



# Reentry Resource Guide for Cherokee County



**2023**




now with partner info!

## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.tripadvisor.com](http://www.tripadvisor.com)



## Resource Guide - Cherokee County

The service providers listed below are for Cherokee County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Cherokee County not listed. Please call 828-220-9516 or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Cherokee County.

### One-Stop Resource Centers

#### **United Way of Cherokee & Clay Counties**

40 Peachtree St.  
Murphy, NC 28906

828-835-8830

<https://www.unitedway.org/local/united-states/north-carolina/united-way-of-chokeee-and-clay-counties>

Monday through Friday: 9:00 AM to 5:00 PM

Provides direct support and connects those in need with partner organizations. The information provided is for the United Way located in Boone. In addition to calling the number provided, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

#### **Renewed Hope Ministries**

150 Penny Lane  
Murphy, NC 28906

828-837-7086

<https://renewedhopemurphy.com/>

Monday through Saturday: 10:00 AM to 5:00 PM

Renewed Hope Ministries is a 12-month residential, discipleship-based program to help men struggling with drug and alcohol addiction. If accepted, they will also help you with other areas of your reentry, such as employment, food, clothing and more. They also have a thrift store and sell cut wood to help offset the cost of their ministry.

Assistance is free

## One-Stop Resource Centers

### **The Salvation Army of WNC - Waynesville**

35 Mountain Mission Road  
Clyde, NC 28721

828-627-3011

<https://southernusa.salvationarmy.org/waynesville/>

Monday through Saturday: 9:00 AM to 4:00 PM

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing.

**Always contact your parole officer before leaving Cherokee County.**

Assistance is free; some services provided by partner organizations may charge fees

## Food Resources

### **Cherokee County Food Bank**

122 Main Street - West End Plaza  
Andrews, NC 28901

828-321-5512

Find them on Facebook at Cherokee County Food Bank, Inc.

Tuesdays and Saturdays: 9:30 AM to Noon

Provides food assistance to those in need in Cherokee County. Free

### **The Welcome Table at Andrews United Methodist Church**

101 Chestnut St.  
Andrews, NC 28905

828-321-5216

<https://andrewsumc.org/welcome-table/>

Every Thursday beginning at 5:00 PM

Serves free hot dinners every Thursday evening. Free

## Medical / Dental Resources

### Cherokee County Health Department

228 Hilton St.  
Murphy, NC 28906

828-837-7486

<https://www.cherokeecounty-nc.gov/210/Health-Department>

Monday through Friday: 8:00 AM to 5:00 PM  
(Closed for lunch for one hour)

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Cherokee County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare, and private insurances.

### East Carolina University School of Dental Medicine - Sylva

316 County Services Pk.  
Sylva, NC 28779

828-586-1200

<https://dental.ecu.edu/sylva/>

Monday, Tuesday, Thursday and Friday: 8:00 AM to 5:00 PM  
Wednesday: 10:00 AM to 5:00 PM

Offers comprehensive general dentistry, including oral surgery, extractions, root canals, sealants, cleaning and denture services. **Always contact your parole officer before leaving Cherokee County.**

Offers Clinical Services on a sliding fee scale based on income. They also accept Medicaid, Medicare, and private insurances.

### Andrews Health Center

15 High School Dr.  
Andrews, NC 28901

828-835-4536

<https://www.cherokeecounty-nc.gov/212/Andrews-Health-Center>

Thursday: 8:00 AM to 4:30 PM  
(Closed for lunch for 30 minutes)

The Andrew Health Center offers:

- Vaccinations for flu, pneumonia, pertussis, and hepatitis, among others
- Vision and hearing screening
- Routine lab testing

Offers services sliding fee scale based on income for anyone regardless of ability to pay..

## Medical / Dental Resources



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 828-220-1956 to learn more.**



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 828-220-1956 to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources

### **Appalachian Community Services**

750 US Hwy. 64 West  
Murphy, NC 28906

828-837-0071 or  
866-464-9115

<https://www.acswnc.com/cherokee-county>

Monday through Friday: 8:00 AM to 5:00 PM

They offer outpatient treatment services that include, but are not limited to, individual and group therapy, family counseling, psycho-educational and psychotherapy, and peer support. They also offer alcohol and substance use treatment, including MAT.

They have a free special program just for people who are justice involved called Treatment for Effective Community Supervision (TESC). The the goal of TECS is to decrease the chance that individuals involved with the criminal justice system will have their probation revoked and/or will become incarcerated by helping them address their risks and needs through treatment.

The TESC program is free to those returning from prison.

The other services are provided on a sliding scale based on income. They also accept Medicaid, Medicare and many forms of private insurance.

### **Tsali Public Health Syringe Exchange Program**

75 John Crowe Hill  
Cherokee, NC 28719

828-359-6879

<https://phhs.ebci-nsn.gov/syringe-service-program/>

Monday, Tuesday, Thursday and Friday: 9:00 AM to 5:00 PM

This is a community-based public health program for people who use drugs by injection. The program provides comprehensive harm reduction services. Ask for Ginger Southards.

**Always contact your parole officer before leaving Cherokee County.**

Free

## Mental Health & Substance Abuse Resources

### BrightView Addiction Center

311 Hill St.  
Murphy, NC 28906

866-934-7450

<https://www.brightviewhealth.com/locations/murphy-addiction-treatment-center/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers outpatient treatment and care for patients who are battling drug or alcohol addiction. Their evidence-based approach incorporates medication for addiction treatment (MAT), along with individual counseling, group therapy, and work on co-occurring disorders. For those struggling with substance abuse such as opiate addiction, they avoid straight detox and prescribe buprenorphine, buprenorphine/naloxone (Suboxone), and naltrexone (Vivitrol). This treatment center also prescribes methadone.

Services are provided on a sliding scale based on income. They also accept Medicaid, Medicare and many forms of private insurance.

## Job Training / Job Placement Resources



### NCWorks Career Center

800 US-64  
Murphy, NC 28906

828-837-7407

<https://www.ncworks.gov/>

Monday through Thursday: 8:30 AM to 5:00 PM  
Friday: 8:30 AM to Noon

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job. Free

### Vocational Rehabilitation

510 US 64 West  
Murphy, NC 28906

877-727-4514

[www.ncdhhs.gov/divisions/vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. Free



## Job Training / Job Placement Resources

### AccuForce

4195 W US 64  
Murphy, NC 28906

828-516-1713

<https://accuforce.com/staffing-and-employment-services-for-murphy-nc/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

## Financial Resources



### Operation HOPE

828-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Financial Resources

### St. Vincent de Paul (SVdP)

765 Andrews Rd.  
Murphy, NC 28906

828-837-2000

<https://st-william.net/community-life-1>

Call for Hours of Operation

Offers person-to-person service to our fellow brothers and sisters in need in Cherokee County. SVdP members (Vincentians) offer financial assistance, prayer and information about community resources. All funds come from donations, monthly church collections, grants and fund raising events. This is a ministry of St. William Catholic Church.

Free to those who qualify

## Transportation Resources

### Cherokee County Transportation

*Main Office:*  
77 Hardin Street  
Murphy, NC 28906

828-837-1789

<http://www.cherokeecounty-nc.gov/233/Transit>

Monday through Friday: 8:00 AM to 5:00 PM

Provides van transportation services to Cherokee County residents and visitors. They will pick you up and drop you off. You must make a reservation for pickup at least 48 hours before you need a ride. Visit website or call for route and fare information.

The cost of each trip is determined by your location and your destination.

## Clothing Resources

### REACH Thrift Shop

1980 W US Highway 64  
Murphy, NC 28906

828-837-7570

<https://reachofcherokeecounty.org/thrift-store>

Monday through Saturday: 9:00 AM to 5:00 PM

Offers gently used high-quality clothing, housewares, furniture, books, collectibles and other items to the public. Profits from the Reach Thrift Store provide vital financial support for Reach of Cherokee County, Inc. programs, and our domestic violence & sexual assault victims and their children.

Price varies by item

## Clothing Resources

### **Logan's Run Rescue Thrift Store**

3000 US Highway 64  
Murphy, NC 28906

828-837-1360

<https://logansrunrescue.com/thrift-store.html>

Monday through Saturday: 10:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Price varies by item

### **Logan's Run Rescue Warehouse**

120 Storage Drive  
W US Highway 64  
Murphy, NC 28906

828-837-1360

<https://logansrunrescue.com/warehouse.html>

Tuesday through Saturday: 10:00 AM to 5:00 PM

Their Warehouse location sells couches, kitchen tables and chairs, lounge chairs, coffee tables, dining room sets, bookshelves, sectional sofas, exercise equipment, flat screen TVs, refrigerators, stoves, microwaves, washers, dryers, electronics, end tables, chairs of all kinds, and more, all at very low prices.

Price varies by item

### **Homeless Shelter Thrift Store**

1335 W US Highway 64  
Murphy, NC 28906

828-837-0022

Find them on Facebook at Homeless Shelter Thrift Store

Monday through Saturday: 9:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. All proceeds support the Hurlburt-Johnson Friendship House homeless shelter.

Price varies by item

**Directory for Cherokee County Agencies:**

Cherokee County Probation Department	21 Peachtree St. Murphy, NC 28906	828-837-6316
Cherokee County DMV	1440 Main St. Andrews, NC 28901	828-321-1442
Cherokee County Dpt. of Social Services	4800 US-64 Murphy, NC 28906	828-837-7455

**Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

**Other Organizations that Offer Assistance:**

NC Justice Center (provides information about getting a State ID, reclaiming your voting rights and overcoming other barriers to reentry) **Important Message: You can now have your voting rights restored immediately!** 828-856-2570 or online at <https://www.ncjustice.org/projects/fair-chance-criminal-justice-project/>

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

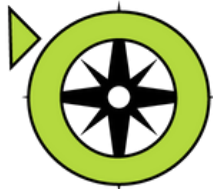
Veterans Resources in Cherokee County (for all military veterans): 828-835-8663 or online at <http://www.cherokeecounty-nc.gov/246/Veterans-Services>.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 828-220-9516 or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).





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