



Reentry Resource Guide for Wilson County



2023



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover is courtesy of www.yallwentwhere.com



Resource Guide - Wilson County

The service providers listed below are for Wilson County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Wilson County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Wilson County.

One-Stop Resource Centers



NEW Reentry Council

1100 Eastern Ave., Suite 101
Nashville, NC 27856
252-567-2819

<https://www.ncreentry.org>

Monday through Friday: 8:30 AM to 5:00 PM

NEW Reentry Council provides referral assistance and comprehensive case management supportive service assistance for the formerly incarcerated in Nash, Edgecombe or Wilson counties. Areas of support include:

- Assistance with purchasing work clothing, tools, equipment, hygiene items; education and vocational training support, including tuition assistance or school supplies
- Transportation assistance for job searches, interviews, work or class.
- Emergency rental assistance.
- Comprehensive case management, including risk/needs assessment, job search assistance, financial planning/budgeting, and referral services for many other needs.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Dixon Social Interactive Services

1812 A Glendale Ave.
Wilson, NC 27894

252-353-0100

<https://www.dixonsocial.com/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides a host of services for the 18+ Adult Community in Wilson County. These services include:

- Motivational Interviewing
 - Transactional Analysis
 - Personality Disorders
 - Cognitive Behavioral Therapy
 - Reaction Emotive Therapy
 - Animal Assistance Therapy
 - Music Therapy
 - Dialectical Behavioral Therapy
 - Medication Management
 - Peer Support Services
 - Substance Abuse Intensive Outpatient Treatment (SAIOP)
 - Substance Abuse Comprehensive Outpatient Treatment (SACOT)
 - Sex Offender Group Treatment
 - Community Support Team
- Call to set up an initial consultation appointment.

Fee based on a sliding scale (what you can afford). They also accept Medicaid, Medicare and private insurance.

United Way of Wilson County

219 #A Barnes St,
Wilson, NC 27893

252-237-3194

<https://unitedwayofwilson.org/>

Monday through Thursday: 8:30 AM to 5:00 PM

Friday: 8:30 AM to 1:00 PM

Provides support to dozens of member agency programs in Wilson County. In addition to calling the number provided for the Wilson office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees



Opportunity Industrialization Center (OIC) of Wilson

801 Reid St. E.
Wilson, NC 27893

252-291-0038

<http://www.oicwilson.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers a job training and assistance programs specifically designed for those returning from prison. Ask for Lee Lyles, who also serves as an OurJourney board member.

Free

One-Stop Resource Centers

The N.E.W. Salvation Army

1000 Hunter Hill Rd.
Rocky Mount, NC 27804

252-446-4496

<https://southernusa.salvationarmy.org/nash-edgecombe-wilson/home>

Monday through Friday: 9:00 AM to 4:00 PM

The N.E.W. Salvation Army serves the people of Nash, Edgecombe and Wilson counties. Services included are rental, utility and food assistance as funding permits, senior programs, disaster aid, food assistance, after school literacy programs and more.

Always notify your Parole Officer before leaving Wilson County.

Assistance is free for those who qualify

Hope Station

309 Goldsboro St. East
Wilson, NC 27893

252-291-7278

<https://www.hopestation-wilson.org/>

General Office Hours:

Monday through Friday: 9:00 AM to 4:00 PM

Food Pantry Hours:

Monday, Wednesday and Friday:
9:00 AM to 11:30 AM

The Hope Station is a hub of support for families and individuals in crisis through food, shelter, housing assistance, and emergency financial assistance. The Hope Station has limited funds available to provide financial assistance to those experiencing an emergency that makes it difficult to pay for utilities, medications, and other essentials. Individuals and families who qualify receive a three-day supply of food once every 30 days. See website for more information.

Free to those who qualify

Food Resources

Love "N" Action Outreach

639 Walnut St.
Wilson, NC 27893

252-406-2872

Find them on Facebook at Love "N" Action Outreach, Inc.

Monday and Wednesday: 9:00 AM to Noon

Allows access to free food pantry to those in need in Wilson County.

Free

Food Resources

Community Soup Kitchen of Wilson

307 N. Railroad St.
Wilson, NC 27894

252-991-6787

Find them on Facebook at
Community Soup Kitchen of Wilson
County, Inc.

Monday through Friday: 10:30 AM to
11:30 AM

Provides a hot mid-day meal to
anyone in Wilson County who
stops by.

Free

Medical / Dental Resources



Carolina Family Health Centers, Inc.

303 Green St. E.
Wilson, NC 27893

252-243-9800
888-648-7229 (After Hours, Non-
Emergency)

www.cfhcnc.org

Monday: 8:00 AM to 8:00 PM
Tuesday through Friday: 8:00 AM to
5:00 PM

Provides checkups, treatment,
immunizations, child care (where
applicable), prescription medicine
assistance, dental care and
mental health treatment.

Also has locations in Edgecombe
and Nash counties.

Bring a photo ID with you, an
insurance card if you have one, a
list of all of the medications you're
currently taking, and proof of
income if you wish to apply for
the sliding fee discount program.
To speed things up you can fill out
new patient forms on their
website.

Fee based on a sliding
scale (what you can
afford). They also
accept Medicaid,
Medicare and private
insurance.

Wilson County Health Department

1801 Glendale Dr. SW,
Wilson, NC 27893

252-237-3141

[https://www.wilsoncountync.gov/
departments/health-department](https://www.wilsoncountync.gov/departments/health-department)

Monday through Friday: 8:00 AM to
5:00 PM

Offers assistance with a variety of
basic health needs, including
disease prevention and others.
Also offers free HIV and other
STD testing and free COVID
testing and vaccinations. Will also
help with referrals to other health
care providers in Nash County.

Free

Medical / Dental Resources



OIC Family Medical Center – Happy Hill Medical Office

300 N. Grace St.
Rocky Mount, NC 27804

252-210-9856

<https://oicmedical.com>

Monday through Saturday: 8:00 AM
to 8:00 PM
Sunday: 10:00 AM to 6:00 PM

The Happy Hill Medical Office in Nash County houses primary care providers, Dentist & Dental Hygienist, Pharmacists & Techs, Integrated Behavioral Health clinicians and the associated clinical support staff. Bring ID with you.

Always notify your Parole Officer before leaving Wilson County.

Free to those who qualify



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources



Carolina Family Health Centers, Inc.

303 Green St. E.
Wilson, NC 27893

252-243-9800

www.cfhcnc.org

Monday: 8:00 AM to 8:00 PM
Tuesday through Friday: 8:00 AM to 5:00 PM

Assists patients when habits, behaviors, disease progression, stress, worry, or emotional concerns interfere with daily life and/or overall health. Also has locations in Edgecombe and Nash counties.

Bring a photo ID with you, an insurance card if you have one, a list of all of the medications you're currently taking, and proof of income if you wish to apply for the sliding fee discount program. To speed things up you can fill out new patient forms on their website.

Fee based on a sliding scale (what you can afford). They also accept Medicaid, Medicare and private insurance.

Carolina Outreach

608 Nash Street NE
Wilson, NC 27893
(Located on Green bus route)

252-291-2200

www.carolinaoutreach.com/wilson

Monday through Friday: 8:00 AM to 5:00 PM

Offers a comprehensive list of mental health and substance abuse treatments, including clinical assessment, outpatient and group therapy and medication management.

Committed to helping clients regardless of their ability to pay, but scope of services may be limited

Mental Health & Substance Abuse Resources

The Anchor Holds

252-289-5601

<https://nasen.org/sep/the-anchor-holds-inc>

Sunday through Saturday: 10:00 AM to 6:00 PM

Offers mobile Syringe Exchange Program, Narcan distribution, information on recovery resources and the never use alone resource in Wilson County.

Here's a list of what they do:

- Delivery Services
- Fentanyl Test Strips/Education
- MAT Education/Referrals
- Naloxone Distribution/Overdose Ed.
- Safe Sex Items
- Syringe Services

Call or text.

Free

Rocky Mount Treatment Center

104 Zebulon Court
Rocky Mount, NC 27804

252-972-4357
252-343-5223 (After Hours Crisis Line)

<https://www.rockymountncdrugrehab.com>

Monday through Friday: 5:30 AM to Noon
Saturday and Sunday: 7:00 AM to 9:00 AM

Provides assistance to help you overcome heroin or opioid drug addiction with drug treatments, therapy, and a variety of other rehabilitation services.

Bring your ID with you (they will accept your prison ID).

New clients must come in for initial consultation on Thursdays at 5:30 AM.

There's a one-time fee of \$40 to become a new patient.

Call before making the trip to make sure they're seeing new clients that day.

Always notify your Parole Officer before leaving Wilson County.

Fees are on a sliding scale (based on what you can afford). No one is turned away because of lack of money



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources



Opportunity Industrialization Center (OIC) of Wilson

801 Reid St. E.
Wilson, NC 27893
252-291-0038

<http://www.oicwilson.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers a job training and assistance programs specifically designed for those returning from prison.
Ask for Lee Lyles, who also serves as an OurJourney board member.

Free



NCWorks Career Center

793 Country Club Rd.
Rocky Mount, NC 27809
252-467-9300

<https://www.ncworks.gov/>

Monday through Friday: 8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Always notify your Parole Officer before leaving Wilson County.

Free



When People Work (WPW)

2270 Nash St. N
Wilson, NC 27896
252-289-9993

<https://www.whenpeoplework.org/>

Monday through Friday: 8:00 AM to 5:00 PM

When People Work (WPW) creates person-centered plans for justice impacted citizens and veterans that help them re-enter society. They provide job-training, jobs, housing, legal services, medical and mental health services, substance abuse counseling, financial literacy, education and transportation.

Assistance is free; some services provided by partner organizations may charge fees

Holden Temporaries

3101 Ward Blvd.
Wilson, NC 27893
252-291-8985

www.holdentemporaries.net

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment. Free



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**. There are no fees to open or maintain an account

Transportation Resources

RIDE

Several pickup locations in the City of Wilson

252-595-5357

www.wilsonnc.org/residents/all-departments/public-works/wilson-transit-ride-wilson-industrial-air-center/ride

Monday through Friday: 5:30 AM to 7:00 PM

Saturday: 7:00 AM to 6:00 PM

RIDE works like a smart bus. You book a trip using the app (or call in) and you'll get picked up in minutes at a corner a short walk from the address you entered (assuming you are in the city limits of Wilson. You'll then be matched with other passengers heading in the same direction. Trips may be shared but the maximum number of passengers per vehicle will be limited.

\$1.50 per trip (extra person costs \$1.00 per trip); or purchase 10-Ride pass for \$10.00)

Wilson County Transportation Services (WCTS)

2200 Miller Road
South Wilson, NC 27893

252-399-2817

www.wilsoncountync.gov/departments/transportation

Monday through Friday: 5:00 AM to 5:00 PM

Provides service to locations throughout Wilson County. Riders must schedule pickup by 2:00 PM the previous day.

Free transportation to and from work, including for job interview, job training, even drug testing.

Free for anyone age 60 or over or anyone disabled.

All other fares are \$3.00 one-way regardless of destination in Wilson County.

Clothing Resources

Goodwill Industries - Wilson

2301 Forest Hills Rd.
Wilson, NC 27893

252-237-8127

<https://www.gienc.org>

Monday through Friday: 9:00 AM to 8:00 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: 12:00 to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

Angels' Attic Ministries Boutique

4505 Rosebud Church Rd.
Elm City, NC 27822

252-218-1904

<https://angelsatticministries.com/>

Thursday: 9:00 AM to 2:00 PM

Saturday: 9:00 AM to 3:00 PM

Angels' Attic is a non-profit thrift store carrying clothing, household items and more

Prices vary by item

The Clothes Line

407 W. Nash St.
Wilson, NC 27893

252-237-9299

<https://www.wesleyshelter.org/clothes-line>

Tuesday through Friday: 10:00 AM to 5:00 PM

Saturday: 10:00 AM to 3:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. All purchases benefit the Wesley Shelter, a nonprofit organization that provides emergency services to victims of domestic violence.

Prices vary by item



The Light House Thrift Store

3217 Sunset Ave.
Rocky Mount, NC 27804

252-885-8170 (Chris Hall)

Find them on Facebook at Jesus's Light House (The Light House)

Mondays, Tuesdays, Thursdays,
Fridays and Saturdays: 9:00 AM to 6:00 PM

Wednesdays: 9:00 AM to 4:00 PM

Offers previously-owned clothing, furniture, toys and other items at extremely low prices. Operated by Redemption Place, a Christian residency program in Rocky Mount founded by former Nash Correctional Institution volunteer Chris Hall. Justin Moore, a former Nash prisoner and Chief Operating Officer for OurJourney, serves as Assistant Director at Redemption Place.

Price varies by item

Always notify your Parole Officer before leaving Wilson County.

Directory for Nash County Agencies:

Nash County Probation Department	113 Nash St #7th Wilson, NC 27893	252-291-5760
Nash County DMV	1822 Goldsboro St. Wilson, NC 27893	252-243-4072
Nash County Dpt. of Social Services	100 Gold St. NE Wilson, NC 27893	252-206-4000

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

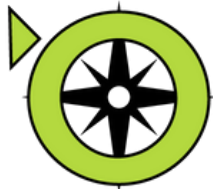
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Wilson County (for all military veterans): 844-624-8387 or online at <https://www.wilsoncountync.gov/departments/veterans-resource-guide>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802