



# Reentry Resource Guide for Iredell County



**2023**




now with partner info!

## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.exploremorenc.com](http://www.exploremorenc.com)



## Resource Guide - Iredell County

The service providers listed below are for Iredell County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Iredell County not listed. Please call 704-220-9516 or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Iredell County.

### One-Stop Resource Centers



#### **Piedmont Triad Regional Council - Project Reentry**

124 4th Crescent Place  
Statesville, NC 28625

704-873-5005 Extension 11409

[www.ptrc.org/services/criminal-justice/project-re-entry](http://www.ptrc.org/services/criminal-justice/project-re-entry)

Monday through Friday: 8:30 AM to 5:00 PM

Provides individual case management/transition planning, deinstitutionalization counseling, employment and vocational training, mental health and substance abuse treatment referrals, housing referrals, basic needs and transportation assistance, family reunification support.

Call to schedule appointment. Ask for Wendy Martin, Reentry Specialist.

Partners with the Goodwill Career Center program.

Assistance is free; some services provided by partner organizations may charge fees

#### **United Way of Iredell County**

305 N Center St.  
Statesville, NC 28677

704-872-3000

<https://uwiredell.org/>

Monday through Thursday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Iredell County. In addition to calling the number provided for the Iredell office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### **Fifth Street Ministries**

1421 Fifth St.  
Statesville, NC 28677

704-872-4045

[https://  
www.fifthstreetministries.com/](https://www.fifthstreetministries.com/)

Always open

Provides the basic needs of the homeless and working poor in our community, including night shelter, transitional housing, food, clothes, nurse clinic, counseling and more.

You will be assigned a case manager who will help you set goals and help you work toward those goals. There is limited transportation to doctor's appointments and hospital visits. They also provide internet access for job searches and housing searches. They also offer laundry facilities, a clothing closet and necessary toiletries.

Their Community Kitchen serves three hot meals every day of the year, including breakfast for the transitional home residents and lunch and dinner for anyone else in the community.

Assistance is free

### **Yokefellow Ministry - Greater Statesville**

1380 Shelton Ave.  
Statesville, NC 28677

704-872-7677

[https://  
www.yokefellowstatesville.org/](https://www.yokefellowstatesville.org/)

Tuesday and Wednesday: 11:30 AM to 2:30 PM

Thursday: 2:30 PM to 4:30 PM

Friday: 9:30 AM to 11:30 AM

Provides assistance to those in need in several ways, including food, pharmacy, rent, utilities, clothing, household items, diapers and wipes. Emergency assistance is always available. Their mobile food truck stops twice a month at Scotts Creek United Methodist and Cool Springs United Methodist. They also operate a thrift store (see **Clothing Resources**).

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers



### Crossroads Reentry

PO Box 861  
Huntersville, NC 28070

704-499-1332

<https://www.crossroadsreentry.org/>

Call for Hours of Operation

Offers a wide variety of services to those returning from prison: any need, anywhere. They specialize in helping you locate transitional housing. Call and leave a message for Jeff Cloud and he will call you back promptly.

Assistance is free; some services provided by partner organizations may charge fees

### The Christian Mission

266 N Broad St.  
Mooresville, NC 28115

704-664-2357

<https://thechristianmission.org/>

#### *Office Hours:*

Tuesday through Friday by appointment only

#### *Food Pantry Hours:*

Tuesday through Friday: 9:00 AM to 5:15 PM

Provides assistance in three categories:

#### **Crisis Assistance**

To ensure food security for our clients, we provide access to our full pantry twice per month. Clients can also use our Resource Store to obtain free clothing and household goods.

The Christian Mission also offers rent and utility assistance to prevent homelessness and utility disconnections.

#### **Ongoing Stabilization**

Once a trust-built relationship is formed, the Mission provides ongoing stabilization through Case Management, Senior Companions, Drive to Thrive, and referrals.

#### **Individual Betterment**

When clients are ready, the Mission runs individual betterment programs, including poverty alleviation programming for all ages (NETworX), mentoring, skill building, and substance use support (e.g. education, treatment, mental health, and peer support).

Assistance is free; some services provided by partner organizations may charge fees

## Food Resources

### **Iredell Christian Ministries Food Pantry & Crisis Center**

752 Old Salisbury Rd.  
Statesville, NC 28677

704-924-6700

<http://www.iredellcm.org/>

Monday through Wednesday: 9:30 AM to Noon  
Thursday: 1:00 PM to 3:30 PM  
Friday: 9:00 AM to 10:30 AM

Provides free food to those in need in Iredell County. Clients must register 30 minutes before closing to be able to shop in the pantry. Those who arrive with less than 30 minutes remaining before closing will receive a box of food that was prepared in advance. Every Friday they give out any food that was left over to anyone who shows up. They also provide limited financial assistance for utility payments, rent, medication and other emergency needs. They have staff on hand who will listen to you and provide counsel, as well as referrals to other organizations in the community.

Free

### **Salvation Army Iredell County**

1361 Caldwell St.  
Statesville, NC 28677

704-872-5623

<https://southernusa.salvationarmy.org/iredell/>

Monday through Thursday: 9:00 AM to 4:00 PM

Provides food and other services to those in need in Iredell County.

Free

## Food Resources

### Feed NC Grassroots Grocery

2456 Charlotte Hwy  
 Mooresville, NC 28117

704-660-9010

[https://www.feednc.org/  
grassrootsgrocery](https://www.feednc.org/grassrootsgrocery)

Monday through Friday: 8:00 AM to  
 4:00 PM

Provides supplementary food assistance to the families of Iredell County who are struggling financially (one appointment per week per household). Eligible members are able to receive \$150-\$200 in groceries every week. Foods that are regularly available include fresh produce (fruits and vegetables), meats, frozen meals, prepared deli foods, canned goods, snacks, and toiletries.  
 You must fill out an online application or visit the store and fill out an application.

Free

## Medical / Dental Resources

### Iredell County Health Department

318 Turnersburg Hwy  
 Statesville, NC 28625

704-878-5300

[https://www.iredellcountync.gov/  
161/Health-Department](https://www.iredellcountync.gov/161/Health-Department)

Monday through Friday: 8:00 AM to  
 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Also offers dental care. Will help with referrals to other health care providers in Iredell County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare, and private insurances.

## Medical / Dental Resources

### **Kintegra Family Medicine – Statesville**

1022 Shelton Ave.  
Statesville, NC 28677

704-838-1234 (Office)  
704-874-3316 (Appointments)

<https://www.kintegra.org/locations/kintegra-family-medicine-statesville/>

Monday through Friday: 8:00 AM to 6:00 PM

*Pharmacy Hours:*

Monday through Friday: 8:00 AM to 5:00 PM  
(Closed one hour for lunch)

Services include primary care, medication assistance, behavioral health counseling, diabetes management, and behavioral health medication management for adults and children. They also have a dentist office (see below).

Fee based on a sliding scale (what you can afford). They accept all forms of insurance and also offer state funding for the uninsured

### **Kintegra Family Dentistry – Statesville**

518 Brookdale Dr.  
Statesville, NC 28677

704-838-1108

<https://www.kintegra.org/locations/kintegra-family-dentistry-statesville/>

Monday through Thursday: 8:00 AM to 5:00 PM  
Friday: 7:00 AM to 3:00 PM  
(Closed one hour for lunch from Noon until 1:00 PM)

Dental services for adults and children include exams, extractions, first time infant exams, fillings, fluoride varnish, primary crowns, routine cleaning and sealants.

Fee based on a sliding scale (what you can afford). They accept all forms of insurance and also offer state funding for the uninsured



## Medical / Dental Resources



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 704-220-1956 to learn more.**



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free to those who qualify

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources

### Daymark Recovery Services - Iredell Center

318 Turnersburg Highway  
Statesville, NC 28625

704-873-1239  
866-275-9552 (24 Hr. Crisis Hotline)

<http://www.daymarkrecovery.org/locations/iredell-center>

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability.

Fees are based on a sliding scale based on income



### Celebrate Recovery - Christ Church

2172 Wilkesboro Hwy  
Statesville NC, 28625

828-294-6858

<https://christnc.com/celebrate-recovery>

Every Thursday beginning at 6:15 PM

Celebrate Recovery is a community of strugglers that come together to explore honestly about their pain, and the negative ways that pain shapes their self-image and how they see God and others. It uses 8 Recovery Principles and 12 Steps.

Free

### McLeod Center MAT

636 Signal Hill Dr. Extension  
Statesville, NC 28625

704-332-9001 Extension 2528 or  
704-871-2992

<https://www.mcleodcenters.org/wp/medication-assisted-treatment/>

Monday through Friday: 5:00 AM to 11:00 AM

Saturday and Sunday: 6:00 AM to 9:00 AM

Offers a Medication Assisted Treatment (MAT) program for those struggling with opioid addiction.

They also offer individual and group counseling.

Fees are based on a sliding scale based on income

## Job Training / Job Placement Resources



### **NC Works Career Center - Statesville**

133 Island Ford Rd.  
Statesville, NC 28625

704-878-4241

<https://www.ncworks.gov/>

Monday through Thursday: 8:00 AM to 4:30 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job. They are also a terrific source for other reentry resource information and referrals. Free

### **Vocational Rehabilitation**

2042 Davie Ave.  
Statesville, NC 28625

704-380-6660

[www.ncdhhs.gov/divisions/vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. Free

### **Goodwill's Career Connection Center**

124 Fourth Crescent Place  
Statesville, NC 28625

704-873-5005

<https://www.goodwillnunc.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers personalized services to help in job search and job search preparation including:

- resumé writing assistance
- application assistance
- skills assessment
- career coaching
- access to computers
- help with interviewing skills
- job placement services

This facility hosts job fairs and hiring events. They also provide resources to Continuing Education as they partner with Mitchell Community College in the endeavor to provide job readiness to participants. Free

## Job Training / Job Placement Resources

### MegaForce Staffing

205 Eastside Dr.  
Statesville, NC 28625

704-872-0132

<https://www.megaforce.com/>

Monday through Friday: 8:00 AM to  
5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Requires two IDs.

Free

## Financial Resources



### Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to  
5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### Iredell County Area Transportation Services (ICATS)

*Main Office:*

2611 Ebony Circle  
Statesville, NC 28625

704-873-9393

<https://www.rideicats.com/>

Monday through Friday: 6:00 to 6:00  
PM

Iredell County Transportation Services (ICATS) provides transportation for Iredell County citizens. ICATS provides door-to-door services, but you must schedule your trip at least 48 hours before you need transportation by calling between 6:00 AM and 3:00 PM Monday through Friday. They also provide transportation for those who need a ride to and from work.

Fares begin a \$1.00 per boarding and may cost more, depending on destination

## Clothing Resources

### Goodwill Thrift Store

103 Northcross Lane  
Statesville, NC 28625  
704-871-2629

522 N Main St.  
Troutman, NC 28166  
704-528-6806

1086 River Hwy  
Mooresville, NC 28117  
704-658-1506

<https://www.goodwillnwc.org/shop/>

Monday through Saturday: 10:00 AM  
to 8:00 PM  
Sunday: 1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

### Yokefellow Thrift Store

1386 Shelton Ave.  
Statesville, NC 28677  
704-872-1459

Find them on Facebook at  
Yokefellow Thrift Store

Monday through Saturday: 10:00 AM  
to 5:00 PM

Offers previously-owned clothing, shoes, furniture, electronics and other items at extremely low prices. All proceeds support Yokefellow Ministry - Greater Statesville.

Prices vary depending on item.

## Clothing Resources

### **Dragonfly Mission Thrift Store**

215 S Eastway Dr.  
Troutman, NC 28166

704-876-1803

Find them on Facebook at Dragonfly  
Christian Mission Store

Tuesday through Saturday: 10:00 AM  
to 3:00 PM

Offers previously-owned clothing,  
shoes, furniture, electronics and  
other items at extremely low  
prices.

Prices vary depending  
on item.

### **Special Treasures**

214 N Center St.  
Statesville, NC 28677

704-873-7015

<https://www.special-treasures.org/>

Wednesday through Friday: 11:00  
AM to 6:00 PM  
Saturday: 10:00 AM to 5:00 PM

Offers previously-owned clothing,  
shoes, furniture, electronics and  
other items at extremely low  
prices. All proceeds support local  
youth foster programs.

Prices vary depending  
on item.

**Directory for Iredell County Agencies:**

Iredell County Probation Department	226 N Tradd St. Statesville, NC 28677	704-878-4223
Iredell County DMV	905 Carolina Ave. N. Statesville, NC 28677	704-878-4220
Iredell County Dpt. of Social Services	549 Eastside Dr. Statesville, NC 28625	704-873-5631

**Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

**Other Organizations that Offer Assistance:**

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

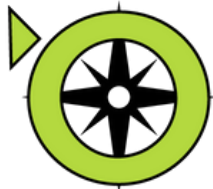
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Lincoln County (for all military veterans): 704-878-3135 or online at <https://www.iredellcountync.gov/426/Veterans-Services>

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



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