



Reentry Guide for Richmond County



2022



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Resource Guide - Richmond County

The service providers listed below are for Richmond County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted on the Our Partners page of our website.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Richmond County not listed. Please call 252-220-9516 or email info@ourjourney2gether.org to report any discrepancies or to suggest other service providers in Richmond County.

One-Stop Resource Centers

United Way - Richmond

208 E Franklin St, Ste D,
Rockingham, NC 28379

910-997-2173

www.unitedwayrichmondnc.net

Monday through Friday: 8:00 AM to
5:00 PM

Offers mostly referrals for everything from housing assistance to transportation. United Way Richmond is part of the larger United Way network and can tap into that network for a wide variety of services. Rather than calling the number provided for the Richmond office, you might get more help and answers by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

Crossroads Reentry

PO Box 861
Huntersville, NC 28070

704-499-1332

www.crossroadsreentry.org

Located near Charlotte, NC, but offers a wide variety of resources and referrals in several categories for those returning from prison regardless of location. Their slogan is “Any need, anywhere.” Call and leave a message for Jeff Cloud and he will call you back promptly.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Place of Grace

252 School Street
Rockingham, NC 28379

910-817-7801

www.pogcampus.com

Monday and Wednesday: 10:00 AM
to 2:00 PM

Provides food on a first-come-
first-serve basis until the food
runs out.

Free

Prayer and Faith Temple Church

205 Thomas Street
Hamlet, NC 28345

910-582-1177

No website available

Every Wednesday: 11:30 AM to
12:30 PM

Provides food on a first-come-
first-serve basis until the food
runs out.

Free

If you need food assistance on a
day when the Prayer and Faith
Temple Church food bank isn't
open, you may still call for help.

Medical / Dental Resources

Richmond Country Health Department

127 Caroline Street
Rockingham, NC 28379

910-997-8301

[www.richmondnc.com/202/Health-
Department](http://www.richmondnc.com/202/Health-Department)

Monday through Thursday: 8:00 AM
to 6:00 PM
Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of
health needs, including
prescription refills, disease
prevention and others. Also offers
free HIV and other STD testing.

Fee based on a sliding
scale (what you can
afford). Could qualify
for free service. No
charge for HIV and STD
testing.

Mental Health & Substance Abuse Resources

DayMark Recovery Center

3705 Latrobe Dr., Suite 340
Charlotte, NC 28211

910-895-2462

www.daymarkrecovery.org

Monday through Friday: 8:00 AM to
5:00 PM

Provides comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options.

Accepts various forms of insurance, including Medicaid, but will also work with those who can't afford treatment.

Job Training / Job Placement Resources

Vocational Rehabilitation

1793 E Broad Ave.
Rockingham, NC 28379

910-997-9230

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Call for set up appointment

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology.

Free

Mega Force Temp Agency

1194 Rockingham Rd.
Rockingham, North Carolina 28379

910-895-0510

www.megaforce.com

Call for Hours of Operation

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Transportation Resources

Area of Richmond Transit

504-C East Broad St.
Rockingham, NC 28380

910-895-1313

www.richmondnc.com/173/Area-of-Richmond-Transit

Buses operate 24/7

Provides low cost transportation for residents of Richmond County. Call the day before your trip by 12:00 PM and they will be there to pick you and take you to your destination. When you are done and ready to go back give them a call and they will get you back where you want to be. They do provide wheelchair service.

Fares begin at \$3.00 one-way and increase depending on destination

Clothing Resources

Goodwill Industries - Rockingham

705 US 74 Business
Rockingham, NC 28179

910-517-0400

www.goodwillsp.org/shop/retail-stores/rockingham/

Monday through Saturday: 10:00 AM to 9:00 PM

Sunday: 10:00 AM to 7:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Place of Grace

252 School Street
Rockingham, NC 28379

910-817-7801

www.pogcampus.com

Tuesday through Thursday: 10:00 AM to 4:00 PM

Provides clothing on a first-come-first-serve basis until the clothing runs out

Free

Directory for Richmond County Agencies:

Richmond County Probation Department	219 S Lee St. Rockingham, NC 28379	910-997-9107
Richmond County DMV	200 College Drive Hamlet, NC 28345	910-582-7032
Richmond County Dpt. of Social Services	125 Caroline Street Rockingham, NC 28379	910-997-8480

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

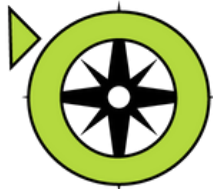
TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

National Suicide Prevention Hotline: 1-800-273-8255 or online at www.suicidepreventionlifeline.org

Veterans Resources in Richmond Country (for all military veterans): 910-997-2585 or online at www.richmondnc.com/212/Veteran-Services

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com



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