



Reentry Resource Guide for Harnett County



2024



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.allevents.in



Resource Guide - Harnett County

The service providers listed below are for Harnett County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Harnett County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Harnett County.

One-Stop Resource Centers



North Carolina Second Chance Community Development Corporation

910-242-4749

<https://www.nc2ndchancecdc.org/>

Monday through Friday: 9:00 AM to 5:00 PM

North Carolina Second Chance Community Development Corporation is a non-profit organization that helps citizens released from incarceration and their families achieve a successful re-entry back into society. They provide reentry services, connections, and restorative resources for participants both inside and outside of prison. They also offer harm reduction services to those who use drugs. You may be asked to leave a message. If so, someone will call you back.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Beacon Rescue Mission

207 West Broad St.
Dunn, NC 28334

910-892-5772

<https://www.beaconmission.com/>

Office Hours:

Monday through Friday: 10:00 AM to 4:00 PM

Shelter Hours:

Open 24/7

The Beacon Rescue Mission offers faith based programs that address not just the physical needs of food, shelter, and clothing, but focus on the source of why a person becomes homeless.

They also offer a program called 365 Back to Work that can help you find employment. You will need a valid ID and will have to pass a drug test before starting work.

See **Clothing Resources** for information about their thrift stores.

Assistance is free



Community Success Initiative (CSI)

1830-B Tillery Place
Raleigh, NC 27604

919-754-5332

<https://www.communitysuccess.org/contact-us/>

Monday through Friday: 8:30 AM to 5:00 PM

CSI provides access and links those returning from prison to direct services, such as education, medical attention, housing, and employment. Located in the NCWorks building in Wake County, but they will also help returning citizens in Harnett County.

Always contact your parole officer before traveling outside of Harnett County.

Assistance is free; some services provided by partner organizations may charge fees

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

One-Stop Resource Centers

United Way of Lee County

507 N Steele St.
Sanford, NC 27330

919-776-5823

<https://www.leecountyunitedway.org/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Harnett County. In addition to calling the number provided, you can get assistance by calling the United Way hotline by dialing 211. The address provided is for the Lee County location, but if you call the number provided they can direct you to service providers throughout Harnett County.

Always contact your parole officer before traveling outside of Harnett County.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Harnett Food Pantry

413 W Old Rd.
Lillington NC, 27546

910-985-7787

<https://theharnettfoodpantry.org/>

Monday: 4:00 PM to 6:30 PM
Tuesday: 1:00 PM to 4:00 PM
Thursday: 10:00 AM to 1:00 PM

Provides food to those in need. Clients must live in Harnett County and their household income must be below 200% of poverty. Only physical addresses can be used, post office boxes are not accepted. A simple application is completed upon the client's first visit to the Pantry and updated once a year.

Free

Five N Two Food Pantry

17247 NC 27 W
Sanford, NC 27332

919-343-3000

<https://www.fiventwofoodpantry.com/>

Monday: 1:00 PM to 4:00 PM
Wednesday and Friday: Noon to 3:00 PM

Provides weekly food boxes to those in need in Harnett County that include canned fruits and vegetables, rice and pasta, canned meats, breakfast foods, frozen foods. When you visit the pantry for the first time, you will be asked to provide them with all of your basic information. Each time you come to the pantry, you need to bring a photo ID. Once a year, you will need to provide proof of address.

Free to Harnett County residents who qualify

Food Resources

With Love From Jesus Food Pantry

361 W. 2nd St.
Clayton 27528

919-233-8010

<https://www.withlovefromjesus.org/to-receive-help/>

Thursday: 9:30 AM to 11:30 AM
Sunday: 5:00 PM to 6:30 PM

Provides food to those in need. They also have clothing, small household essentials and furniture.

Please do not arrive more than 15 minutes before the doors open. You may receive services twice a month.

No ID, referral or proof of income or residency required. All are welcome!

Always contact your parole officer before traveling outside of Harnett County.

Free

Medical / Dental Resources

Harnett County Health Department

307 W Cornelius Harnett Blvd.,
Lillington, NC 27546

910-893-7550

<https://www.harnett.org/health/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Harnett County.

Free

First Choice Community Health Center (FCCHC)

40 Autumn Fern Trail
Lillington, NC 27546

910-364-0970

<https://www.firstchoicechc.org/>

Monday through Friday: 8:00 AM to 5:00 PM

FCCHC provides primary health care and dental services to the underserved citizens of Harnett and surrounding counties. They have a pharmacy and also provide behavioral health services.

Their Sliding Fee Program allows for reduced fees for services provided for those who qualify. They also accept most insurance plans and Medicaid and Medicare.

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 919-220-1956 to learn more or call Parks Insurance and speak to a representative.



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

Medical / Dental Resources

Project Access

700 Tilghman Dr., Suite 728
Dunn, NC 28334

910-766-7658

<https://www.johnstonhealth.org/patients-visitors/billing-financial-assistance/project-access/>

Monday through Friday: 8:00 AM to 4:30 PM

Project Access of Johnston County/Harnett County is a physician-led volunteer initiative that gives low-income, uninsured county residents access to comprehensive medical care. Through Project Access, physicians and community partners like UNC Health Johnston or Betsy Johnson Hospital, donate medical services without receiving reimbursement or compensation. Project Access is not health insurance. It is, however, an innovative, voluntary program designed to help community residents stabilize their health in a time of need when health insurance is not available.

Free to those who qualify. To qualify you must be an uninsured Johnston County or Harnett County resident ages 19 to 65 and not eligible for Medicaid, Medicare, Worker's Compensation, VA benefits, or any other type of health insurance plan or coverage.

Mental Health & Substance Abuse Resources



Daymark Recovery Service

5841 US 421 South
Lillington, NC 27506

910-893-5727
866-275-9552 (24-Hour Crisis Hotline)

<http://www.daymarkrecovery.org/locations/harnett-center>

Office Hours:
Monday through Friday: 8:00 AM to 5:00 PM

Emergency Crisis Hours:
Anytime day or night, 24/7

Provides comprehensive outpatient behavioral healthcare services and emergency crisis assistance. Call to set up an initial consultation appointment. If it's an emergency, you may visit without an appointment anytime day or night.

Fees are on a sliding scale, meaning you pay for what you can afford. They also accept Medicaid. No one is turned away for lack of money.

Mental Health & Substance Abuse Resources

NC Harm Reduction - Johnston County Mobile Unit

984-800-4124 (Chelsea Dauphinee)

<https://www.nchrc.org/syringe-services-programs/>

Mondays Only (call for schedule)

Provides needle exchange, Narcan and other services to those who use drugs.

This is a Johnston County mobile unit that may not deliver to your area of Harnett County.

Always contact your parole officer before traveling outside of Harnett County.

Free



Mental Health America

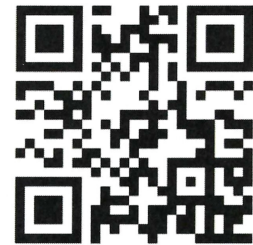
800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources

NCWorks Career Center

900 S 9th St.
Lillington, NC 27546

910-893-2191

<https://www.ncworks.gov/>

Monday through Thursday: 8:00 AM to 5:00 PM
Friday: 7:00 AM to 3:30 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

Job Training / Job Placement Resources



Vocational Rehabilitation Center

224 E Peedin Rd.
Smithfield, NC 27577

984-223-3600

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:30 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Always contact your parole officer before traveling outside of Harnett County.

Free

Express Employment Professionals

328 N Brightleaf Blvd.
Smithfield, NC 27577

919-243-2017

<https://www.expresspros.com/johnstoncountync/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Always contact your parole officer before traveling outside of Harnett County.

Free

Triad South Literacy Works, Inc. (TSLW)

200 South King Ave.
Dunn, NC 28334

910-891-4111

<https://trianglesouthliteracy.org/math/>

Contact for class hours

TSLW offers a free educational course to help an adult learner develop math skills, basic computer usage skills, home budgeting, or other basic skills customized to the needs of the student. Most of this instruction is with a tutor who helps one or a few students that meet at a time agreeable to everyone.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

Transportation Resources



Harnett County Transportation (HARTS)

Main Office:
250 Alexander Dr.
Lillington, NC 27546
910-814-4019

<https://www.harnett.org/harts/>

General Services Hours:
Monday through Friday: 8:00 AM to 5:00 PM

HARTS provides transportation through Dial-A-Ride and Demand-Response service trips. HARTS structures routes and schedules to transport as many different passengers as possible using various fare types and destinations.

HARTS transit service is Curb-to-Curb. Curb-to-Curb means a service that picks up and delivers passengers at the curb or roadside, as distinguished from door-to-door.

To arrange for transportation, call at least two business days before you need a ride.

All trips are \$3.00 per each way inside of Harnett County and \$5.00 each way outside of Harnett County

Clothing Resources

Habitat For Humanity of Harnett County Restore

2200 W Cumberland St.
Dunn, NC 28334
910-891-7770

<https://habitat-harnett.org/restore-shop/>

Monday through Saturday: 9:00 AM to 6:00 PM

The ReStore sells mostly donated clothes, furniture, houseware, craft supplies and building supplies at very affordable prices. Proceeds from sales help fund the building of Habitat homes in Harnett County. Their merchandise changes daily so you never know what you'll find.

Prices vary depending on item

Salvation Army Family Store

309 N 9th St.
Smithfield, NC 27577
919-934-9641

<https://southernusa.salvationarmy.org/smithfield/>

Tuesday through Saturday: 9:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID. **Always contact your parole officer before traveling outside of Harnett County.**

Prices vary depending on item

Clothing Resources

Beacon Rescue Mission Thrift Stores

104 S Clinton Ave.
Dunn, NC 28334
910-892-5263

117 E H St.
Erwin, NC 28339
910-897-4070

1456 NC-55
Coats, NC 27521
910-897-3404

1027 S Main St.
Lillington, NC 27546
910-814-0604

[https://www.beaconmission.com/
thrift-stores](https://www.beaconmission.com/thrift-stores)

Monday through Saturday: 10:00 AM
to 6:00 PM

Offers a variety of men's, women's, and children's clothes, housewares, furniture, collectibles, antiques, and crafts, all at low-prices. All proceeds support the Beacon Rescue Mission.

Prices vary depending on item

Directory for Harnett County Agencies:

Harnett County Probation Department	1107 E Broad St. Dunn, NC 28334	910-891-2842
Harnett County DMV	1005 Edwards Brothers Dr. Lillington, NC 27546	910-893-8939
Harnett County Dpt. of Social Services	311 W Cornelius Harnett Blvd. Lillington, NC 27546	910-893-7500

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

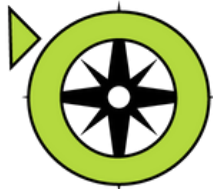
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Harnett County (for all military veterans): 910-893-7574 or online at <https://www.harnett.org/veterans/>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
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