resource Centers



#### **Alamance County Reentry Council**

715 N. Church St.  
Burlington, NC 27217

336-213-3505

<http://www.sustainablealamance.org>

Monday through Friday: 8:00 AM to 5:00 PM

Provides either direct assistance or referral assistance for the formerly incarcerated in several ways: food, clothing, housing, transportation, job training/ placement, medical and mental health/substance abuse and more. The address and information provided is for Sustainable Alamance, which is the organization chosen by the county to serve as the Reentry Council coordinator of services. (Sustainable Alamance is also listed in this guide in the Job Training/Job Placement Resources category. The phone number provided is for Phil Bowers, the Executive Director of Sustainable Alamance and a good friend of OurJourney’s.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### **United Way of Alamance County**

220 E Front St.  
Burlington, NC 27215

336-438-2000

<https://www.uwalamance.org>

Monday through Friday: 8:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Alamance County. In addition to calling the number provided for the Alamance office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

### **Alamance County Community Services Agency**

236 N. Mebane St., Suite 103,  
Burlington, NC 27216

336-229-7031

<http://www.alamanceservices.org>

Monday, Tuesday, Thursday and Friday: 9:00 AM to 4:00 PM

Provides housing services, self-sufficiency help, congregate meal program, weatherization program, heating appliance repair/replacement program, emergency food assistance, housing counseling, home ownership program, wheels-to-work program. Masks are required to enter the facility. Call for information or assistance.

Assistance is free; some services provided by partner organizations may charge fees

### **North Carolina ePASS**

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

## One-Stop Resource Centers



### **Recidivism Reduction Educational Programs Services, Inc. (RREPS)**

<https://rreps.net/>

Founded by formerly incarcerated activist Kerwin Williams, RREPS provides support to individuals returning after incarceration. RREPS can help you obtain proper identification from various state and federal agencies. Through their Transitional Partners (TP) program, they may be able to connect you with a formerly incarcerated person in your area who can help you navigate reentry.

To request assistance, visit the RREPS website, click on the "About" tab, then click on "Contact" and fill out the form with your information. For the field labeled "Focus Area," select "Recidivism Reduction" from the dropdown menu. For the field labeled "Subject", enter "Need Help" and for the field labeled "Message" enter whatever you'd like to say about your current situation. Then click on "Submit". Kerwin and his team will respond to your message within 24 hours.

Assistance is free; some services provided by partner organizations may charge fees

## Food Resources

### **Salvation Army of Alamance County**

812 N. Anthony St.  
Burlington, NC 27217

336-227-5529

<https://southernusa.salvationarmy.org/alamance/>

Monday, Wednesday and Friday:  
1:00 to 3:30 PM

Provides food to those in need, along with other services, such as temporary shelter (do not offer housing assistance for those convicted of sex offenses). Bring your prison ID with you to receive service. Clients will be given enough food to last several weeks which would include items like rice, beans, bread, meat, milk, eggs, cereal, fresh produce, and many non-perishable options.

Free

## Food Resources

### **Caring Kitchen**

821 Tucker St.  
Burlington, NC 27215  
336-227-3434

<https://burlingtonassembly.church/caring-kitchen/>

Saturday: 11:30 AM to 12:30 PM  
Sunday: 12:30 to 1:30 PM

Provides hot lunches to people in need in the community. Free  
Volunteers also offer help and encouragement in seeking employment and spiritual guidance.

### **Dream Align Ministries Food Pantry**

124 E. Pine St.  
Graham, NC 27253  
336-270-5238

<https://www.dreamalign.com>

Mondays and Fridays: 10:00 AM to Noon

Provides food assistance to families and individuals in need in the community. Distributes food on a first come first serve basis. Free  
They also have a clothing ministry.

### **Bread of Life Food Pantry at Harvest Baptist Church**

3741 S. Church St.  
Burlington, NC 27215  
336-584-3333

Find them on Facebook at Harvest Baptist Church

Wednesdays from 10:00 AM to Noon

Provides food assistance to families and individuals in need in the community. Distributes food on a first come first serve basis. Free

## Food Resources

### **Southern Alamance Family Empowerment (S.A.F.E.)**

5950 Hwy 87 South  
Graham, NC 27253

336-525-2120

<https://www.safealamance.org>

Tuesday and Saturday: 9:00 AM to Noon (except for the first and fifth Saturdays of each month)

Provides food assistance to families and individuals in need in the community. Distributes food on a first come first serve basis. You can go once a month for assistance. Here's what they provide:

Free

- 2 paper bags of non-perishable items (approx. 40 lbs. each)
- A box of perishable items including milk, meat and eggs. In addition any fruits, vegetables and breads that have been donated.
- If they have pet food, paper products and/or cleaning supplies available, they will offer these as well.

## Medical / Dental Resources

### **Alamance County Health Department**

319 N Graham Hopedale Rd., St. B,  
Burlington, NC 27217

336-227-0101

<https://www.alamance-nc.com/healthdept/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Alamance County.

## Medical / Dental Resources



### **Open Door Clinic of Alamance County**

424 Rudd St.  
Burlington, NC 27217

336-570-9800

<https://opendoorclinic.net>

Tuesday and Wednesday: 9:00 AM to 4:00 PM

Thursday: 9:00 AM to 8:00 PM

Friday by appointment only

Their mission is to “offer free health care services with dignity, professionalism and concern for the uninsured and indigent residents of Alamance County.” They fulfill this by offering healthcare and medications to qualified patients free of charge. They also provide mental health evaluations and counseling. They serve uninsured Alamance County residents age 18 and over that fall at or below 200% of the federal poverty guidelines based on household income.

Assistance is free to those who qualify

### **Medication Management Clinic**

1225 Huffman Mill Rd, Suite 102,  
Burlington, NC 27215

336-538-8440

<https://www.conehealth.com/locations/alamance-regional/community-partners/medication-management-clinic/>

Monday through Friday: 8:30 AM to 4:30 PM (closed one hour for lunch)

Provides life-sustaining medications and medication therapy management to seniors who are in the “doughnut hole” and those who are ages 18 to 65 who do not have insurance.

Assistance is free to those who qualify



## Medical / Dental Resources



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.**



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources

### **Piedmont Rescue Mission**

1519 N. Mebane St.  
Burlington, NC 27216  
336-229-6995

[https://  
www.piedmontrescuemission.org](https://www.piedmontrescuemission.org)

*Administrative Office:*  
Monday through Thursday: 8:00 AM  
to 4:00 PM

Provides a structured Residential program for men 18+ with substance abuse issues who qualify. Residents must agree to program guidelines.

Assistance is free but residents must pay monthly rent once they have obtained employment



### **Mental Health America**

800-969-6642

<https://www.mhanational.org/>

[https://screening.mhanational.org/  
screening-tools/](https://screening.mhanational.org/screening-tools/)

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](https://mhascreening.org)

### **Residential Treatment Services of Alamance (RTSA)**

136 Hall Ave.  
Burlington, NC 27217  
366-227-7417

<http://www.rtsalamance.org>

Always open

Provides mental health and substance abuse treatment, detoxification, and a residential program for men who qualify. Please call for more information or to set up an appointment.

Free

## Mental Health & Substance Abuse Resources

### Hope4NC

855-587-3463

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc>

Available 24/7

Hope4NC is here to connect you with the help you need, whenever you need it, whether that's mental health assistance, substance abuse assistance or if you're having suicidal thoughts.

Assistance is free; some services provided by partner organizations may charge fees. If you don't have health insurance, you may be eligible for behavioral, mental health and substance abuse services. Call Hope4NC for more information.



### Starting Point Rural Harm Reduction Collective

919-590-9512

Find them on Facebook at Starting Point Rural Harm Reduction Collective

Monday through Friday: 7:00 AM to 4:00 PM

Provides outreach, advocacy, and direct services to those impacted by drug use, incarceration, sex work, overdose, and HIV/HCV in a judgment-free environment. This is a mobile unit. They will deliver to you but only by appointment. Ask for Maggie Hart or Ashley Hale.

Free

## Job Training / Job Placement Resources



### NCWorks Career Center

2640 Columbine Lane  
Burlington, NC 27215

336-570-6800

<https://www.ncworks.gov/vosnet>

Monday through Friday: 8:30 AM to 4:45 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

## Job Training / Job Placement Resources

### Vocational Rehabilitation

2615 Alamance Rd.  
Burlington, NC 27215  
336-570-6855

609 Ray St.  
Graham, NC 27253  
336-570-6644

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free



### Sustainable Alamance

715 N. Church St.  
Burlington, NC 27217

336-213-3505

<http://www.sustainablealamance.org>

Monday through Friday: 8:00 AM to 5:00 PM

Sustainable Alamance believes people are a resource and uncovers untapped potential within Alamance county. With the primary focus to help individuals who were formerly incarcerated gain and sustain employment, Sustainable Alamance provides the resources to not only live within community constructs, but contribute to society as well. The phone number provided is for Phil Bowers, the Executive Director of Sustainable Alamance and a good friend of OurJourney's.

Assistance is free

### Hire Dynamics

3555 S Church St.  
Burlington, NC 27215

336-395-0567

<https://hiredynamics.com/locations/burlington-nc/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Requires two IDs (one can be your prison ID)

Free

## Financial Resources



### Operation HOPE

704-680-3163 or  
888-388-4673

<https://operationhope.org/>

Monday through Friday: 8:00 AM to  
5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free



### Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to  
6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

## Transportation Resources

### **Alamance County Transportation Authority (ACTA)**

Pickup and Drop Off spots at several locations throughout Greensboro

336-222-0565

<https://www.acta-nc.com/index.php>

Monday through Friday: 5:00 AM to 5:30 PM

Anyone requiring transportation in Alamance County is eligible to ride the ACTA vans. ACTA provides transportation for general purpose trips, medical trips, and almost any non-emergency trip destination. To schedule a ride call between the hours of 8:00 AM and 5:00 PM Monday through Friday no later than 11:00 AM the day before you need the ride. They will pick you up, take you to your destination and return you.

Fares are \$5.00 one way or \$10.00 for a round trip. Call to see if you qualify for reduced rates.

## Clothing Resources

### **Goodwill Industries Thrift - Alamance County**

3740 S Church St.  
Burlington, NC 27215  
336-417-5980

2320 Maple Ave.  
Burlington, NC 27215  
336-228-0635

841 S Main St.  
Graham, NC 27253  
336-525-5775

<https://www.triadgoodwill.org>

Hours of Operation vary by location

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. There are numerous locations across Alamance County. Go online to find the location closest to you.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

## Clothing Resources

### **Good Samaritan Super Thrift**

1636 N. Church St.  
Burlington, NC 27217

336-229-4900

Find them on Facebook at Good Samaritan Super Thrift

Wednesday through Friday: 9:00 AM to 5:00 PM  
Saturday: 9:00 AM to 2:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. All proceeds support the Piedmont Rescue Mission.

Prices vary depending on item.

### **Living Free Ministries Thrift Store**

521 W. Elm St.  
Graham, NC 27253

336-376-5066

<https://www.livingfreeministries.net/our-stores>

Tuesday through Saturday: 10:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. All proceeds support Living Free Ministries.

Prices vary depending on item.

### **Salvation Army Family Store**

3720 S Church St.  
Burlington, NC 27215

336-350-7447

Find them on Facebook at The Salvation Army Family Store of Burlington, NC

Tuesday through Saturday: 10:00 AM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID.

Prices vary depending on item

## Clothing Resources

### **The Hospice Thrift Store**

2134 Hanford Rd.  
Burlington, NC 27215

336-229-0490

Find them on Facebook at The  
Hospice Thrift Store

Tuesday through Saturday: 10:00 AM  
to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. All proceeds support AuthoraCare Collective's hospice programs.

Prices vary depending on item



### **Directory for Alamance County Agencies:**

Alamance County Probation Department	321 Prison Camp Rd. Graham, NC 27253	336-570-6847
Alamance County DMV	111 E Cres Square Dr. Graham, NC 27253	336-570-6811
Alamance County Dpt. of Social Services	319 N Graham Hopedale Rd. Burlington, NC 27217	336-570-6532

### **Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

### **Other Organizations that Offer Assistance:**

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at <https://988lifeline.org/>.

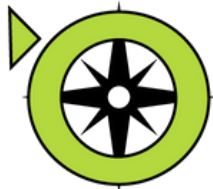
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Alamance County (for all military veterans): 336-570-6764 or 336-570-2361 or online at <https://www.alamance-nc.com/veterans/>.

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 252-220-9516 or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



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