



Reentry Resource Guide for Franklin County



2024




now with partner info!

PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.datausa.io



Resource Guide - Franklin County

The service providers listed below are for Franklin County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Franklin County not listed. Please call 919-220-9516 or or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Franklin County.

One-Stop Resource Centers

United Way of Franklin County

228 Park Avenue
Youngsville, NC 27596

919-495-9179

<https://www.uwfc.org/>

Monday through Friday: 8:30 AM to 5:00 PM

Provides support to dozens of member agency programs in Franklin County. In addition to calling the number provided for the Franklin office, you can get assistance by calling the United Way hotline by dialing 211. Their office is located inside the Wake Electric Building.

Assistance is free; some services provided by partner organizations may charge fees

The Salvation Army of Henderson

2292 Ross Mill Rd.
Henderson, NC 27537

252-438-7107

<https://southernusa.salvationarmy.org/henderson-nc/>

Monday through Thursday: 8:00 AM to 4:00 PM
Friday: 9:00 AM to Noon
Sunday: 9:00 AM to 1:00 PM

Provides services to those in need, such as:

- Food pantry
- Rent & utilities emergency help
- Christmas assistance
- Clothing assistance

Bring your prison ID with you to receive service. Please note: The address provided is in neighboring Vance County. This Salvation Army services multiple counties, including Franklin County. **Always ask your Parole Officer before leaving Franklin County.**

Assistance is free for those who qualify

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You'll need to set up an account first and you must have an active email account. You'll also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Food Resources

Shady Grove Baptist Church Food Pantry

81 Egypt Church Rd.
Louisburg, NC 27549

919-496-3035

Find them on Facebook at Shady Grove Baptist Church

Monday through Friday: 10:00 AM to 1:00 PM

Provides food to those in need, along with other services.

Free

Medical / Dental Resources

Franklin County Health Department

107 Industrial Dr. Suite C
Louisburg, NC 27549

919-496-2533

https://www.franklincountync.gov/county_services/health_department/index.php

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others.

Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Franklin County.

Free

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 919-220-1956 to learn more.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Vision Behavioral Health Services

104 N. Main St., Suite 200
Louisburg, NC 27549

919-496-7781 Ext. 100

[https://
visionbehavioralhealthservices.com/](https://visionbehavioralhealthservices.com/)

Regular Business Hours:

Monday through Friday: 8:30 AM to
5:00 PM

Open Access Walk-In Clinic Hours:

Monday through Thursday: 9:00 AM
to 3:30 PM

Friday: 9:00 AM to 1:30 PM

Provides mental and behavioral health assistance and substance abuse assistance, included peer support

They accept all forms of insurance, Medicare and Medicaid. You may also qualify to have your treatment covered by a state-funded service



Mental Health America

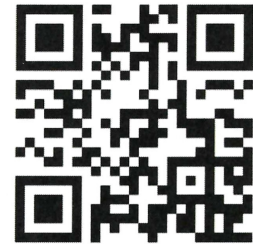
800-969-6642

<https://www.mhanational.org/>

[https://screening.mhanational.org/
screening-tools/](https://screening.mhanational.org/screening-tools/)

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources



NCWorks Career Center

826 S Garnett St.
Henderson, NC 27536

252-598-5200

<https://www.ncworks.gov/>

Monday through Friday: 8:30 AM to
5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

This NC Works Career Center services multiple counties, including Franklin County. **Always ask your Parole Officer before leaving Franklin County.**

Free

Job Training / Job Placement Resources

Vocational Rehabilitation

101 N Main St.
Louisburg, NC 27549

919-496-3124

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free



Franklin Vance Warren Opportunity

167 Highway 56 East
Louisburg, NC 27549

919-496-3022

<https://www.fvwopp.com/>

Monday through Friday: 7:45 AM to 4:45 PM

The Career-Up Program provides personal development training that helps participants get, keep or advance to a better job. The program also provides supportive services that enhance career development.

Participants are eligible for

- Education Assistance
- Employment Assistance
- Housing Assistance (Rent & Utilities)
- Transportation Assistance

Must complete an online client contact form (at <https://www.fvwopp.com/progam-forms>)

Free to those who qualify

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free



Stretch Financial

877-275-4115

<https://www.stretch.money/>

Monday through Friday: 10:00 AM to 6:00 PM

Offers a free financial account for people returning from prison with features and functionality similar to traditional banks. A Stretch account comes with a MasterCard Debit Card, free direct deposit and customer service to answer any questions you might have. Best of all, you can use your prison ID to open the account. All you'll need is your Social Security number, a physical address so they can mail your debit card and an active email address. They will also ask for your legal name, date of birth and phone number (if you have one). To apply, visit their website, scroll down and click on the "Learn More" button under **Justice-Involved**.

There are no fees to open or maintain an account

Transportation Resources

Kerr Area Rural Travel (KARTS)

Main Office:
1575 Ross Mill Rd.
Henderson, NC 27537

252-438-2573

<http://www.kartsnc.com/>

Ride Hours:
Monday through Saturday: 6:00 AM
to 6:00 PM
(No service on Sundays holidays)

Provides public transportation throughout Franklin County. You must call to schedule your ride by 1:00 PM the day before your trip. They also provide trips outside of the county to Chapel Hill, Durham, Raleigh and Wake Forest.

Always ask your Parole Officer before leaving Franklin County.

Round trip in-county rates are between \$8 and \$16 depending on how many miles you need to travel. Out-of-county round trip rates are \$20 or \$25 depending on county.

Clothing Resources

Goodwill Thrift Store

136 S. Bickett Blvd.
Louisburg, NC 27549

919-340-1181

<https://www.gienc.org/store/louisburg>

Monday through Friday: 9:00 AM to 8:00 PM
Saturday: 9:00 AM to 6:00 PM
Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. There are numerous locations across Franklin County. Go online to find the location closest to you.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Safe Space Inc. Variety Shop

304 E Nash St.
Louisburg, NC 27549

919-496-7777

<https://ncsafespace.org/variety-shop/>

Monday through Friday: 10:00 AM to 5:00 PM
Saturday: 9:00 AM to 3:00 PM

The Variety Shop is a resale thrift store that was created to raise funds to support the domestic violence services provided to citizens of Franklin County and adjacent communities. They sell a variety of items such as clothing, shoes, household appliances, furniture, toys and books.

Price varies by item

Directory for Franklin County Agencies:

Franklin County Probation Department	307 E Nash St. Louisburg, NC 27549	919-496-0200
Franklin County DMV (Main Location)	90 Tanglewood Dr Louisburg, NC 27549	919-496-2590
Franklin County Dpt. of Social Services	107 Industrial Dr., Suite A Louisburg, NC 27549	919-496-5721

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

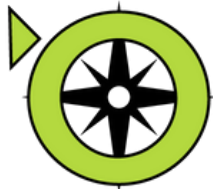
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Franklin County (for all military veterans): 919-496-1939 or online at https://www.franklincountync.gov/county_services/veterans_affairs/

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
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