



# Reentry Resource Guide for Edgecombe County



**2024**



## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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## Resource Guide - Edgecombe County

The service providers listed below are for Edgecombe County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Edgecombe County not listed. Please call 252-220-9516 or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Edgecombe County.

**NOTE: Part of Rocky Mount is in Edgecombe County, so please contact your parole officer if you're unsure if an agency, organization or business listed below is located in Edgecombe County.**

### One-Stop Resource Centers



#### **NEW Reentry Council**

1100 Eastern Ave., Suite 101  
Nashville, NC 27856

252-567-2819

<https://www.ncreentry.org>

Monday through Friday: 8:30 AM to 5:00 PM

NEW Reentry Council provides referral assistance and comprehensive case management supportive service assistance for the formerly incarcerated in Nash, Edgecombe or Wilson counties. Areas of support include:

- Assistance with purchasing work clothing, tools, equipment, hygiene items; education and vocational training support, including tuition assistance or school supplies
- Transportation assistance for job searches, interviews, work or class.
- Emergency rental assistance.
- Comprehensive case management, including risk/needs assessment, job search assistance, financial planning/budgeting, and referral services for many other needs.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### Urban Community Ministries

916 Branch St.  
Rocky Mount, NC 27801

252-985-0078  
252-985-1650 (Shelter)

<http://unitedcommunityministries.org>

Monday through Friday: 9:00 AM to 5:00 PM

Provides assistance to those in need through several programs, including: CAP (Clothing Assistance Program); Life Skills Program; Christ CAN, which assists people with rent, utilities, heaters, air conditioners, gas for transportation and spiritual counsel; Food Distribution Program; Road to Self-Sufficiency Program, which helps the homeless overcome barriers to housing. They also serve daily hot meals and provide temporary, emergency shelter. Must provide ID (prison ID is not accepted). Must be vaccinated for Covid.

Assistance is free for those who qualify; some services provided by partner organizations may charge fees

### United Way Tar River Region

2501 Sunset Ave.  
Rocky Mount, NC 27804

252-937-2213

<https://www.unitedwaytrr.org/>

Monday through Thursday: 8:30 AM to 5:00 PM  
Friday: 8:30 AM to 1:00 PM

Provides support to dozens of member agency programs in Edgecombe County. In addition to calling the number provided for the Edgecombe office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

### The Reach Center

921 Hunter Hill Rd.  
Rocky Mount, NC 27804

252-937-2942

<https://www.myreachnc.com>

Monday through Wednesday: 8:00 AM to 5:00 PM

Provides assistance with the following: Food Security, Homelessness Prevention (rent and utility assistance, hotel for fire victims, when funding available), Prescription Medication and Covid Tests and Free Hygiene Kits). No walk-ins allowed. You must call to schedule an appointment. They provide a food box by drive-through at 11:00 AM on the first Thursday of every month, but must call ahead.

Assistance is free for those who qualify

## One-Stop Resource Centers



### Opportunity Industrialization Center (OIC) Rocky Mount

402 E. Virginia St.  
Rocky Mount, NC 27801

252-977-3730

<https://oicone.org>

Monday through Friday: 8:00 AM to 5:00 PM

Offers a job training and assistance program specifically designed for those returning from prison. Also has a location in Wilson.

Free

### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



### Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?  
Do you need a job?  
Do you need inspiration?  
Do you need to connect?



Visit [www.GoFurtherConnect.com](http://www.GoFurtherConnect.com)  
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

## One-Stop Resource Centers



### Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

## Food Resources

### Salvation Army of Nash, Edgecombe & Wilson Counties

1000 Hunter Hill Rd.  
Rocky Mount, NC 27804

252-446-4496

<https://southernusa.salvationarmy.org/nash-edgecombe-wilson/>

Monday through Friday: 9:00 AM to 4:00 PM

Provides food to those in need, along with other services. Bring your prison ID with you to receive service.

Free

### A Touch of the Father's Love

5193 Momeyer Way  
Nashville, NC 27856

252-343-3362 (Office)  
252-377-2209

<http://atouchofthefatherslove.org>

Wednesday and Saturday from 9:00 to 11:00 AM

Provides food and other assistance to those in need.

Free

## Medical / Dental Resources

### **Edgecombe County Health Department**

155 Atlantic Ave.  
Rocky Mount, NC 27801

252-985-4100  
252-985-1149 (Appointments)

[https://  
www.edgecombecountync.gov/  
departments/health\\_department/  
index.php](https://www.edgecombecountync.gov/departments/health_department/index.php)

Monday through Friday: 8:00 AM to  
5:00 PM

Offers assistance with a variety of Free  
basic health needs, including  
disease prevention and others.  
Also offers free HIV and other  
STD testing and free COVID  
testing and vaccinations. They  
also provide emergency dental  
care.  
Will also help with referrals to  
other health care providers in  
Edgecombe County.



### **OIC Family Medical Center – Happy Hill Medical Office**

300 N. Grace St.  
Rocky Mount, NC 27804

252-210-9015

<https://oicmedical.com>

Monday through Saturday: 8:00 AM  
to 8:00 PM  
Sunday: 10:00 AM to 6:00 PM

The Happy Hill Medical Office in  
Edgecombe County houses  
primary care providers, Dentist &  
Dental Hygienist, Pharmacists &  
Techs, Integrated Behavioral  
Health clinicians and the  
associated clinical support staff.  
Bring ID with you.

Fee based on a sliding  
scale (what you can  
afford).

## Medical / Dental Resources



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.**



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.**



## Mental Health & Substance Abuse Resources



### OIC Behavioral Health – Happy Hill Medical Office

90 Gardian Court  
Rocky Mount, NC 27804

252-212-3350

<https://oicbehavioralhealth.org>

Monday through Saturday: 8:00 AM to 8:00 PM  
Sunday: 10:00 AM to 6:00 PM

Provides mental and behavioral health assistance and substance abuse assistance.  
Must call to schedule an appointment.  
Application forms are available on their website.

Fee based on a sliding scale (what you can afford).



### The Anchor Holds

252-289-5601

<https://nasen.org/sep/the-anchor-holds-inc>

Sunday through Saturday: 10:00 AM to 6:00 PM

Offers mobile Syringe Exchange Program, Narcan distribution, information on recovery resources and the never use alone resource in Edgecombe County NC. Here's a list of what they do:

- Delivery Services
- Fentanyl Test Strips/Education
- MAT Education/Referrals
- Naloxone Distribution/Overdose Ed.
- Safe Sex Items
- Syringe Services

Call or text.

Free

### Rocky Mount Treatment Center

104 Zebulon Court  
Rocky Mount, NC 27804

252-972-4357  
252-343-5223 (After Hours Crisis Line)

<https://www.rockymountncdrugrehab.com>

Monday through Friday: 6:00 AM to Noon  
Saturday and Sunday: 7:00 AM to 9:00 AM

Provides assistance to help you overcome heroin or opioid drug addiction with drug treatments, therapy, and a variety of other rehabilitation services.  
Bring your ID with you (they will accept your prison ID).  
New clients must come in for initial consultation on Thursdays at 5:30 AM.  
There's a one-time fee of \$40 to become a new patient.  
Call before making the trip to make sure they're seeing new clients that day.

Fees are on a sliding scale (based on what you can afford). No one is turned away because of lack of money

## Mental Health & Substance Abuse Resources



### Edgecombe County EMS

400 E. Walnut St.  
Tarboro, NC 27886

252-544-8155

[https://  
www.edgecombecountync.gov/  
departments/emergency\\_services/  
index.php](https://www.edgecombecountync.gov/departments/emergency_services/index.php)

Available 24/7

Provides services for those who use drugs and have an emergency. They can also refer you to a local program that can help you on your path to wellness. Dalton Barrett is their Community Paramedic Program Manager.

Free

### Christian Fellowship Home

301 South Grace St.  
Rocky Mount, NC 27804

252-977-1273

<https://cfhrockymountnc.com/>

Available 24/7

This is a residential support program for men who want to stay clean from drugs. Beyond basic life necessities, three meals a day and shelter, they also provides residents with transportation, in-house volunteer opportunities, and peer community support. All residents must remain 100% abstinent from prohibited substances during their stay. Since they encourage residents to resolve their personal legal issues, they offer limited legal assistance. They also provide referrals to critical support services for employment, counseling services, medical services, food and nutrition services, and disability determination services.

Free

### Heels Care Network

[https://care.unc.edu/resource/  
mental-health-gps/](https://care.unc.edu/resource/mental-health-gps/)

This is an online network of North Carolina and national mental health resources and support groups.

Access is free; some providers listed may charge fees for their services

## Mental Health & Substance Abuse Resources



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](https://mhascreening.org)

## Job Training / Job Placement Resources



### NCWorks Career Center

793 Country Club Rd.  
Rocky Mount, NC 27809

252-467-9300

<https://www.ncworks.gov/>

Monday through Friday: 8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job. Free

### Vocational Rehabilitation

201 St Andrews St.  
Tarboro, NC 27886

252-977-2112

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. Free

## Job Training / Job Placement Resources



### Peace Makers

2221 W. Raleigh Blvd.  
Rocky Mount, NC 27803

252-212-5044

<https://rockymountpeacemakers.org/hometown-hires/>

Monday through Thursday: 8:30 AM to 5:30 PM  
Friday: 8:30 AM through 4:00 PM  
Saturday: 10:00 AM through 3:00 PM

Offers a training and employment program called Hometown Hires that seeks to partner with families and individuals as they move out of generational poverty through job training, education and a network of community partners. They help break down employment barriers for people with criminal backgrounds and/or histories of drug abuse, domestic violence and homelessness. Free

### Holden Temporaries, Inc.

3024 Zebulon Rd.  
Rocky Mount, NC 27804

252-451-0004

<https://holdentemporaries.net>

Monday through Friday: 7:30 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Requires two IDs (they will not accept your prison ID). Free



### When People Work (WPW)

*Wilson Office*  
2270 Nash St. N  
Wilson, NC 27896

252-289-9993

<https://www.whenpeoplework.org/>

Monday through Friday: 8:00 AM to 5:00 PM

When People Work (WPW) creates person-centered plans for justice impacted citizens and veterans that help them re-enter society. They provide job-training, jobs, housing, legal services, medical and mental health services, substance abuse counseling, financial literacy, education and transportation. There office is in Wilson, but they may be able to help you in Edgecombe County if you'll call. Assistance is free; some services provided by partner organizations may charge fees

**Always contact your Parole Officer before leaving Edgecombe County.**

## Job Training / Job Placement Resources



### Turning Point Workforce Development Board

1151 Falls Rd.  
Rocky Mount, NC 27804

252-443-6175

<https://turningpointwdb.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Provides hands-on assistance to those looking for a new career or who need training for job readiness.

Prince Williams is the Business Engagement Coordinator and a reentry support specialist.

Free

## Financial Resources



### Operation HOPE

704-680-3163

<https://operationhope.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### Tar River Transit

*Main Office:*

100 Coastline St., Suite 315  
Rocky Mount, NC 27802

Exact Pickup and Drop Off spots at several locations throughout Edgecombe County

252-972-1174

<https://tarrivertransit.org>

General Services Hours

Monday through Friday: 6:45 AM to 6:45 PM

Saturday: 9:15 AM to 5:45 PM  
(No service on holidays)

Exact Pickup and Drop Off times vary depending on route

Provides public transportation throughout Rocky Mount with one route that travels to Nashville. Visit their website for specific route maps and times. Visit their website for route times and locations.

Fare is \$1.25

## Clothing Resources

### Goodwill Industries of Rocky Mount

2824 Zebulon Rd.  
Rocky Mount, NC 27804

252-446-4639

<https://www.gienc.org/store/rocky-mount>

Monday through Friday: 9:00 AM to 8:30 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. There are numerous locations across Nash and Edgecombe Counties. Go online to find the location closest to you.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

## Clothing Resources

### Salvation Army of Nash, Edgecombe & Wilson Counties

1000 Hunter Hill Rd.  
Rocky Mount, NC 27804

252-446-4496

<https://southernusa.salvationarmy.org/nash-edgecombe-wilson/>

Monday through Friday: 9:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID. Get an extra 25% off all clothes every Wednesday.

Price varies by item

### Injoy Thrift Store

1020 Liberty Lane  
Rocky Mt, NC 27804

252-442-8484

<https://injoythrift.com/locations/injoy-thrift-store-rocky-mount-nc/>

Monday through Saturday: 10:00 AM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. Operated by several local churches.

Price varies by item



### The Light House Thrift Store

3217 Sunset Ave.  
Rocky Mount, NC 27804

252-885-8170 (Chris Hall)

Find them on Facebook at Jesus's Light House (The Light House)

Mondays, Tuesdays, Thursdays, Fridays and Saturdays: 9:00 AM to 6:00 PM

Wednesdays: 9:00 AM to 4:00 PM

Offers previously-owned clothing, furniture, toys and other items at extremely low prices. Operated by Redemption Place, a Christian residency program in Rocky Mount founded by former Nash Correctional Institution volunteer Chris Hall. Justin Moore, a former Nash prisoner and Chief Operating Officer for OurJourney, serves as Assistant Director at Redemption Place.

Price varies by item

**Directory for Edgecombe County Agencies:**

Edgecombe County Probation Department	305 Cokey Rd. Rocky Mount, NC 27804	252-446-2604
Edgecombe County DMV	2617 N Wesleyan Blvd. Rocky Mount, NC 2780	252-442-8905
Edgecombe County Dpt. of Social Services	3003 N Main St. Tarboro, NC 27886	252-641-7611

**Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

**Other Organizations that Offer Assistance:**

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

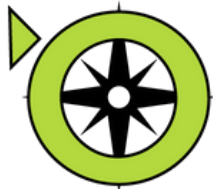
Veterans Resources in Edgecombe County (for all military veterans): 252-641-6286 or online at [https://www.edgecombecountync.gov/departments/veterans\\_office/](https://www.edgecombecountync.gov/departments/veterans_office/)

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).







**OurJourney**  
**PO Box 2862**  
**Rocky Mount, NC 27802**