



# Reentry Resource Guide for Brunswick County



**2023**




## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [brunswickcountychamber.org](http://brunswickcountychamber.org)



## Reentry Resource Guide - Brunswick County

The service providers listed below are for Brunswick County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Brunswick County not listed. Please call 252-220-9516 or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Brunswick County.

### One-Stop Resource Centers

#### United Way - Cape Fear

127 Grace St.  
Wilmington, NC 28401

910-798-3900

[www.uwcfa.org](http://www.uwcfa.org)

Call for Hours of Operation

Provides support to dozens of member agency programs in Brunswick County. In addition to calling the number provided for the Brunswick office, you can get assistance by calling the United Way hotline by dialing 211. You may not be able to travel to their Wilmington location, since it's in neighboring New Hanover County, but they have a list of partner agencies in Brunswick County that can help you.

**Always ask your Parole Officer before leaving Brunswick County.**

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### **Brunswick County Streetreach**

222 Division Dr.  
Wilmington, NC 28401

910-889-1140

[nhcreentry.org](http://nhcreentry.org)

Monday, Tuesday, Thursday and  
Friday: 9:00 AM to 5:00 PM

Offers all kinds of emergency assistance, including temporary shelter, food, clothing, some transportation and ongoing mentorship. They provide a free hot meal every Monday from 11:30 AM to 1:30 PM and also have a drive-through food service every Friday from 4:30 to 6:30 PM. You'll need to call for information about locations because they provide different services at different places throughout the county.

Assistance is free

### **Brunswick Family Assistance**

*Shalotte Office:*  
4600-10 Main St.  
Shalotte, NC 28470  
910-754-4766

Monday, Tuesday, Thursday: 9:00  
AM to 4:30 PM  
Wednesday: 1:00 PM to 4:30 PM  
Friday: 9:00 AM to 3:00 PM

*Leland Office:*  
324-I Village Rd.  
Leland, NC 28451  
910-408-1700

Monday through Thursday: 9:00 AM  
to 4:30 PM  
Friday: 9:00 AM to 3:00 PM

<https://brunswickfamily.org>

Offers several programs to help those in need, including food and clothing assistance, job training assistance, limited medical and prescription refill assistance, and some rental and utility assistance. Emergency assistance depends on available funds when you apply. Call for more information or to arrange for a consultation.

Assistance is free;  
some services provided  
by partner  
organizations may  
charge fees

## Food Resources

### **Loaves & Fishes**

1672 Mt. Pisgah Rd.  
Supply, NC 28462

910-269-1315 or  
910-880-2473

<http://brunswickislandsbaptist.com/loavesfishes/>

The first and third Tuesdays of every month from 8:00 to 10:30 AM

Provides food to those in need. Free  
You must provide the following: name, address, phone number (if you have one) and the names and birthdates of all members of your household. You don't need food stamps.

Loaves & Fishes is a ministry of the Brunswick Island Baptist Church.

Ask for Mike or Joan Hayes.

### **The Lord's Food Pantry**

3610 Express Dr.  
Shalotte, NC 28470

910-579-4684

[www.thelordsfoodpantry.org](http://www.thelordsfoodpantry.org)

Every Saturday from 10:00 AM to Noon

Provides food (enough for at least three days) and other assistance to those in need. Free

### **Southport, Oak Island Interchurch Fellowship Food Pantry (SOIIFP)**

249 West Boiling Spring Rd.  
Boiling Spring Lakes, NC 28461

910-845-2320

<https://soiicf.org>

Tuesday and Saturday: 9:00 to 11:15 AM

Thursday: 5:00 to 7:00 PM

Provides food to those in need. Free  
They specifically help those in the three towns of Southport, Oak Island and Boiling Springs Lake, but will help anyone once and also recommend other food banks. Must bring your ID with you (they do accept a prison ID).

## Medical / Dental Resources

### **Brunswick County Health Department**

25 Court House Dr NE, Bldg. A  
Bolivia, NC 28422

910-253-2250 or  
888-428-4429

[www.brunswickcountync.gov/health/](http://www.brunswickcountync.gov/health/)

Monday through Friday: 8:30 AM to  
5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations.

Free



### **NC MedAssist**

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 919-220-1956 to learn more.**

## Medical / Dental Resources

### New Hope Clinic

*Main Location:*  
201 W Boiling Spring Rd.  
Southport NC 28461

*Satellite Location:*  
4600-10 Main St.  
Shallotte NC 28470

910-845-5333

<https://newhopeclinicfree.org>

Monday through Wednesday: 8:00 AM to 5:00 PM  
Friday: 8:00 AM to 12:00 PM

Provides a broad range of effective, evidence-based substance use, mental health, crisis intervention, justice, and wellness services to persons in need, including prescription medication refill. They also offer some dental care but only by appointment. Specializes in helping those who are uninsured. They want you to call for an initial consultation but then you will need to fill out their application online.

Free (but only for those who are uninsured and who qualify)



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 919-220-1956 to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources



### Coastal Horizons

Highway 17 South  
120 Coastal Horizons Drive  
Shallotte, NC 28470

910-754-4515

[coastalhorizons.org](http://coastalhorizons.org)

Monday through Friday: 8:00 AM to 5:00 PM  
(Walk-ins accepted up until 4:00 PM)

Provides a broad range of effective, evidence-based substance use, mental health, crisis intervention, justice, and wellness services to persons in need, including prescription medication refill. Call to set up an appointment to register for assistance. They do take walk-ins also, but they recommend that you arrive early.

Fee based on a sliding scale (what you can afford). They accept all forms of insurance and also offer state funding for the uninsured

## Mental Health & Substance Abuse Resources

### Anchor Initiative

70 Stamp Act Dr.  
Bolivia, NC 28422

910-363-7880

[www.brunswicksheriff.com/  
community-programs/anchor-  
initiative](http://www.brunswicksheriff.com/community-programs/anchor-initiative)

Offers help to those who are addicted to drugs. This program is operated by the Brunswick County Sheriff's Office. Call to set up an appointment for an initial consultation. Once they assess your needs they'll work with you to set up treatment and even provide you with transportation so that you can keep your treatment appointments.

The address given is for the Sheriff's Office.

The program strives to keep the cost low or even provide services free as long as they have funding

## Job Training / Job Placement Resources

### Vocational Rehabilitation

3340 Jaeckle Dr # 201  
Wilmington, NC 28403

910-251-5710 or 910-746-6800

[www.ncdhhs.gov/divisions/  
vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to  
5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. This is the information for the office in Wilmington.

**Always ask your Parole Officer  
before leaving Brunswick  
County.**

Free



### NCWorks Career Center - Brunswick County

5300-7 Main St.  
Shalotte, NC 28470

910-754-6120

[www.ncworks.gov](http://www.ncworks.gov)

Monday through Friday: 8:30 AM to  
4:30 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for finding a Job.

Free



## Job Training / Job Placement Resources

### **Carolinas Staffing Solutions**

4480 Main St.  
Shallotte, NC 28470

910-754-5393

[www.carostaff.com](http://www.carostaff.com)

Monday through Friday: 8:00 AM to  
5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Also offer day-labor jobs.

Free

## Financial Resources



### **Operation HOPE**

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to  
5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Financial Resources



### Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. You can even open an account without having any money, so that as soon as you find a job you'll have a financial account already in place. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**. Please note: This account does not come with a credit card but with a debit card. A debit card allows you to pay for services and withdraw money using funds already in your account.

There are no fees to open or maintain an account

## Transportation Resources

### Brunswick Transit System (BTS)

5040 Main Street  
Shallotte, NC 28470

910-253-7800 or  
877-754-2764

<http://www.brunswicktransit.org>

Office Hours:  
Monday through Friday: 8:00 AM to 4:30 PM

Provides non-emergency van transportation for any Brunswick County resident. You must call and schedule your trip ahead of time (they recommend 48 hours before). They'll pick you up, take you to your destination and bring you back.

Fare is \$3.00 per trip; must have exact change

## Clothing Resources

### **Goodwill Industries of Eastern NC**

2050 Olde Regent Way  
Leland, NC 28451

910-371-0270

[www.gienc.org](http://www.gienc.org)

Monday through Friday: 9:00 AM to  
8:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

### **CIS Thrift Store**

*Boiling Springs Lake Location:*  
3000 George II Hwy  
Boiling Spring Lakes, NC 28461  
910-845-3555

*Leland Location:*  
117-I Village Rd.  
Leland, NC 28451  
910-769-6956

*Southport Location:*  
1635 N. Howe St.  
Southport, NC 28461  
910-457-7008

*Sunset Beach Location:*  
1780-8 Chandlers Lane  
Sunset Beach, NC 28468  
910-579-2300

Monday through Saturday: 10:00  
AM to 5:00 PM

<https://cisbrunswick.org/thrift-shops/>

Offers gently used high-quality clothing, housewares, furniture, books, collectibles and other items. Profits from all four CIS Thrift Stores go to provide funding for the Communities In Schools of Brunswick County.

Prices vary depending on item

## Clothing Resources

### Hope Chest Thrift Store

*Leland Location:*  
112 Village Rd NE  
Leland, NC  
910-371-0058

Monday through Saturday: 10:00 AM  
to 5:00 PM

*Oak Island Location:*  
5602 Oak Island Drive  
Oak Island, NC  
910-278-7781

Monday through Saturday: 10:00 AM  
to 5:00 PM

*Bolivia Location:*  
604 Ocean Hwy East  
Bolivia, NC  
910-842-6950

Monday through Saturday: 9:30 AM  
to 5:00 PM

<https://hopeharborhome.org/hope-chest-thrift-stores/>

Offers gently used high-quality clothing, housewares, furniture, books, collectibles and other items. Profits from the Hope Chest Stores – located in Leland, Supply and Oak Island – provide vital financial support for Hope Harbor Home’s programs, domestic violence victims and their children.

Prices vary depending on item

### Directory for Brunswick County Agencies:

Brunswick County Probation Department	310 Government Center Dr NE, St. 8 Bolivia, NC 28422	910-755-3411
Brunswick County DMV	5298 Main St. Shallotte, NC 28470	910-754-5114
Brunswick County Dpt. of Social Services	60 Government Center Dr NE, Building B Bolivia, NC 28422	910-253-2077

### Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

### Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

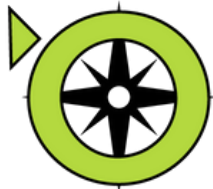
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Brunswick County (for all military veterans): 910-253-2233 or online at <https://www.brunswickcountync.gov/veterans-services/>

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 252-220-9516 or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



**OurJourney**  
**PO Box 2862**  
**Rocky Mount, NC 27802**